

**DORNER<sup>®</sup>**

**AquaPruf<sup>®</sup>**  
**ULTIMATE**

# 7400 Ultimate Series Curved End Drive Conveyors

Installation, Maintenance and Parts Manual



DORNER MFG. CORP.  
P.O. Box 20 • 975 Cottonwood Ave.  
Hartland, WI 53029-0020 USA

INSIDE THE USA  
TEL: 1-800-397-8664  
FAX: 1-800-369-2440

OUTSIDE THE USA  
TEL: 262-367-7600  
FAX: 262-367-5827

For other service manuals visit our website at:  
[www.dorner.com/service\\_manuals.asp](http://www.dorner.com/service_manuals.asp)

# Table of Contents

Introduction .....	2	Conveyor Belt Replacement.....	18
Warnings – General Safety.....	3	Conveyors with Guides.....	18
Product Description.....	4	Standard Belts .....	18
Specifications .....	4	Replacing a Section of Belt.....	18
Specifications .....	4	Replacing the Entire Belt .....	19
Conveyor Supports .....	5	Specialty Intralox 2400 Series Belts.....	19
7400 Series Frame Section Numbers.....	5	Replacing a Section of Belt.....	19
Straight Infeed Module / Idler Module.....	5	Replacing the Entire Belt .....	20
Straight Intermediate Module.....	5	Conveyor Belt Tensioning.....	20
Curve Module.....	5	Sprocket and Puck Removal.....	20
Straight Exit / Drive Module .....	5	A - Drive Sprocket Removal .....	21
Installation .....	6	B - Idler Puck Removal .....	22
Required Tools.....	6	C - Nose Bar Puck Removal .....	23
Recommended Installation Sequence .....	6	Reassembling Tail Assembly .....	23
Conveyor Installation.....	6	Idler Tail .....	23
Frame Section Connection .....	6	Drive Tail.....	24
Stand Installation.....	7	Nose Bar Idler.....	24
Tail Assembly Installation .....	8	Bearing Replacement .....	25
Lifter Installation.....	11	Service Parts.....	26
Wear Strip Installation .....	12	Drive End Components .....	26
Straight Frame Sections.....	12	Tip Up Idler End.....	28
Curved Frame Sections.....	12	Nose Bar Tip Up Idler End.....	29
Belt Return Installation – Curved Frame Sections.....	13	Curve Conveyor Frame and Wear Strips .....	30
Belt Installation .....	14	Straight Conveyor Frame and Wear Strips.....	32
Belt Return Installation – Straight Frame Sections....	15	Conveyor Frame Connection.....	33
Preventive Maintenance and Adjustment.....	16	Lifters .....	33
Required Tools.....	16	3" (76 mm) High Sides.....	34
Checklist .....	16	Adjustable Guiding.....	35
Cleaning .....	16	Tool-Less Adjustable Guiding .....	36
Routine Cleaning .....	16	Straight Belt Return.....	37
Standard Conveyors.....	16	Curve Belt Return.....	37
Conveyors with Tip Up Tails and Lifters.....	17	Curve Belt Chain Kit.....	38
Periodic Cleaning .....	17	Belt Removal Tool .....	38
Lubrication.....	17	Ordering a Replacement Chain .....	38
Conveyor Bearings.....	17	Configuring a Conveyor Part Number.....	39
Wear Strips and Belt Returns.....	17	Return Policy.....	38
Maintaining the Conveyor Belt.....	17		
Troubleshooting .....	17		

## Introduction

<b>⚠ CAUTION</b>
<b>Some illustrations may show guards removed. DO NOT operate equipment without guards.</b>

Upon receipt of shipment:

- Compare shipment with packing slip. Contact factory regarding discrepancies.
- Inspect packages for shipping damage. Contact carrier regarding damage. Accessories may be shipped loose.
- See accessory instructions for installation.

The Dorner Limited Warranty applies.

Dorner 7400 Series conveyors have patents pending.

<b>NOTE</b>
<i>Proper conveyor application, cleaning, and sanitation are the responsibility of the end user.</i>

Dorner reserves the right to make changes at any time without notice or obligation.

Dorner has convenient, pre-configured kits of Key Service Parts for all conveyor products. These time saving kits are easy to order, designed for fast installation, and guarantee you will have what you need when you need it. Key Parts and Kits are marked in the Service Parts section of this manual with the Performance Parts Kits logo .

Intralox is a registered trademark of Laitram L.L.C. in the United States and / or other countries.

# Warnings – General Safety

**⚠ DANGER**



**SEVERE HAZARD!**  
**KEEP OFF CONVEYORS.** Climbing, sitting, walking or riding on conveyor will result in death or serious injury.

**⚠ DANGER**



**EXPLOSION HAZARD!**

- **DO NOT OPERATE CONVEYORS IN AN EXPLOSIVE ENVIRONMENT.** The electric gearmotor generates heat and could ignite combustible vapors.
- Failure to comply will result in death or serious injury.

**⚠ WARNING**



**CRUSH HAZARD!**

- **DO NOT** place hands or fingers inside the conveyor while it is running.
- **DO NOT** wear loose garments while operating the conveyor. Loose garments can become caught up in the conveyor.
- Failure to comply could result in serious injury.

**⚠ WARNING**



**CRUSH HAZARD!**

- **SUPPORT CONVEYOR SECTIONS PRIOR TO LOOSENING STAND HEIGHT OR ANGLE ADJUSTMENT SCREWS.**
- Loosening stand height or angle adjustment screws may cause conveyor sections to drop down, causing serious injury.

**⚠ WARNING**



**SEVERE HAZARD!**  
**LOCK OUT POWER** before removing guards or performing maintenance. Exposed moving parts can cause serious injury.

**⚠ WARNING**



**BURN HAZARD!**  
**DO NOT TOUCH** the motor while operating, or shortly after being turned off. Motors may be **HOT** and can cause serious burn injuries.

**⚠ WARNING**



**PUNCTURE HAZARD!**  
 Handle drive shaft keyway with care. It may be sharp and could puncture the skin, causing serious injury.

**⚠ WARNING**



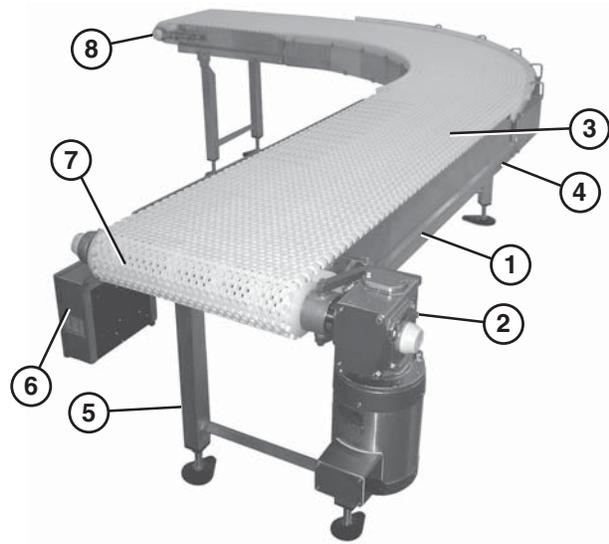
**SEVERE HAZARD!**

- Dorner cannot control the physical installation and application of conveyors. Taking protective measures is the responsibility of the user.
- When conveyors are used in conjunction with other equipment or as part of a multiple conveyor system, **CHECK FOR POTENTIAL PINCH POINTS** and other mechanical hazards before system start-up.
- Failure to comply could result in serious injury.

# Product Description

Refer to **(Figure 1)** for typical conveyor components.

Typical Components	
1	Conveyor
2	Gearmotor
3	Belt
4	Return
5	Support Stands
6	Motor Controller
7	Drive End
8	Tension End



**Figure 1**

# Specifications

## Specifications

<b>Conveyor Width Reference (WW)</b>	08 – 36 in 02 increments
<b>Maximum Conveyor Load</b>	20 lb / ft <sup>2</sup> (97 kg / m <sup>2</sup> ) with a maximum of 1000 lb / ft <sup>2</sup> (4882 kg / m <sup>2</sup> )
<b>Belt Travel</b>	12" (305 mm) per revolution of pulley
<b>Belt Take-up</b>	2" (51 mm)

<b>Conveyor Length Reference (LLL)</b>	020 – 999 in 001 increments
<b>Conveyor Length</b>	20" (508 mm) – 999" (25.4 m) in 1" (25 mm) increments

### IMPORTANT

*Maximum conveyor loads are based on:*

- *Non-accumulating product*
- *Product moving toward gearmotor*
- *Conveyor being mounted horizontally*
- *Conveyor being located in a dry environment*
- *Conveyor equipped with standard belt only*

## Conveyor Supports

### Maximum Distances:

1 (Infeed) = 3 ft (914 mm)

2 (Outfeed) = 3 ft (914 mm)

\*\* Stand positions will be determined by the factory.

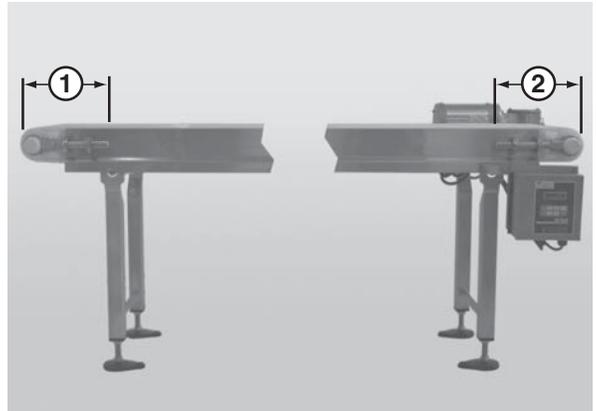
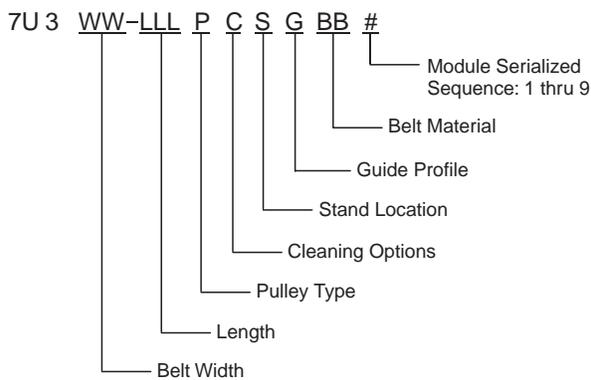


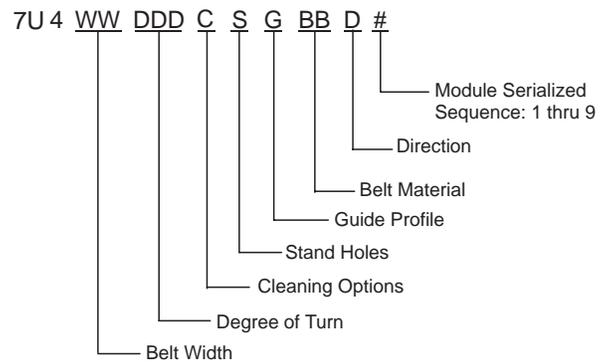
Figure 2

## 7400 Series Frame Section Numbers

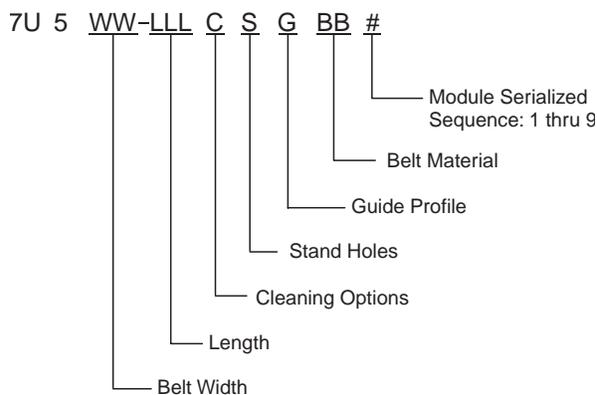
### Straight Infeed Module / Idler Module



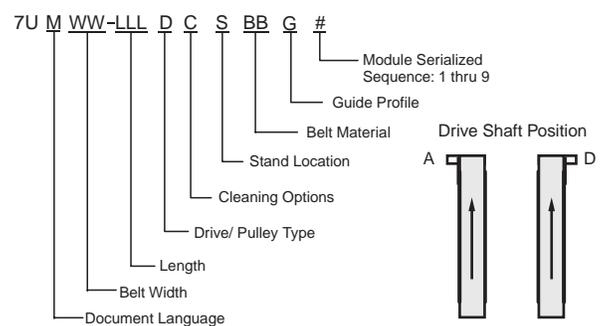
### Curve Module



### Straight Intermediate Module



### Straight Exit / Drive Module



# Installation

## CAUTION

Dorner recommends cleaning all the “food zones” prior to placing conveyor into service. Ensure adequate access is provided for cleaning and servicing equipment so that the required level of hygiene can be maintained.

## NOTE

Proper conveyor application, cleaning, and sanitation are the responsibility of the end user.

## CAUTION

Conveyor **MUST** be mounted straight, flat, and level within confines of conveyor. Use a level (Figure 3, item 1), during setup.

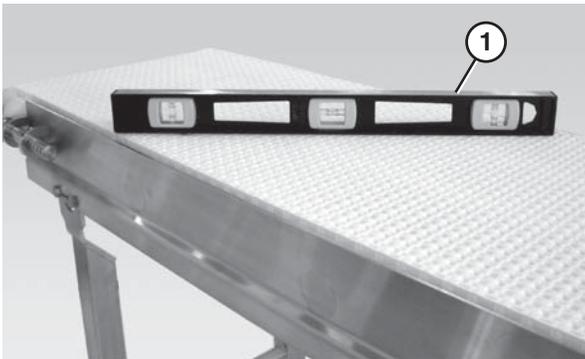


Figure 3

## Required Tools

- 17 mm wrench (for hexagonal head fasteners)
- 4 mm hex wrench (for bearing shaft assembly fasteners)
- Level
- Torque wrench

## Recommended Installation Sequence

1. Connect the frame sections together. “Frame Section Connection” on page 6.
2. Attach the stands to the conveyor. Refer to “Stand Installation” on page 7.
3. Attach the tail assemblies to the frame. Refer to “Tail Assembly Installation” on page 8.
4. Attach the lifters, if applicable. Refer to “Lifter Installation” on page 11.

5. Install the gearmotor, if applicable. Refer to the “7400 Series Drive Package Installation, Maintenance and Parts Manual.”
6. Attach the wear strips. Refer to “Wear Strip Installation” on page 12.
7. Attach the belt returns. Refer to “Belt Return Installation – Straight Frame Sections” on page 15.
8. Install the belt. Refer to “Belt Installation” on page 14.
9. Attach any guides / accessories. Refer to the “Service Parts” section starting on page 26.

## Conveyor Installation

### Frame Section Connection

Typical Connection Components (Figure 4)

- |   |  |
|---|--|
| 1 | Conveyor frame section                     |
| 2 | Curved conveyor frame section              |
| 3 | Hex post connector (x2)                    |
| 4 | Flat connector (x2)*                       |
| 5 | M10 - 1.5 x 12 mm hex head cap screw (x4)* |
| 6 | M10 - 1.5 x 16 mm hex head cap screw (x4)  |
| 7 | O-rings (x8)                               |

\* For connections not supported by stands.

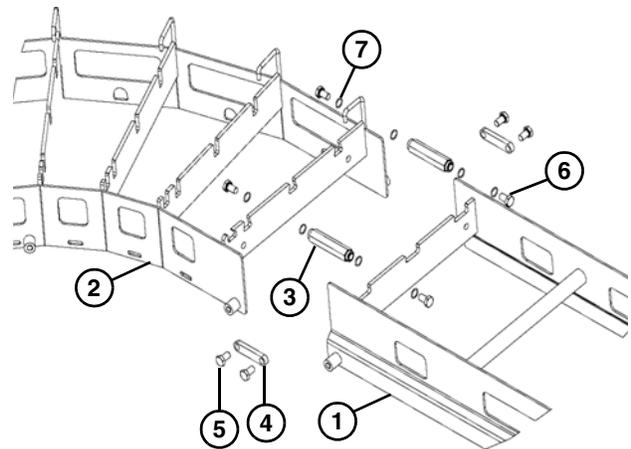
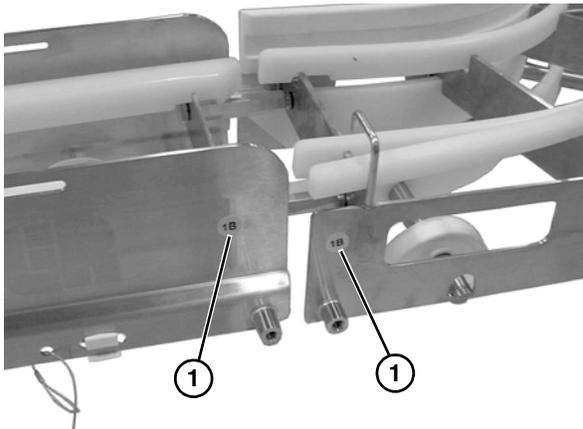


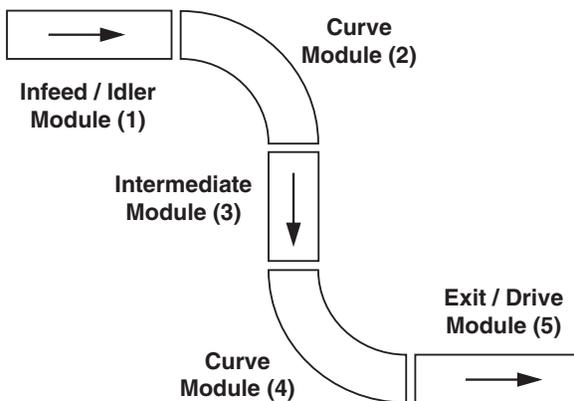
Figure 4

1. Locate and arrange conveyor sections by section labels (**Figure 5, item 1**).



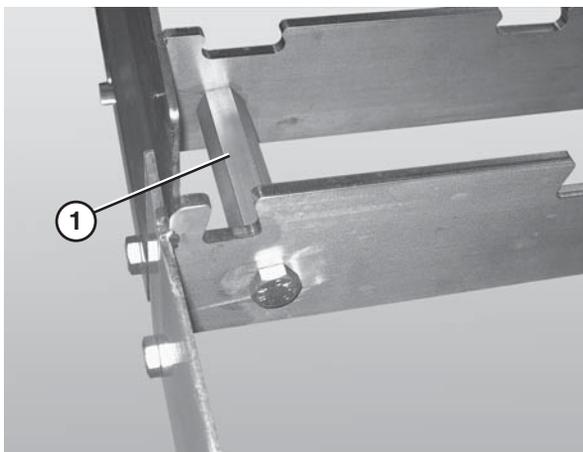
**Figure 5**

2. Position the frame sections in the correct order (**Figure 6**).



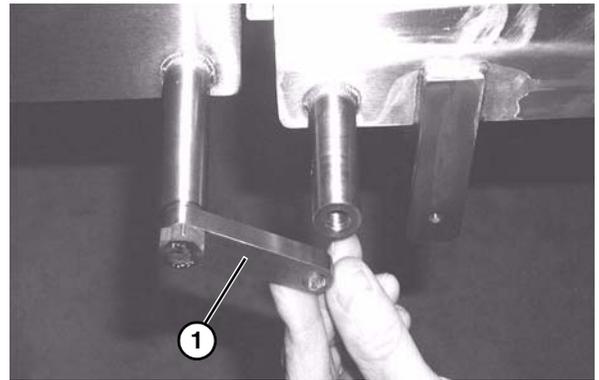
**Figure 6**

3. Connect the frame sections by bolting the hex post connectors (**Figure 7, item 1**) to the cross member supports of each frame section.



**Figure 7**

4. Attach the flat connectors (**Figure 8, item 1**), if applicable, to the inside of the frame sections.

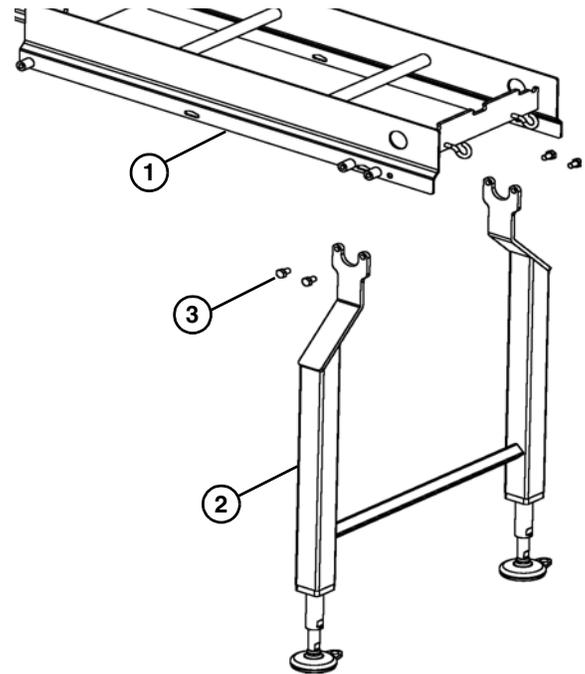


**Figure 8**

## Stand Installation

Typical Stand Components (**Figure 9**)

1	Conveyor frame
2	Stand
3	M10 - 1.5 x 16 mm hex head cap screws (x4)



**Figure 9**

# Installation

1. Position the stands on a flat, level surface.
2. Attach the stands to the frame (**Figure 10**).



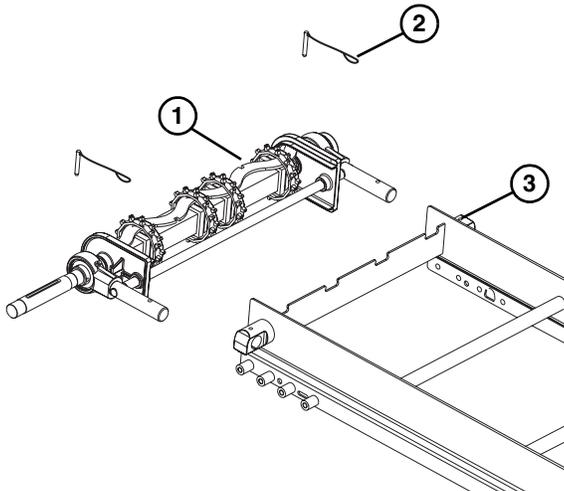
**Figure 10**

## Tail Assembly Installation

### Drive Tail

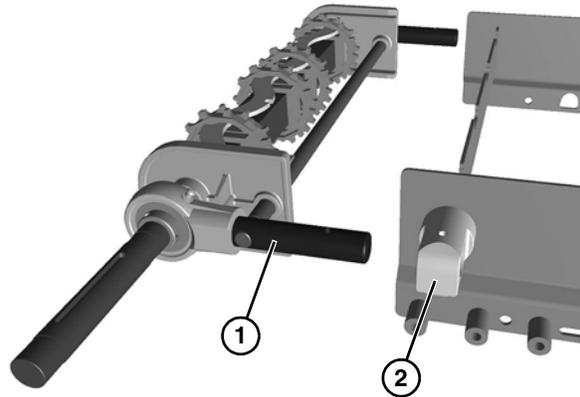
Typical Drive Tail Components (**Figure 11**)

1	Drive tail assembly
2	Pull pin (x2)
3	Conveyor frame



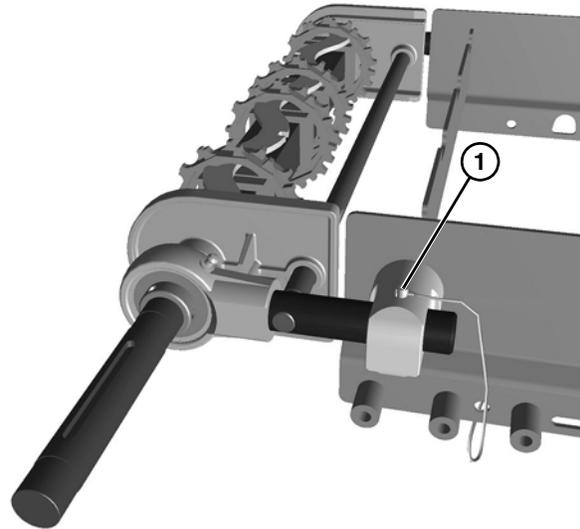
**Figure 11**

1. Slide the bearing shafts (**Figure 12, item 1**) into the take up blocks (**Figure 12, item 2**).



**Figure 12**

2. Install the drive package, if applicable. Refer to the “7400 Series Drive Package Installation, Maintenance and Parts Manual.”
3. Insert the pull pins (**Figure 13, item 1**).



**Figure 13**

## Tip Up Assembly

Typical Tip Up Assembly Components (Figure 14)

1	Hex Bar
2	Stop Key (x2)
3	Tip Up Sleeve (x2)

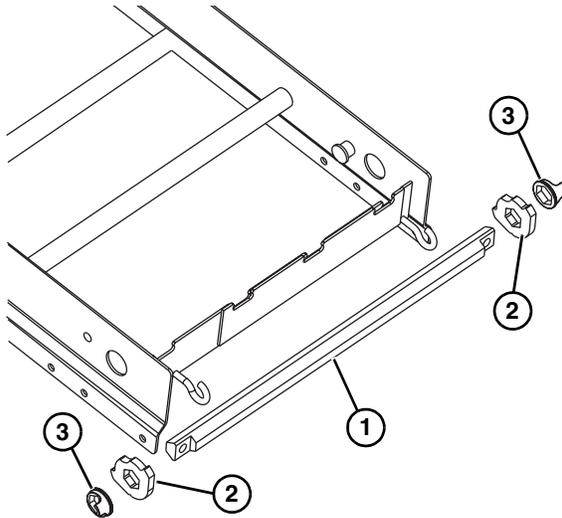


Figure 14

1. Slide stop keys (Figure 15, item 1) and tip up sleeves (Figure 15, item 2) onto hex shaft (Figure 15, item 3). The tabs on the tip up sleeves face outward and align with the slotted ends of the hex shaft as shown.

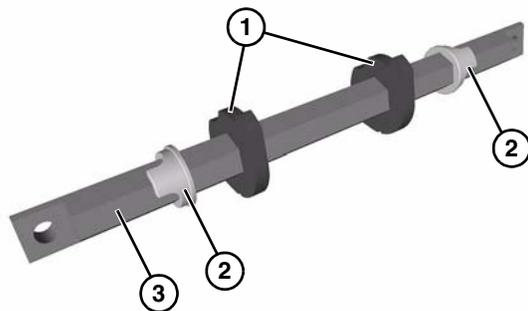


Figure 15

2. Place hex shaft assembly (Figure 16, item 1) through the conveyor frame tip up holes (Figure 16, item 2) and center with conveyor.

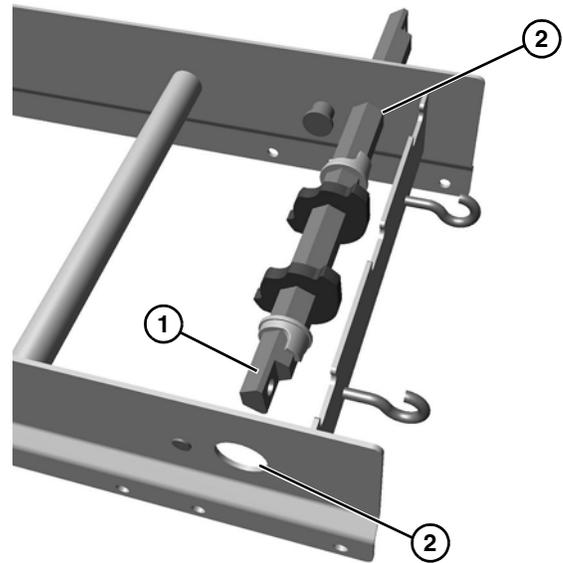


Figure 16

3. Hex shaft assembly will need to be rotated (Figure 17) for stop keys (Figure 17, item 1) to pass by the frame stops (Figure 17, item 2).

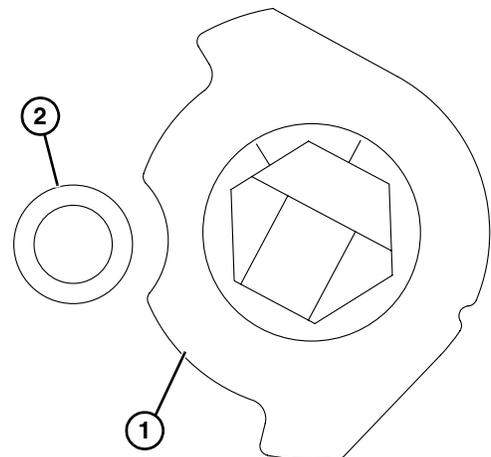
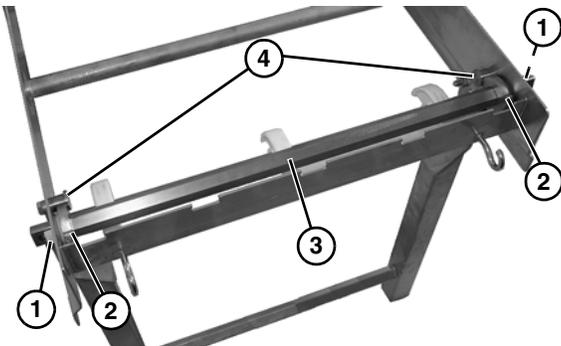


Figure 17

# Installation

- Slide the tip up sleeves (**Figure 18, item 1**) and stop keys (**Figure 18, item 1**) outward on hex shaft assembly (**Figure 18, item 3**) until the sleeves seat in the holes of the frame and stop keys are seated against frame stops (**Figure 18, item 4**).

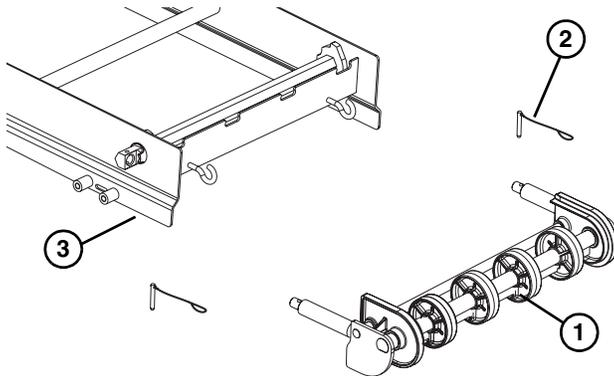


**Figure 18**

## Idler Tail

Typical Idler Tail Components (**Figure 19**).

1	Tip up tail assembly
2	Pull pin (x2)
3	Conveyor frame

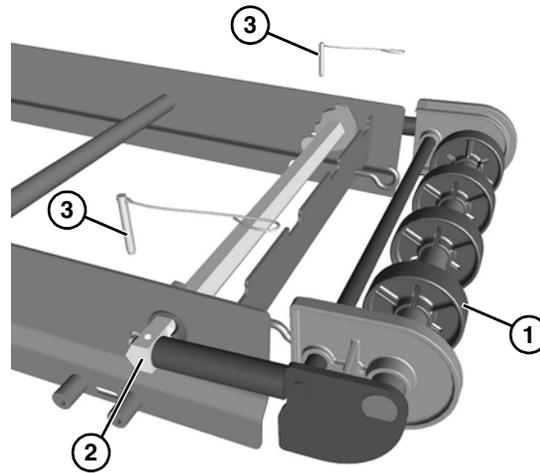


**Figure 19**

## **⚠ CAUTION**

To avoid injury and damage to parts, have an assistant hold opposite end of idler tail when removing or installing it.

- Place the idler tail assembly (**Figure 20, item 1**) against the holes in the tip up hex shaft assembly (**Figure 20, item 2**) and secure with a pull pin (**Figure 20, item 3**) on each side.

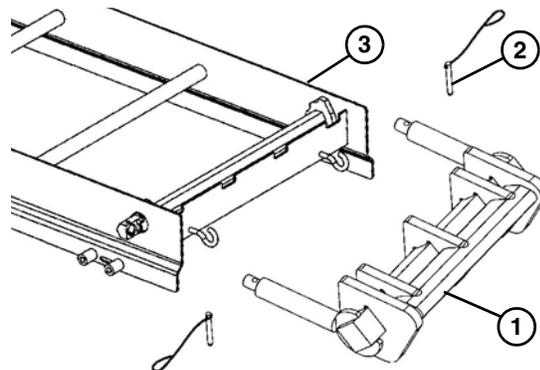


**Figure 20**

## Nose Bar Idler Tail

Typical Nose Bar Tip Up Tail Components (**Figure 21**).

1	Tip up tail assembly
2	Pull pin (x2)
3	Conveyor frame



**Figure 21**

2. Attach nose bar idler shaft hands (Figure 22, item 1) to the tip up shaft (Figure 22, item 2) with a pull pin (Figure 22, item 3).

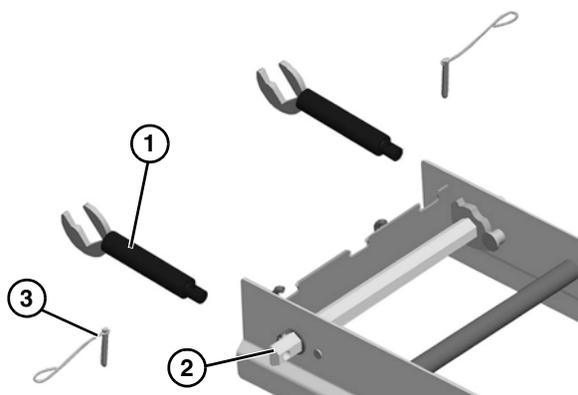


Figure 22

3. Attach the nose bar transfer post (Figure 23, item 1) to the nose bar idler shaft hands (Figure 23, item 2).

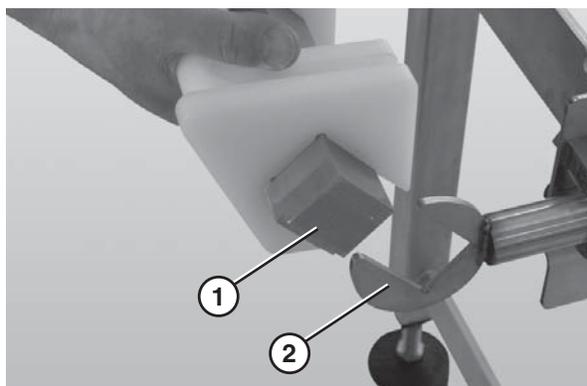


Figure 23

4. Ensure that the nose bar pucks (Figure 24, item 1) are in line with the conveyor frame (Figure 24, item 2).

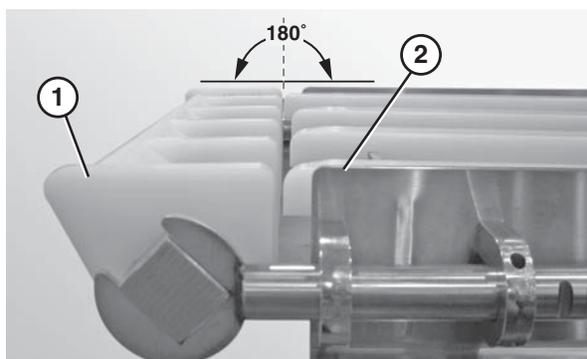


Figure 24

## Lifter Installation

Typical Lifter Components (Figure 25)

1	Belt lift pivot bar
2	Lifter bars
3	Belt lift handle
4	M8 - 1.25 x 16 mm hex head cap screw

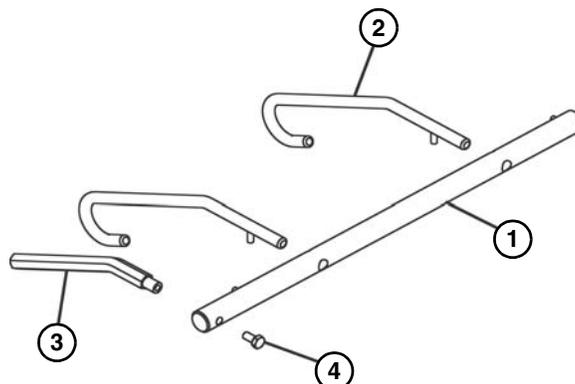


Figure 25

1. Slide the belt lift pivot bar (Figure 26, item 1) through the designated holes in the frame.

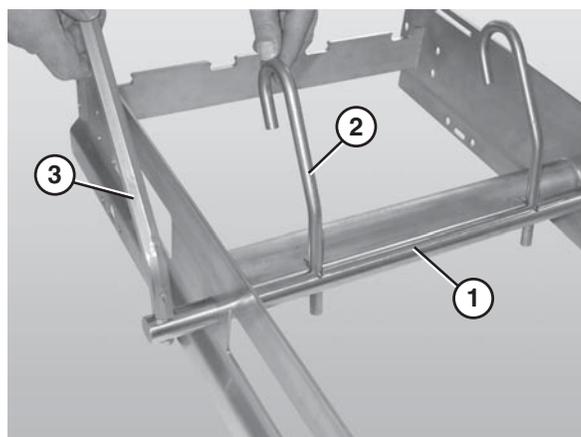


Figure 26

2. Attach the lifter bars (Figure 26, item 2) to the belt lift pivot bar (Figure 26, item 1). Make sure the hooked ends of the lifter bars are facing down when resting against the frame.
3. Attach the lifter handle (Figure 26, item 3) to the belt lift pivot rod.

# Installation

## Wear Strip Installation

### Straight Frame Sections

Typical Wear Strip Components (Figure 27)

1	Wear strip
---	------------

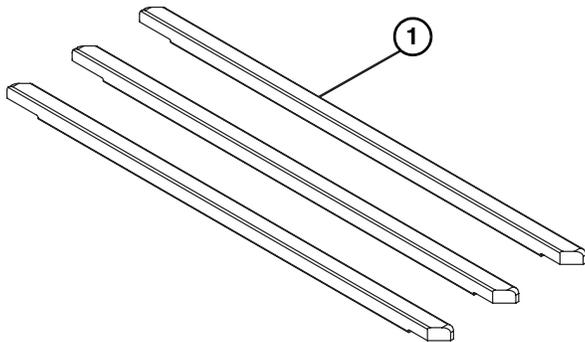


Figure 27

1. Position the wear strips (Figure 28, item 1) on the frame.

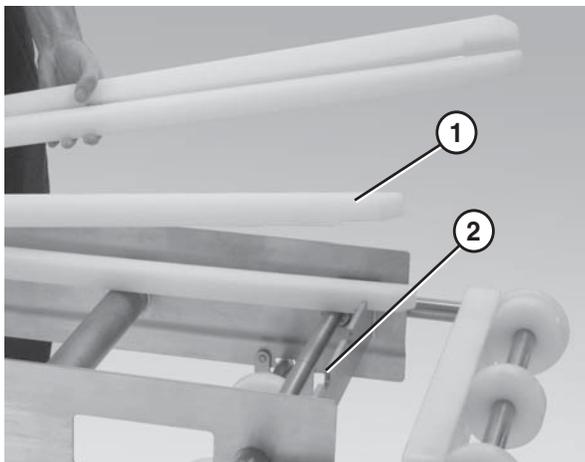


Figure 28

2. Make sure the wear strips are situated securely in the frame slots (Figure 28, item 2).

### Curved Frame Sections

Typical Curved Wear Strip Components (Figure 29)

1	Hold down wear strip
2	Wear strip
3	Inside curve top wear strip

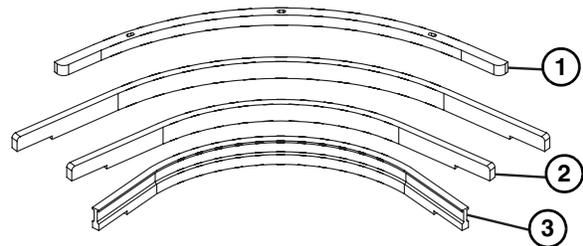


Figure 29

1. Insert the inside curve top wear strip (Figure 30, item 1) into the innermost slot (Figure 30, item 2) on the inside of the frame.

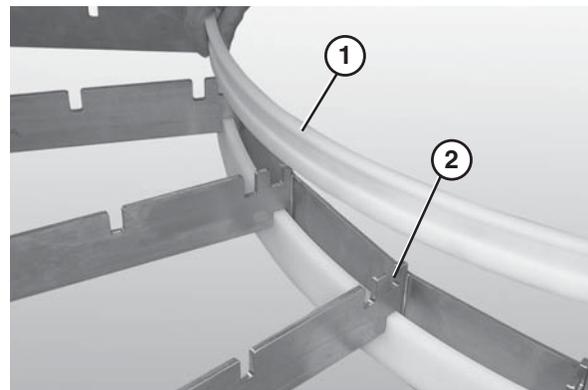


Figure 30

2. Attach the hold down wear strip (Figure 31, item 1) to the frame hooks (Figure 31, item 2) on the outside of the frame.

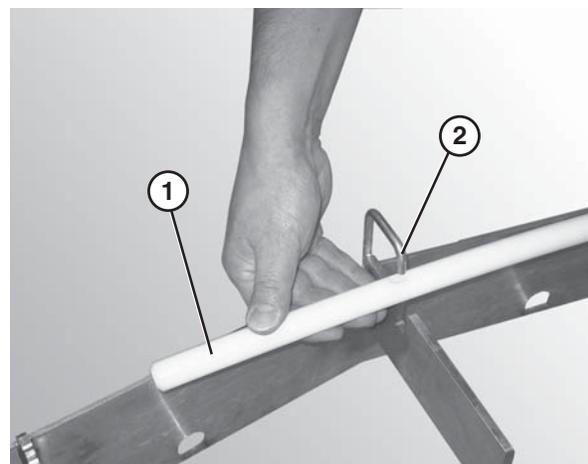
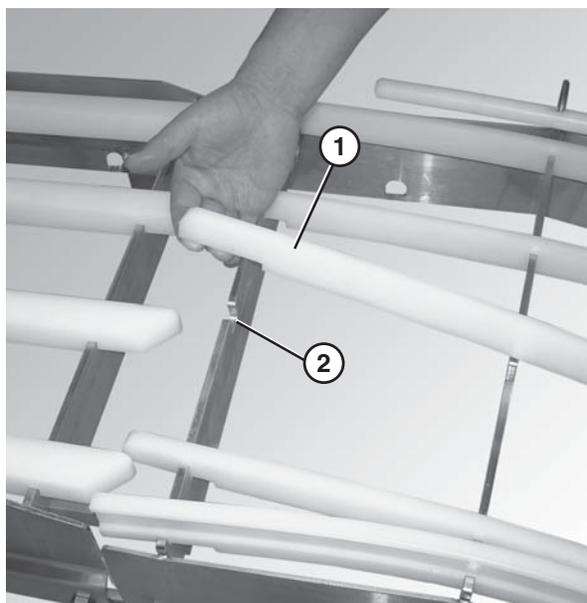


Figure 31

3. Insert the wear strips (**Figure 32, item 1**) into the appropriate slots in the frame (**Figure 32, item 2**), starting with the shortest wear strip on the inside of the curved section and working outward to the longest.

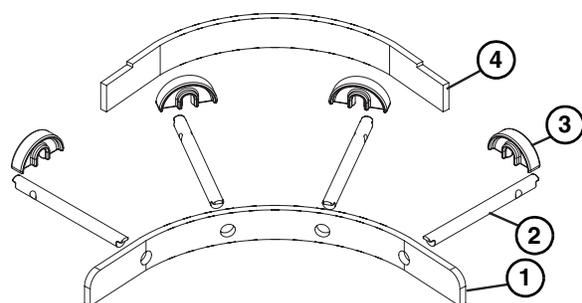


**Figure 32**

## Belt Return Installation – Curved Frame Sections

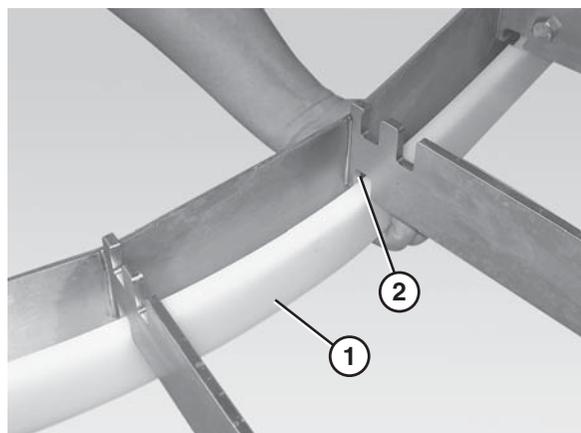
Typical Curved Belt Return Components (**Figure 33**)

1	Return bottom wear strip
2	Curve return shaft
3	Chain return shoe
4	Inside return bottom wear strip



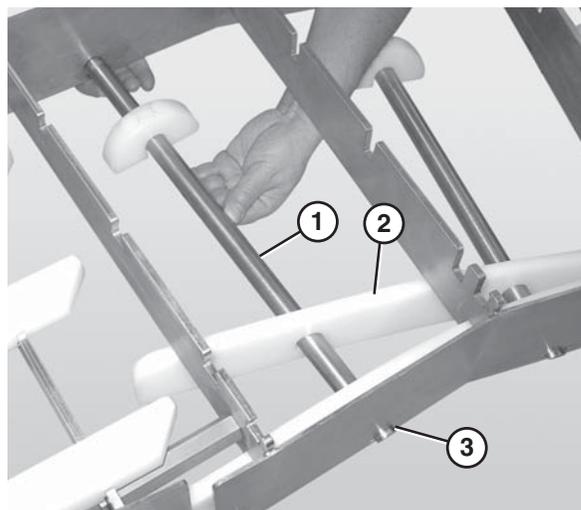
**Figure 33**

1. Insert the inside return bottom wear strip (**Figure 34, item 1**) into the slots (**Figure 34, item 2**) on the lower inside section of the frame (figure shown without the belt or wear strips).



**Figure 34**

2. Attach the chain return shoes (**Figure 34, item 1**) to the curve return shafts (**Figure 34, item 2**).
3. Slide the long end of the curve return shaft (**Figure 35, item 1**) through the center hole in the return bottom wear strip (**Figure 35, item 2**).



**Figure 35**

4. Slide the return shaft up and through the large slot in the frame. Make sure the holes in the return bottom wear strip match up with the holes in the conveyor frame.
5. Push up on the return shaft and slide the notched end of the shaft through the small slot on the opposite side of the frame (**Figure 35, item 3**).
6. Repeat steps 4 – 5 with the remaining returns.

# Installation

## Belt Installation

Typical Belt Components (Figure 36)

1	Chain belt
2	Belt rod

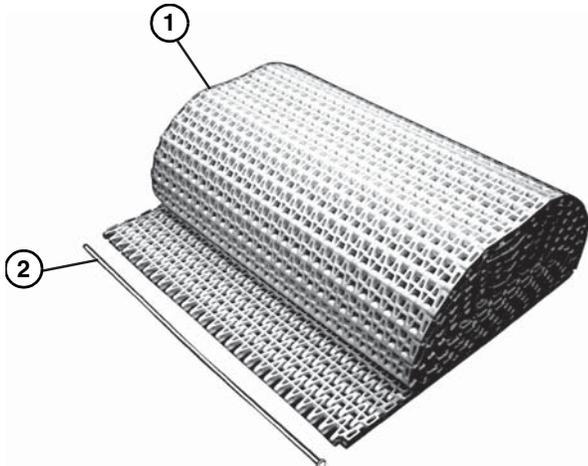


Figure 36

1. Position the belt on the conveyor frame (Figure 37).



Figure 37

2. Wrap the belt around the conveyor, making sure the sprocket teeth have engaged the belt.

3. Bring the ends of the belt together (Figure 38).



Figure 38

4. Insert the belt rod (Figure 39, item 1).

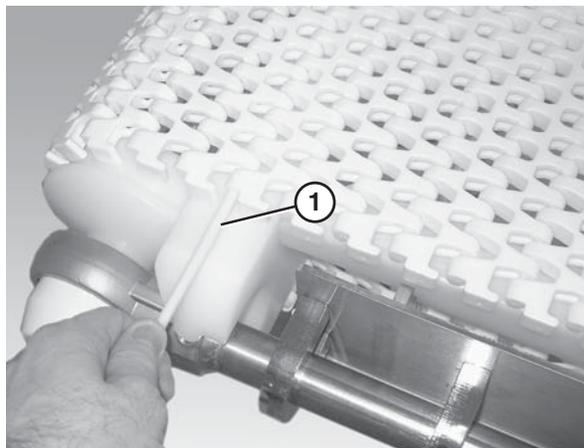


Figure 39

5. Push the belt rod in as far as possible.
6. Lightly tap the head of the rod with a hammer until it snaps into position.
7. Check belt sag by measuring from the top of the return (Figure 40).

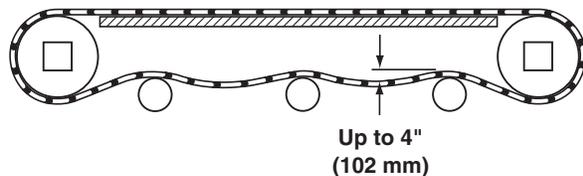


Figure 40

### **CAUTION**

Belt sag should not exceed 4" (102 mm) from the top of the returns.

## Belt Return Installation – Straight Frame Sections

Typical Belt Return Components (Figure 41)

1	Return shaft
2	Chain return shoe

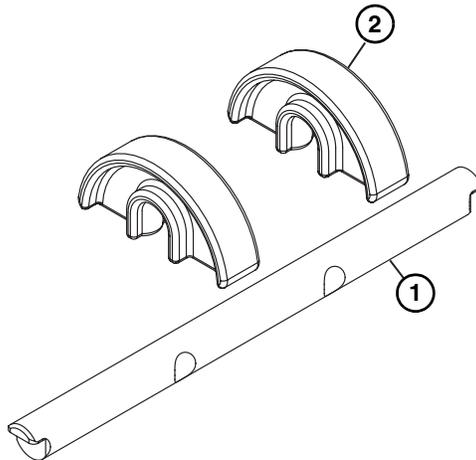


Figure 41

1. Attach the chain return shoes (Figure 42, item 1) to the return shaft (Figure 42, item 2).

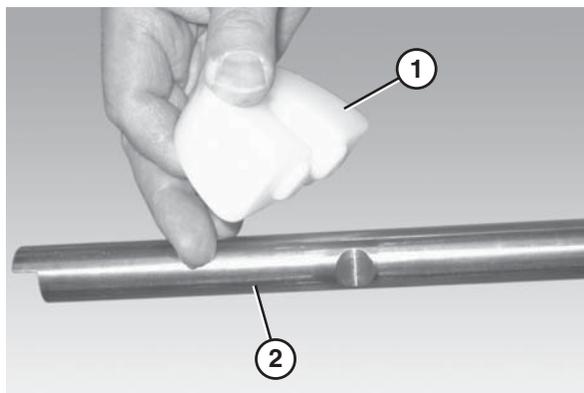


Figure 42

2. Slide the return shaft up (Figure 43, item 1) and through the large slot (Figure 43, item 2) in the frame (picture shown without the belt or wear strips).

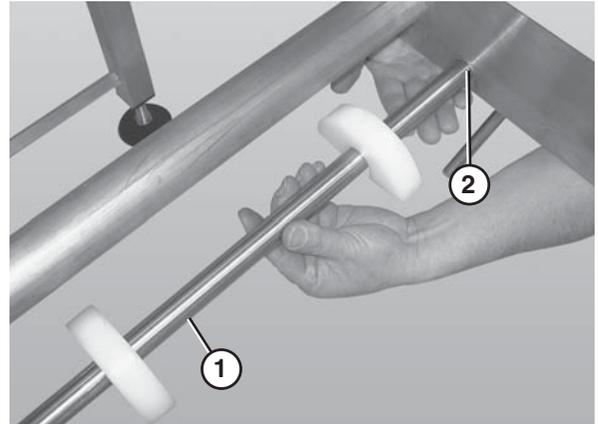


Figure 43

3. Push up on the return shaft (Figure 43, item 1) and slide the notched end of the shaft through the small slot on the opposite side of the frame.
4. Check belt sag by measuring from the top of the return (Figure 44). Belt sag should not exceed 4" (102 mm). Follow steps 7 – 9 in the "Belt Installation" section on page 14 to remove slack from the belt.

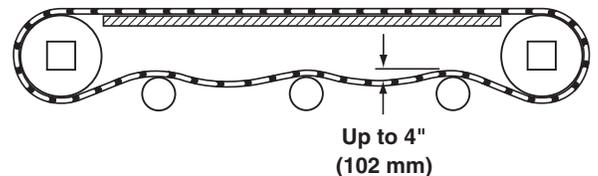


Figure 44

### **⚠ CAUTION**

Belt sag should not exceed 4" (102 mm) from the top of the returns.

# Preventive Maintenance and Adjustment

## Required Tools

- 17 mm wrench (or adjustable wrench)
- 1/8" hex wrench (for bearing shaft assembly fasteners)
- 3 mm hex wrench
- Punch and hammer (to remove belt rod)

## Checklist

- Keep service parts on hand. Refer to the "Service Parts" section starting on page 26 for recommendations.
- Replace any worn or damaged parts.

## Cleaning

### NOTE

*Proper conveyor application, cleaning, and sanitation are the responsibility of the end user.*

### ⚠ CAUTION

**Dorner recommends cleaning all the "food zones" prior to placing conveyor into service. Ensure adequate access is provided for cleaning and servicing equipment so that the required level of hygiene can be maintained.**

## Routine Cleaning

### ⚠ WARNING



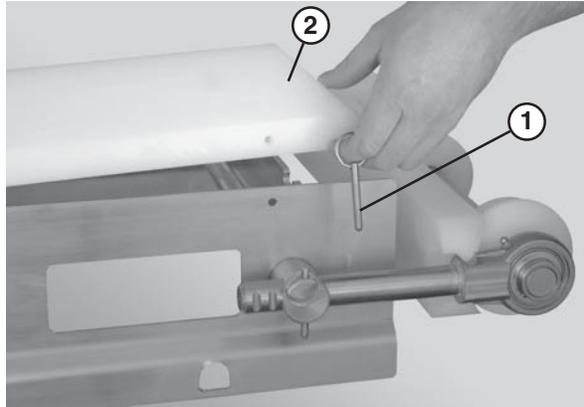
### SEVERE HAZARD!

**LOCK OUT POWER before removing guards or performing maintenance. Exposed moving parts can cause serious injury.**

Dorner recommends cleaning the inside and the outside of the conveyor on a daily basis. Refer to the following steps to access the inside of the conveyor.

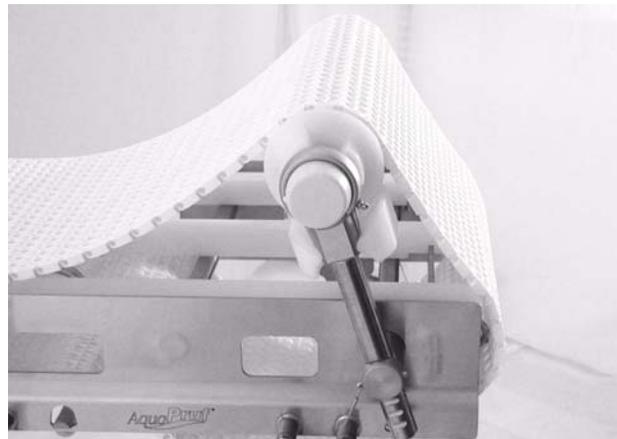
## Standard Conveyors

1. Remove the guides, if applicable, by removing the pull pins (**Figure 45, item 1**) that connect the guide (**Figure 45, item 2**) to the frame.



**Figure 45**

2. Tip up idler tail assembly (**Figure 46**).



**Figure 46**

3. Lift up on the belt (**Figure 47**).



**Figure 47**

# Preventive Maintenance and Adjustment

## Conveyors with Tip Up Tails and Lifters

1. Remove the guides, if applicable, by removing the pull pins (**Figure 45, item 1**) that connect the guide (**Figure 45, item 2**) to the frame.
2. Use the lifter handle (**Figure 48, item 1**) to raise the lifters (**Figure 48, item 2**) and raise the tip up tail (**Figure 48, item 3**).

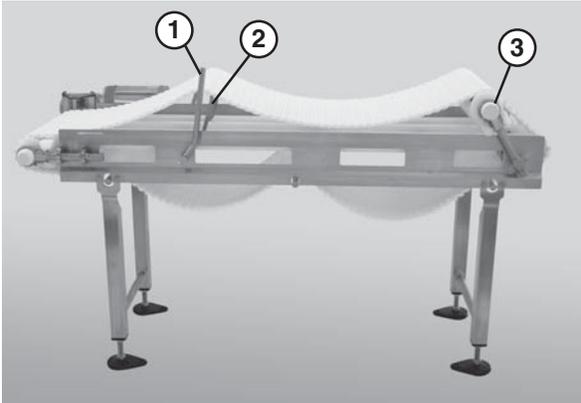


Figure 48



### CAUTION

**DO NOT submerge or soak bearing assemblies. This will reduce the life of the bearing.**

## Periodic Cleaning

Dorner recommends complete disassembly of the conveyor periodically for thorough cleaning.

For conveyor disassembly and reassembly instructions:

- Refer to “Conveyor Belt Replacement” on page 18.
- Refer to “Sprocket and Puck Removal” on page 20.
- Refer to “Reassembling Tail Assembly” on page 23.

## Lubrication

### Conveyor Bearings

Conveyor bearing lubrication is required. Dorner recommends using an H-1 food grade grease.

### NOTE

*Although bearings are sealed, re-greasing is recommended to increase bearing life. An H-1 food grade grease is recommended. The frequency of bearing re-greasing is dependent upon the application in which the conveyor is being used. Frequency of re-greasing will increase with the frequency of conveyor washing.*

1. Add grease to the bearing using the zerk fitting (**Figure 49, item 1**) on the exterior of the bearing shaft assembly.

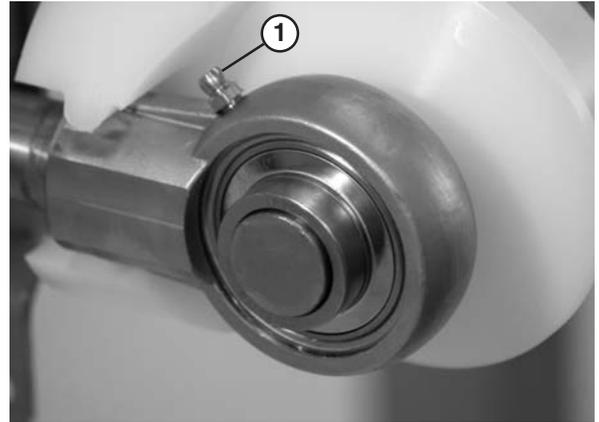


Figure 49

2. Replace the bearings if they become worn.

## Wear Strips and Belt Returns

Replace the wear strips and belt returns if they become worn.

For wearstrip and belt return installation instructions:

- Refer to “Wear Strip Installation” on page 12.
- Refer to “Belt Return Installation – Straight Frame Sections” on page 15.

## Maintaining the Conveyor Belt

### Troubleshooting

Inspect conveyor belt for:

- Surface cuts or wear
- Skipping

Damage to belt links or rods, surface cuts and / or wear indicate:

- Sharp or heavy parts impacting belt
- Jammed parts
- Accumulated dirt
- Foreign material inside the conveyor
- Improperly positioned accessories

Skipping indicates:

- Excessive load on belt
- Worn sprockets or impacted dirt on drive pulley

Damage to belt links or rods indicate:

- Excessive load on belt
- Dirt impacted on sprockets
- Excessive or improper side loading
- Improperly positioned accessories

# Preventive Maintenance and Adjustment

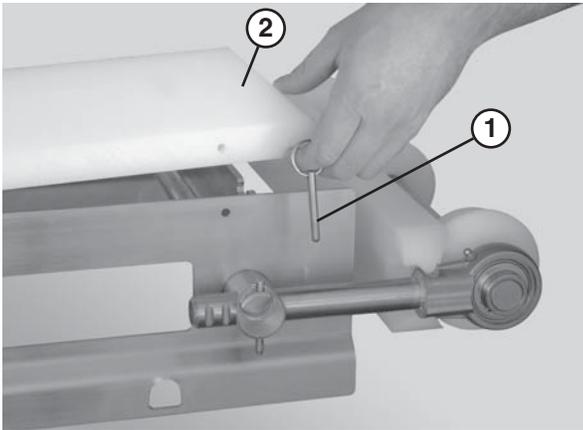
## Conveyor Belt Replacement

 <b>WARNING</b>

<b>SEVERE HAZARD!</b> <b>LOCK OUT POWER</b> before removing guards or performing maintenance. Exposed moving parts can cause serious injury.

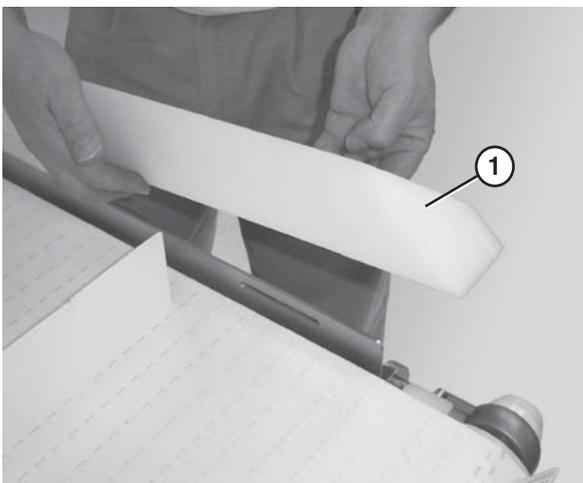
### Conveyors with Guides

1. Remove the pull pins (Figure 50, item 1) that connect the guide (Figure 50, item 2) to the frame.



**Figure 50**

2. Remove the guide (Figure 51, item 1).



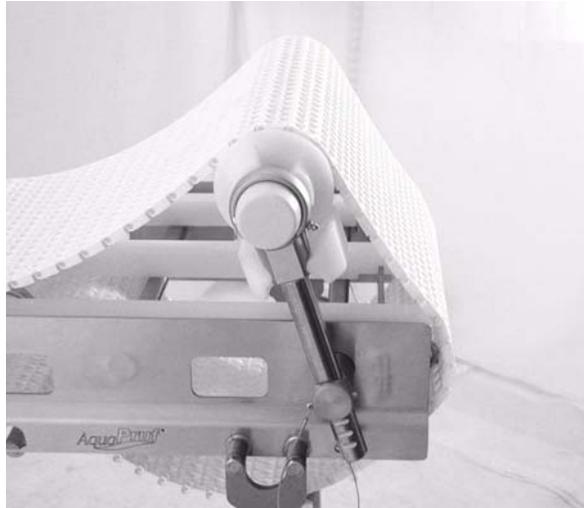
**Figure 51**

3. Follow the belt replacement procedures described in “Standard Belts” on page 18, or “Specialty Intralox 2400 Series Belts” on page 19.

## Standard Belts

### Replacing a Section of Belt

1. Tip up idler tail assembly (Figure 52).



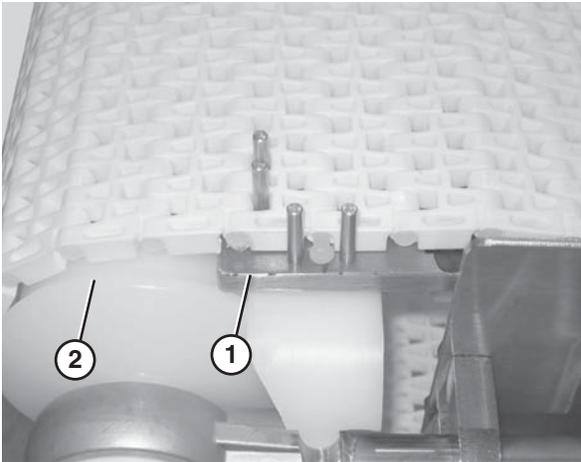
**Figure 52**

# Preventive Maintenance and Adjustment

## **⚠ CAUTION**

**Secure the retaining head side of the belt prior to removing a belt rod in order to prevent damaging the belt.**

2. Secure the retaining head side of the belt. Use the belt removal tool (**Figure 53, item 1**) for 1" pitch belts. For all other belts, position the section of belt so that it is braced by the flanged puck (**Figure 53, item 2**).



**Figure 53**

3. Use a punch and hammer to push the belt rod out by striking the rod end opposite the retaining head (**Figure 54**).



**Figure 54**

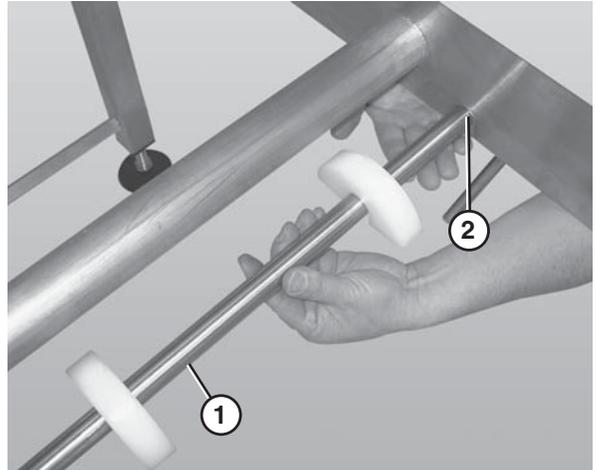
4. Remove the belt rods on both sides of the section of belt being replaced.
5. Replace the old section with a new section of belt.

## **⚠ CAUTION**

**DO NOT reuse belt rods that are damaged or show signs of wear.**

## Replacing the Entire Belt

1. Remove the belt returns by pushing up on the return shaft (**Figure 55, item 1**) and sliding it through the large hole (**Figure 55, item 2**) in the frame.



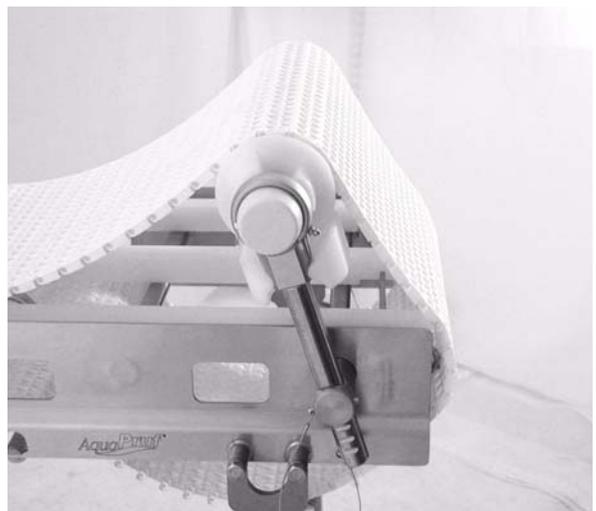
**Figure 55**

2. Lower the opposite end of the return shaft (**Figure 55, item 1**) and slide it out of the frame.
3. Follow steps 1 – 3 in "Standard Belts: Replacing a Section of Belt" on page 18.
4. Remove the belt.
5. Replace the damaged or worn belt. Refer to "Belt Installation" on page 14 and "Belt Return Installation" on page 15.

## Specialty Intralox 2400 Series Belts

### Replacing a Section of Belt

1. Tip up idler tail assembly (**Figure 56**).



**Figure 56**

# Preventive Maintenance and Adjustment

## ⚠ CAUTION

Secure the retaining head side of the belt prior to removing a belt rod in order to prevent damaging the belt.

2. Use a punch and hammer to push the belt rod out by striking the rod end opposite the retaining head (Figure 57, item 1).



Figure 57

3. Remove the belt rods on both sides of the section of belt being replaced.
4. Replace the old section with a new section of belt.

## ⚠ CAUTION

DO NOT reuse belt rods that are damaged or show signs of wear.

### Replacing the Entire Belt

1. Remove the belt returns by pushing up on the return shaft (Figure 58, item 1) and sliding it through the large hole (Figure 58, item 2) in the frame.

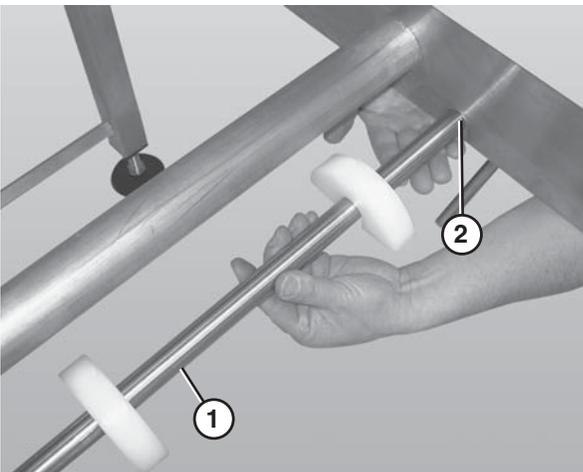


Figure 58

2. Lower the opposite end of the return shaft (Figure 58, item 1) and slide it out of the frame.
3. Follow steps 1 – 3 in "Specialty Intralox 2400 Series Belts: Replacing a Section of Belt" on page 19.
4. Remove the belt.
5. Replace the damaged or worn belt. Refer to "Belt Installation" on page 14, and "Belt Return Installation – Straight Frame Sections" on page 15.

### Conveyor Belt Tensioning

## ⚠ WARNING



### SEVERE HAZARD!

LOCK OUT POWER before removing guards or performing maintenance. Exposed moving parts can cause serious injury.

## ⚠ CAUTION

Belt sag should not exceed 4" (102 mm) from the top of the returns.

1. Check belt for proper sag. Refer to step 7 of "Belt Installation" on page 14.
2. If belt has excessive sag, remove one or more belt links to take up the tension. Refer to "Replacing a Section of Belt" on page 18.

### Sprocket and Puck Removal

## ⚠ WARNING



### SEVERE HAZARD!

LOCK OUT POWER before removing guards or performing maintenance. Exposed moving parts can cause serious injury.

1. Remove the conveyor belt to access the sprockets / pucks. Refer to "Conveyor Belt Replacement" on page 18.
2. Remove the desired sprocket / puck by following these instructions:
  - A - Drive Sprocket Removal
  - B - Idler Puck Removal
  - C - Nose Bar Puck Removal

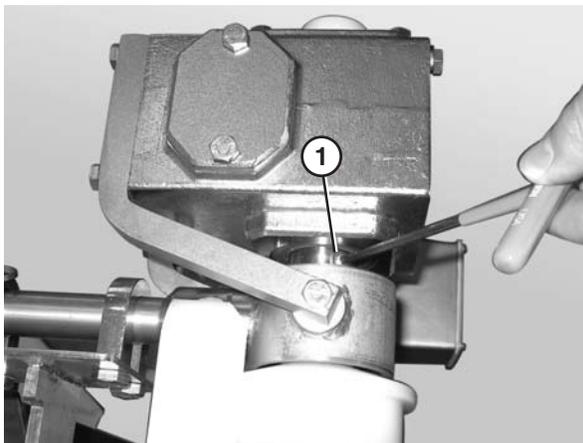
# Preventive Maintenance and Adjustment

## A - Drive Sprocket Removal

 <b>WARNING</b>

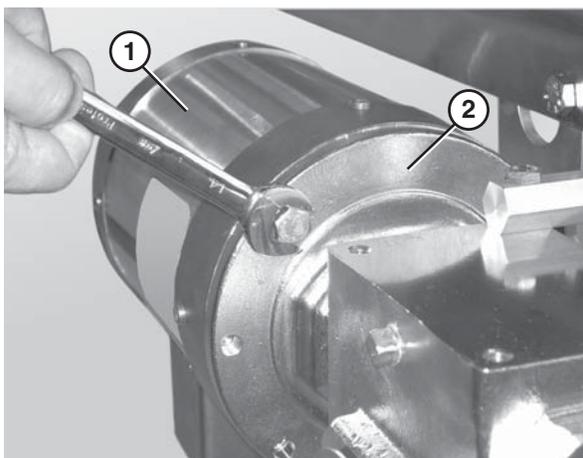
<b>PUNCTURE HAZARD!</b> Handle drive shaft keyway with care. It may be sharp and could puncture the skin, causing serious injury.

1. Loosen the button head screws (**Figure 59, item 1**) that connect the gearmotor to the drive spindle.



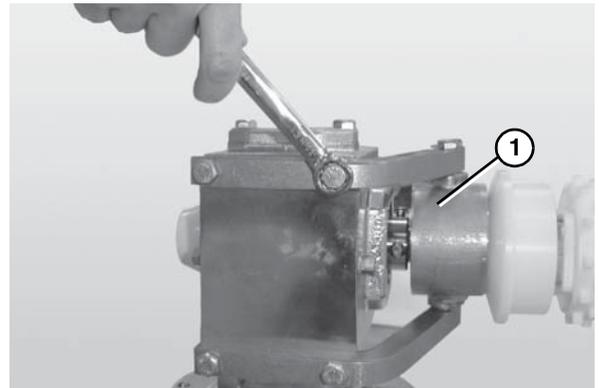
**Figure 59**

2. Remove the bolts that connect the motor to the drive assembly (**Figure 60**).
3. Remove the motor (**Figure 60, item 1**) from the drive assembly (**Figure 60, item 2**).



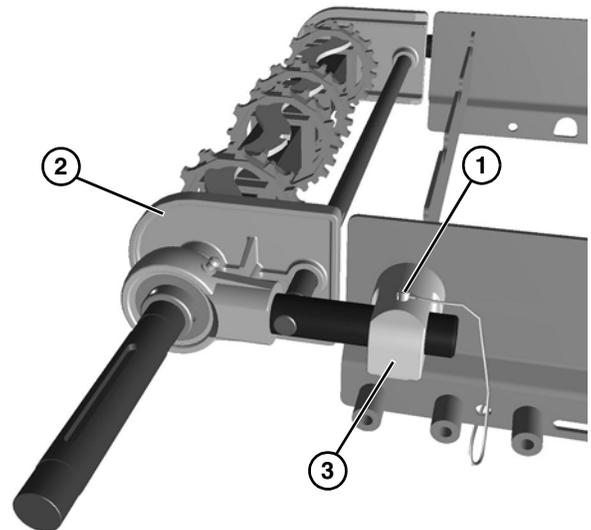
**Figure 60**

4. Unbolt the drive assembly and slide it off the bearing spindle (**Figure 61, item 1**). Retain key from spindle keyway.



**Figure 61**

5. Remove the pull pin (**Figure 62, item 1**).



**Figure 62**

6. Slide the drive tail assembly (**Figure 62, item 2**) out of the take up blocks (**Figure 62, item 3**).

# Preventive Maintenance and Adjustment

7. Use a hex wrench to loosen two set screws (Figure 63, item 1) on the bearing shaft assembly.

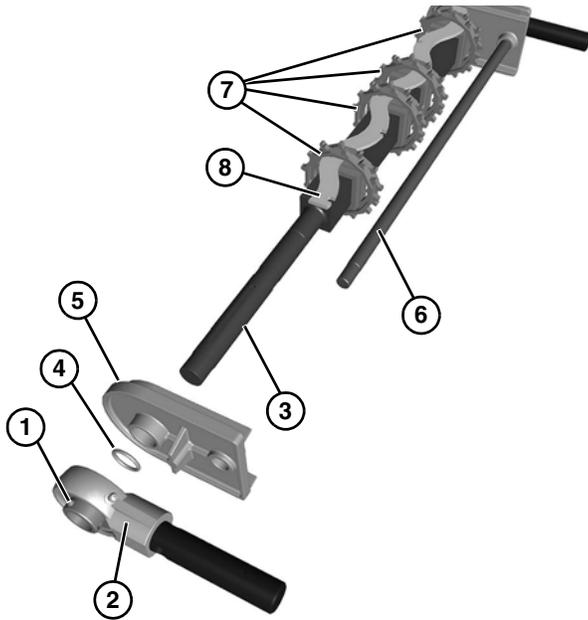


Figure 63

8. Slide the bearing shaft assembly (Figure 63, item 2) off the drive spindle (Figure 63, item 3).

## NOTE

When removing tracking plate, be certain not to lose O-ring (Figure 63, item 4).

9. Slide the tracking plate (Figure 63, item 5) off the drive spindle.
10. Remove pinch guard shaft (Figure 63, item 6).
11. Remove the sprockets (Figure 63, item 7) and alignment bar (Figure 63, item 8).

## B - Idler Puck Removal

1. Remove the pull pins (Figure 64, item 1) from tip up hex shaft assembly (Figure 64, item 2).

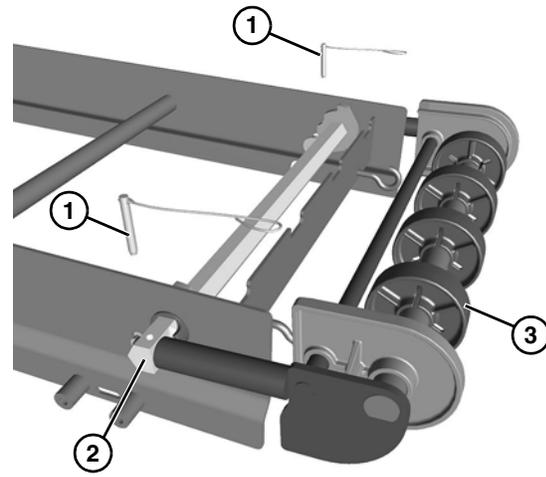


Figure 64

2. Slide the idler tail assembly (Figure 64, item 3) out of the tip up hex shaft assembly.
3. Remove the shaft assembly (Figure 65, item 1) from idler shaft (Figure 65, item 2) and pinch guard shaft (Figure 65, item 3).

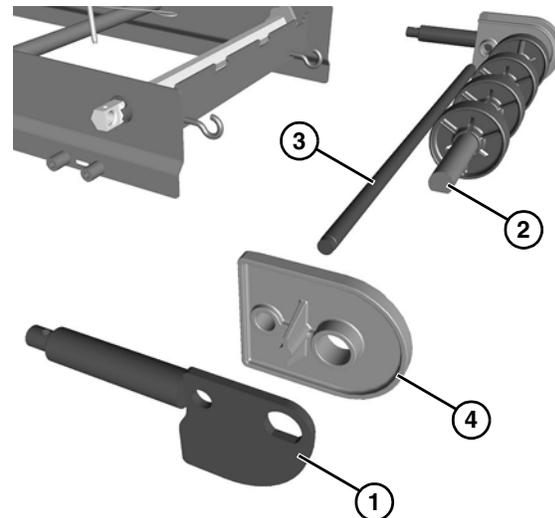
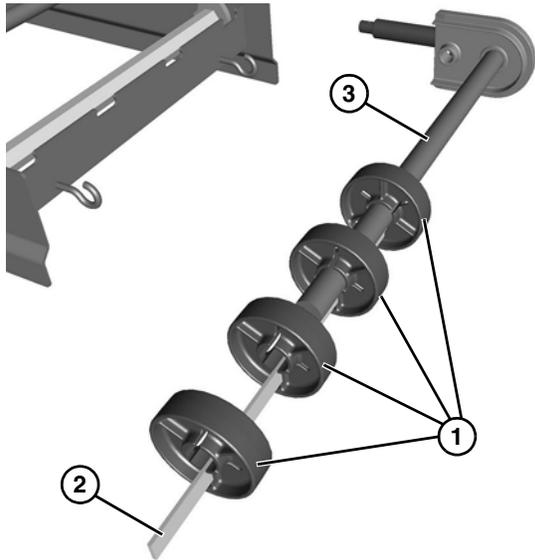


Figure 65

4. Remove tracking plate (Figure 65, item 4) from idler shaft and pinch guard shaft.
5. Remove pinch guard shaft (Figure 65, item 2).

# Preventive Maintenance and Adjustment

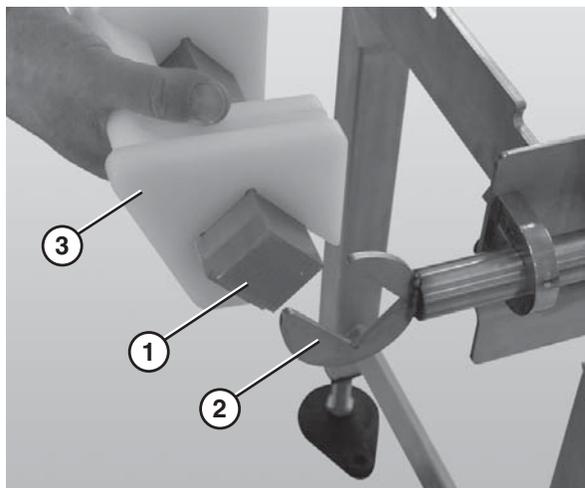
- Slide the pucks (**Figure 66, item 1**) and alignment bar (**Figure 66, item 2**) off the idler shaft (**Figure 66, item 3**).



**Figure 66**

## C - Nose Bar Puck Removal

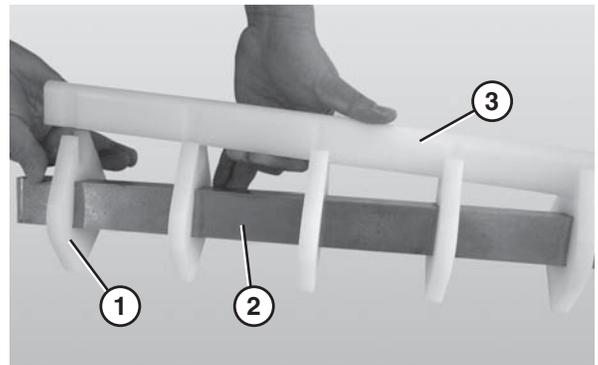
- Slide the nose bar drive or transfer post (**Figure 67, item 1**) out of the nose bar drive weldment or idler hands (**Figure 67, item 2**).



**Figure 67**

- Remove the nose bar tracking pucks (**Figure 67, item 3**), if applicable.

- Remove the nose bar wear strip (**Figure 68, item 3**).



**Figure 68**

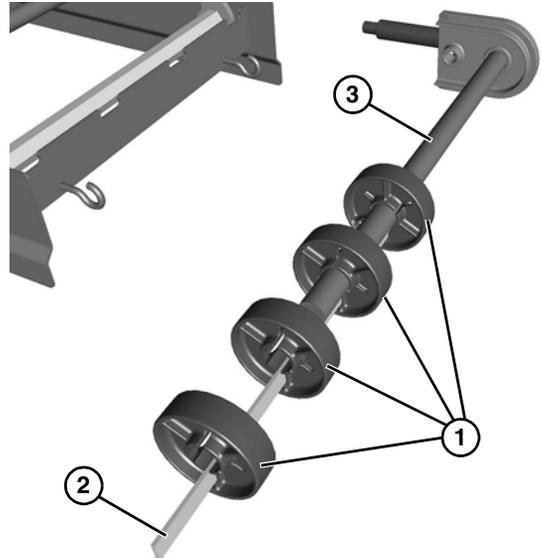
- Slide the nose bar pucks (**Figure 68, item 1**) off the nose bar shaft (**Figure 68, item 2**).

## Reassembling Tail Assembly

Refer to the "Service Parts" section starting on page 26 for complete diagrams and lists of all tail assembly components.

### Idler Tail

- Place the pucks (**Figure 69, item 1**) onto the alignment bar (**Figure 69, item 2**), and install onto the idler shaft (**Figure 69, item 3**).



**Figure 69**

- Slide all the idler pucks (**Figure 69, item 1**) along with alignment bar onto idler shaft (**Figure 69, item 3**).

# Preventive Maintenance and Adjustment

3. Install the tracking plate (Figure 70, item 1) to each side onto idler shaft (Figure 70, item 2) and pinch guard shaft (Figure 70, item 3).

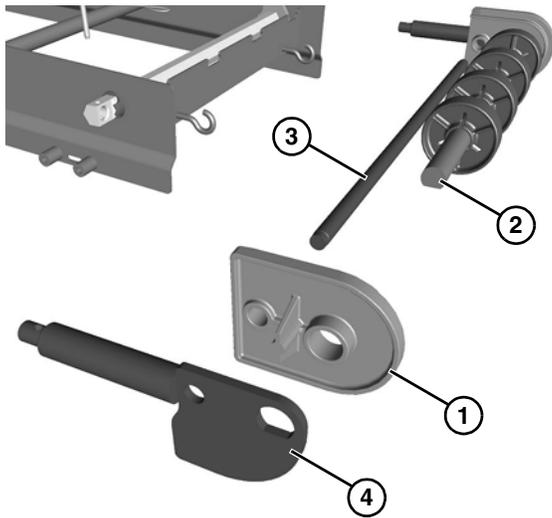


Figure 70

4. Install the shaft assembly (Figure 70, item 4).

## Drive Tail

1. Assemble sprockets (Figure 71, item 1) to the slots of alignment bar (Figure 71, item 2), and install assembly onto drive spindle (Figure 71, item 3).

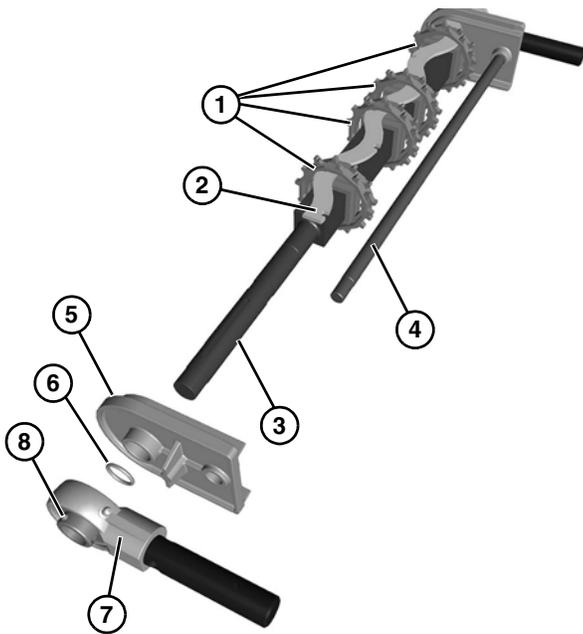


Figure 71

2. Install pinch guard shaft (Figure 71, item 4).
3. Slide the tracking plate (Figure 71, item 5) onto the drive spindle and pinch guard shaft.

## NOTE

When installing tracking plate, be certain O-ring (Figure 71, item 6) is installed.

4. Slide the shaft assembly (Figure 71, item 7) onto the drive spindle and tighten set screws (Figure 71, item 8) on bearing.

## Nose Bar Idler

1. Slide the nose bar pucks (Figure 72, item 1) onto the nose bar drive post (Figure 72, item 2).

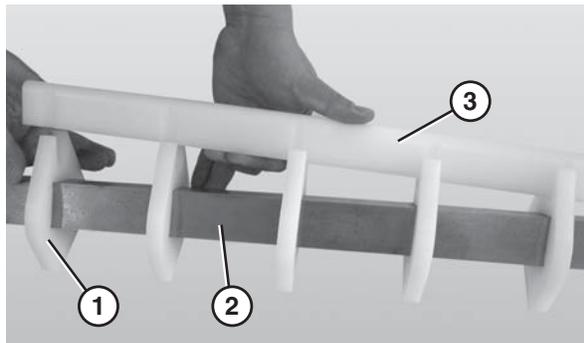


Figure 72

2. Attach the nose bar wear strip (Figure 72, item 3).
3. Attach the nose bar tracking pucks (Figure 73, item 1) to the nose bar drive post (Figure 73, item 2).

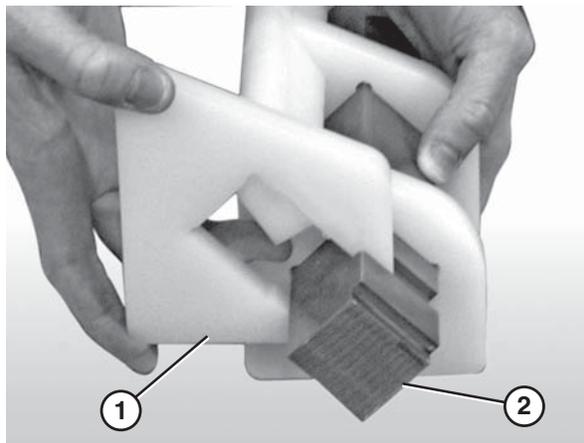
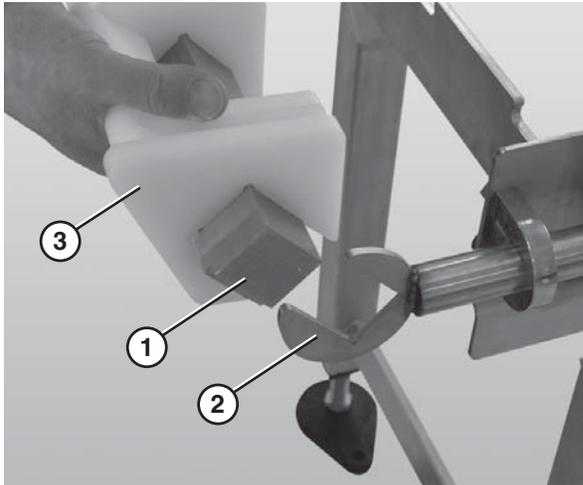


Figure 73

# Preventive Maintenance and Adjustment

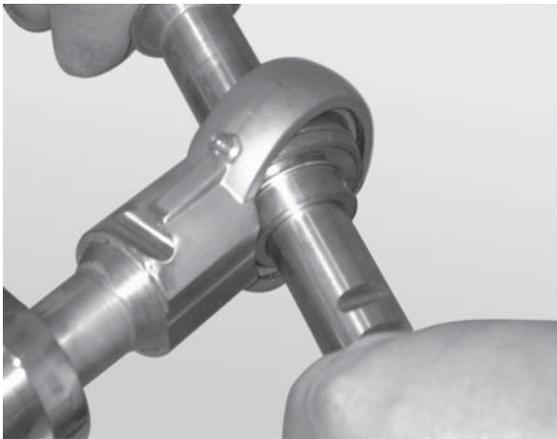
4. After all tracking pucks (**Figure 74, item 3**) are installed, slide the nose bar drive or transfer post (**Figure 74, item 1**) into the nose bar drive weldment or idler hands (**Figure 74, item 2**).



**Figure 74**

## Bearing Replacement

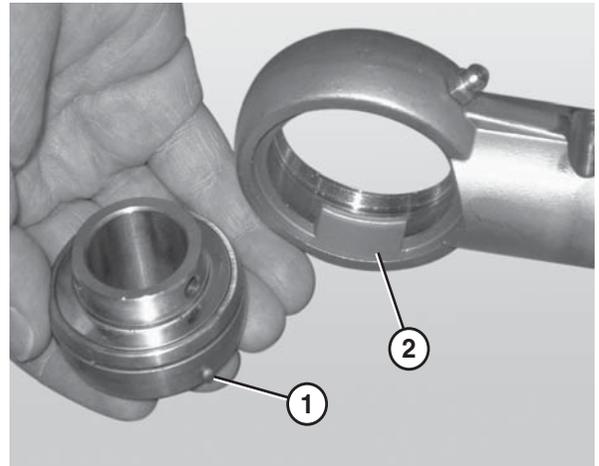
1. Secure the bearing shaft in the take up blocks.
2. Insert the rod end of a second bearing shaft through the bearing (**Figure 75**).



**Figure 75**

3. Apply lateral pressure to the rod until the bearing comes loose.

4. Remove the worn or damaged bearing (**Figure 76**).



**Figure 76**

5. Replace the bearing.

### NOTE

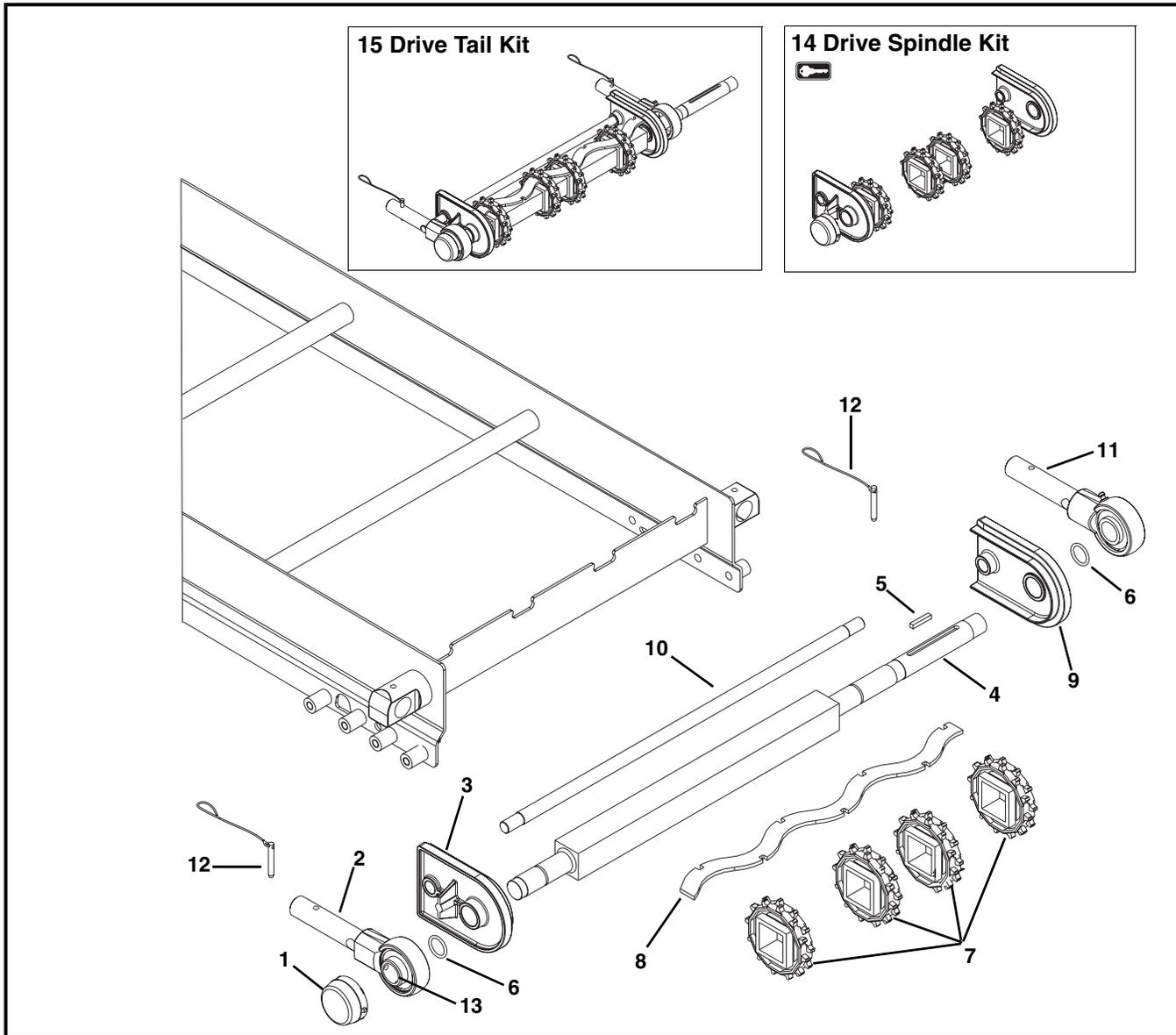
*When inserting the new bearing, make sure the anti-rotation notch (**Figure 76, item 1**) on the bearing lines up with the groove inside the housing (**Figure 76, item 2**).*

# Service Parts

## NOTE

For replacement parts other than those shown in this section, contact an authorized *Dorner Service Center* or the factory. Key Service Parts and Kits are identified by the Performance Parts Kits logo . Dorner recommends keeping these parts on hand.

## Drive End Components



Item	Part Number	Description
1	807-1454	Bearing Cover
2	506394	Shaft Assembly, with Bearing
3	506334- <u>WW</u>	Tracking Plate for Standard Belt
	506336- <u>WW</u>	Tracking Plate, for Specialty Intralox Belt
4	506308- <u>WW</u>	Drive Spindle
	506310- <u>WW</u>	CE Drive Spindle

Item	Part Number	Description
5	912-111SS	Square Key, 0.25 x 2.50"
6	807-1588	O-Ring
7	807-1444	Sprocket, for Standard 1.00" Pitch Belt
	807-1446	Sprocket for Specialty Intralox 0.60" Pitch Belt
	807-1445	Sprocket for Specialty Intralox 1.00" Pitch Belt

# Service Parts

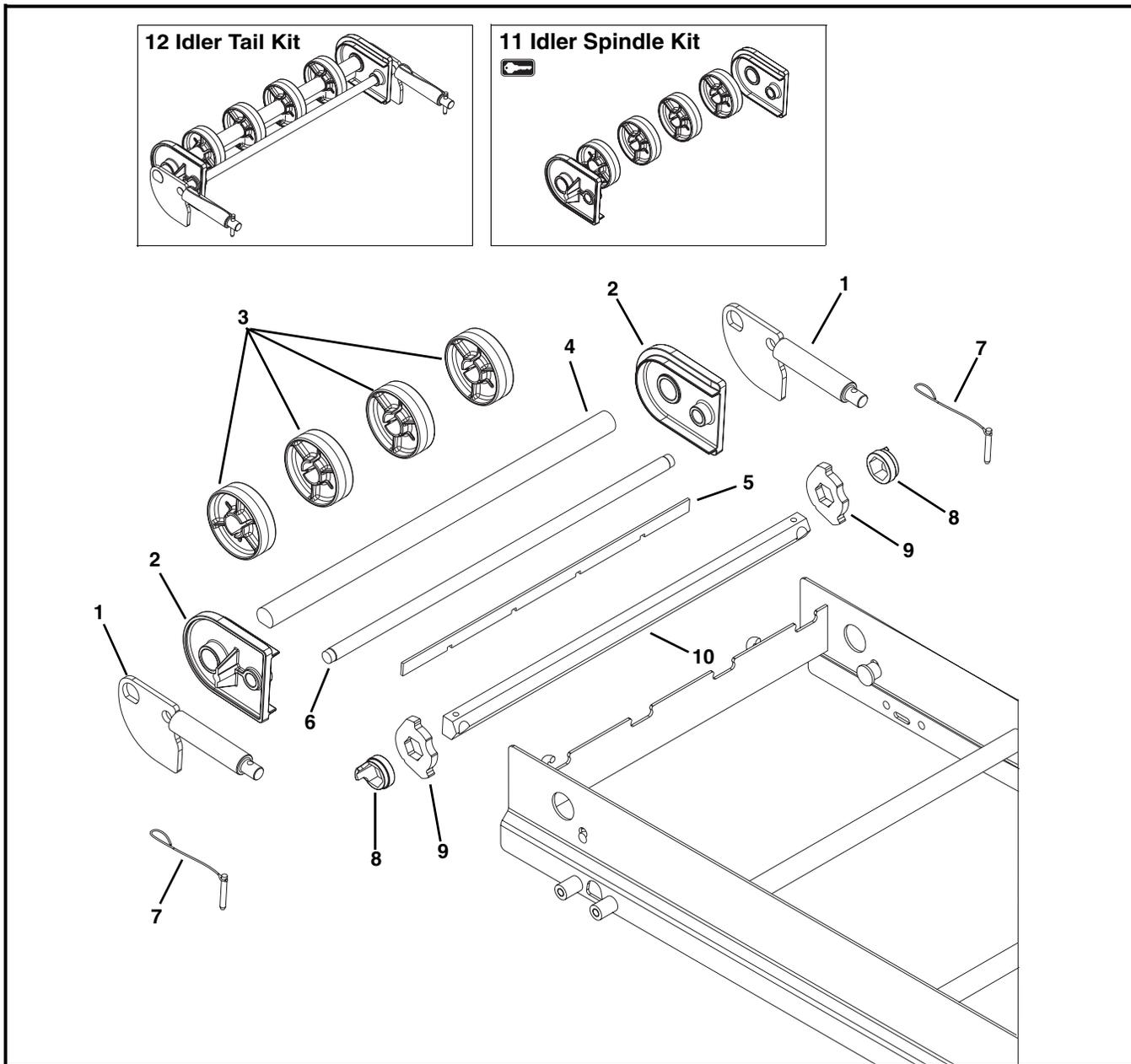
Item	Part Number	Description
8	5160 <u>WW</u>	Sprocket Alignment Bar, for Standard 1.00" Pitch Belt
	5163 <u>WW</u>	Sprocket Alignment Bar, for Specialty Intralox 0.60" Pitch Belt
	5164 <u>WW</u>	Sprocket Alignment Bar for Specialty Intralox 1.00" Pitch Belt
9	506335- <u>WW</u>	Drive End Tracking Plate, for Standard Belt
	506387- <u>WW</u>	Drive End Tracking Plate, for Specialty Intralox Belt
10	506359- <u>WW</u>	Pinch Guard Shaft
11 *	506394	Shaft Assembly with Bearing
12	501489	Pin Assembly
13	802-162	Bearing
14	74DDU25X- <u>WW</u>	Drive Spindle Kit, for Flat Belt Conveyor when Conveyor is ordered with a Dorner Gearmotor Mounting Package for Standard 1.00" Pitch Belt (Includes Items 1, 3, 6, 7, 9 and 13)
	74DDU16X- <u>WW</u>	Drive Spindle Kit, for Flat Belt Conveyor when Conveyor is ordered with a Dorner Gearmotor Mounting Package for Specialty Intralox 0.60" Pitch Belt (Includes Items 1, 3, 6, 7, 9 and 13)
	74DDU11X- <u>WW</u>	Drive Spindle Kit, for Flat Belt Conveyor when Conveyor is ordered with a Dorner Gearmotor Mounting Package for Specialty Intralox 1.00" Pitch Belt (Includes Items 1, 3, 6, 7, 9 and 13)
	74DCU25X- <u>WW</u>	Drive Spindle Kit, for Flat Belt Conveyor when Conveyor is ordered without a Dorner Gearmotor Mounting Package for Standard 1.00" Pitch Belt (Includes Items 1, 3, 6, 7, 9 and 13)
	74DCU16X- <u>WW</u>	Drive Spindle Kit, for Flat Belt Conveyor when Conveyor is ordered without a Dorner Gearmotor Mounting Package for Specialty Intralox 0.60" Pitch Belt (Includes Items 1, 3, 6, 7, 9 and 13)
	74DCU11X- <u>WW</u>	Drive Spindle Kit, for Flat Belt Conveyor when Conveyor is ordered without a Dorner Gearmotor Mounting Package for Specialty Intralox 1.00" Pitch Belt (Includes Items 1, 3, 6, 7, 9 and 13)

Item	Part Number	Description
15**	74DDDTU25X- <u>WW</u>	Drive Tail Kit when Conveyor is ordered with a Dorner Gearmotor Mounting Package for Standard 1.00" Pitch Belt (Includes Items 1 through 12)
	74DDDTU16X- <u>WW</u>	Drive Tail Kit when Conveyor is ordered with a Dorner Gearmotor Mounting Package for Specialty Intralox .60" Pitch Belt (Includes Items 1 through 12)
	74DDDTU11X- <u>WW</u>	Drive Tail Kit when Conveyor is ordered with a Dorner Gearmotor Mounting Package for Specialty Intralox 1.00" Pitch Belt (Includes Items 1 through 12)
	74DDCTU25X- <u>WW</u>	Drive Tail Kit when Conveyor is ordered without a Dorner Gearmotor Mounting Package for Standard 1.00" Pitch Belt (Includes Items 1 through 12)
	74DDCTU16X- <u>WW</u>	Drive Tail Kit when Conveyor is ordered without a Dorner Gearmotor Mounting Package for Specialty Intralox 0.60" Pitch Belt (Includes Items 1 through 12)
	74DDCTU11X- <u>WW</u>	Drive Tail Kit when Conveyor is ordered without a Dorner Gearmotor Mounting Package for Specialty Intralox 1.00" Pitch Belt (Includes Items 1 through 12)
<u>WW</u> = Conveyor width ref: 06 - 36 in 02 increments		
* When conveyor is ordered with a Dorner gearmotor mounting package a shaft assembly is replaced with a gearmotor mounting bracket.		
** Drive Tail Kits are not available for CE conveyors.		

Sprocket Quantity (Item 7)	
Width	Sprocket Quantity
6" (152 mm)	2
8" (203 mm)	2
10" (254 mm)	3
12" (305 mm)	3
14" (356 mm)	4
16" (406 mm)	4
18" (457 mm)	5
20" (508 mm)	5
22" (559 mm)	6
24" (610 mm)	6
26" (660 mm)	7
28" (711 mm)	7
30" (762 mm)	8
32" (813 mm)	8
34" (864 mm)	9
36" (914 mm)	9

# Service Parts

## Tip Up Idler End

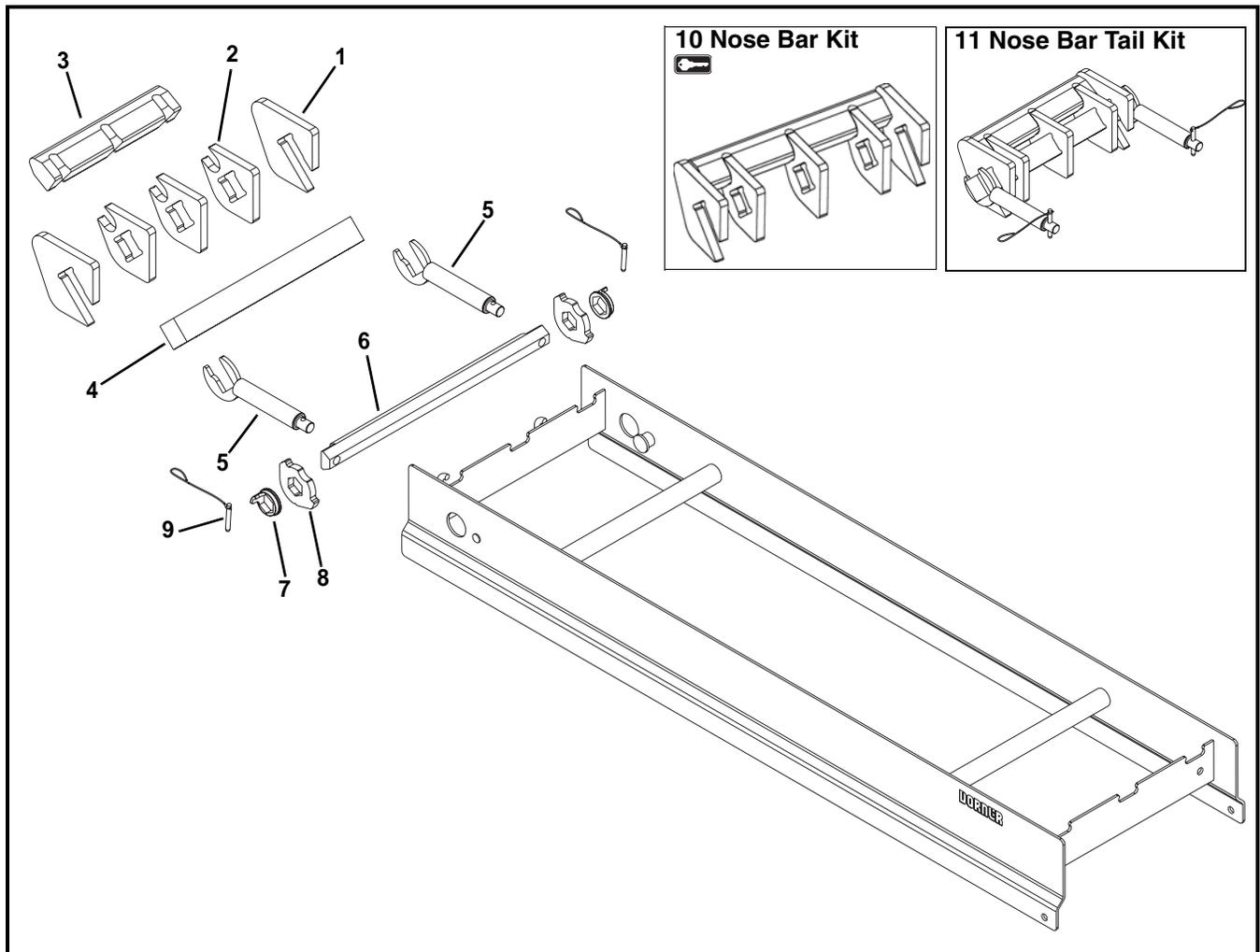


Item	Part Number	Description
1	506802	Idler Shaft Assembly
2	506327- <u>WW</u>	Tracking Plate for Standard Belt
	506332- <u>WW</u>	Tracking Plate for Specialty Intralox Belt
3	506297	Idler Puck
4	514374- <u>WW</u>	Idler Shaft
5	506313- <u>WW</u>	Alignment Bar for Standard Belt
	506314- <u>WW</u>	Alignment Bar, for Specialty Intralox Belt
6	506396- <u>WW</u>	Pinch Guard Shaft
7	501489	Pin Assembly

Item	Part Number	Description
8	514387	Tip Up Sleeve
9	506356	Stop Key
10	506391- <u>WW</u>	Hex Bar
11	74UIX- <u>WW</u>	Idler Spindle Kit for Standard Belt (Includes Items 2 and 3)
	74UISX- <u>WW</u>	Idler Spindle Kit for Specialty Intralox Belt (Includes Items 2 and 3)
12	74UITX- <u>WW</u>	Idler Tail Kit for Standard Belt (Includes Items 1 through 7)
	74UITSX- <u>WW</u>	Idler Tail Kit for Specialty Intralox Belt (Includes Items 1 through 7)

WW = Conveyor width ref: 06 - 36 in 02 increments

## Nose Bar Tip Up Idler End



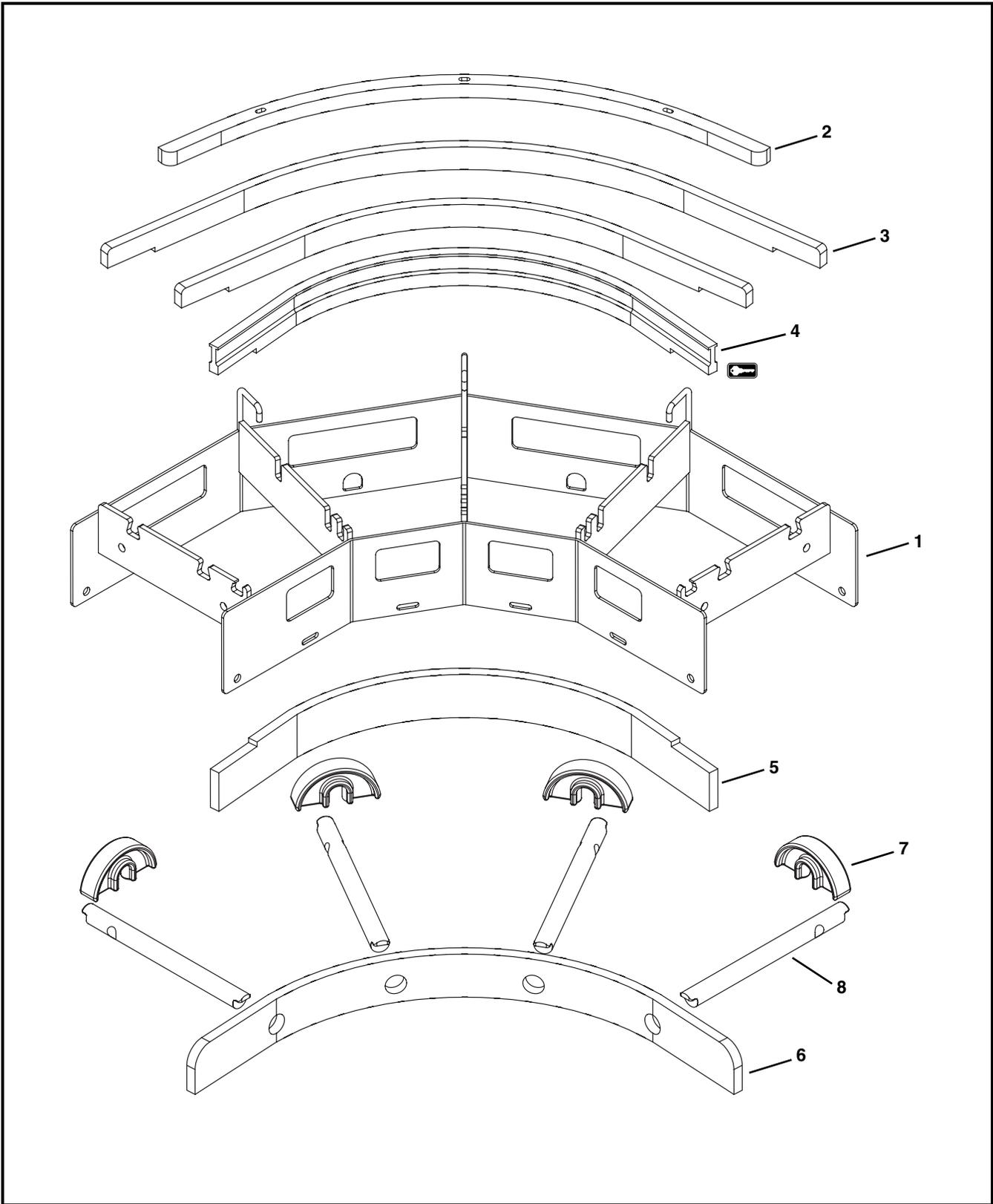
Item	Part Number	Description
1	500490	Nose Bar Tracking Puck
2	500278	Nose Bar Puck
3	5058WW	Wear Strip
4	5176WW	Nose Bar Transfer Post for Standard Belt
	5177WW	Nose Bar Transfer Post for Specialty Intralox Belt
5	509805	Nose Bar Idler Shaft
6	506391-WW	Hex Bar

Item	Part Number	Description
7	514387	Tip Up Sleeve
8	506356	Stop Key
9	501489	Pin Assembly
10	74UNB1X-WW	Nose Bar Kit (Includes Items 1 through 3)
11	74UNBT1X-WW	Nose Bar Tail Kit for Standard Belt (Includes Items 1 through 5 and 9)
	74UNBT1SX-WW	Nose Bar Tail Kit for Specialty Intralox Belt (Includes Items 1 through 5 and 9)

WW = Conveyor width ref: 06 - 36 in 02 increments

# Service Parts

## Curve Conveyor Frame and Wear Strips



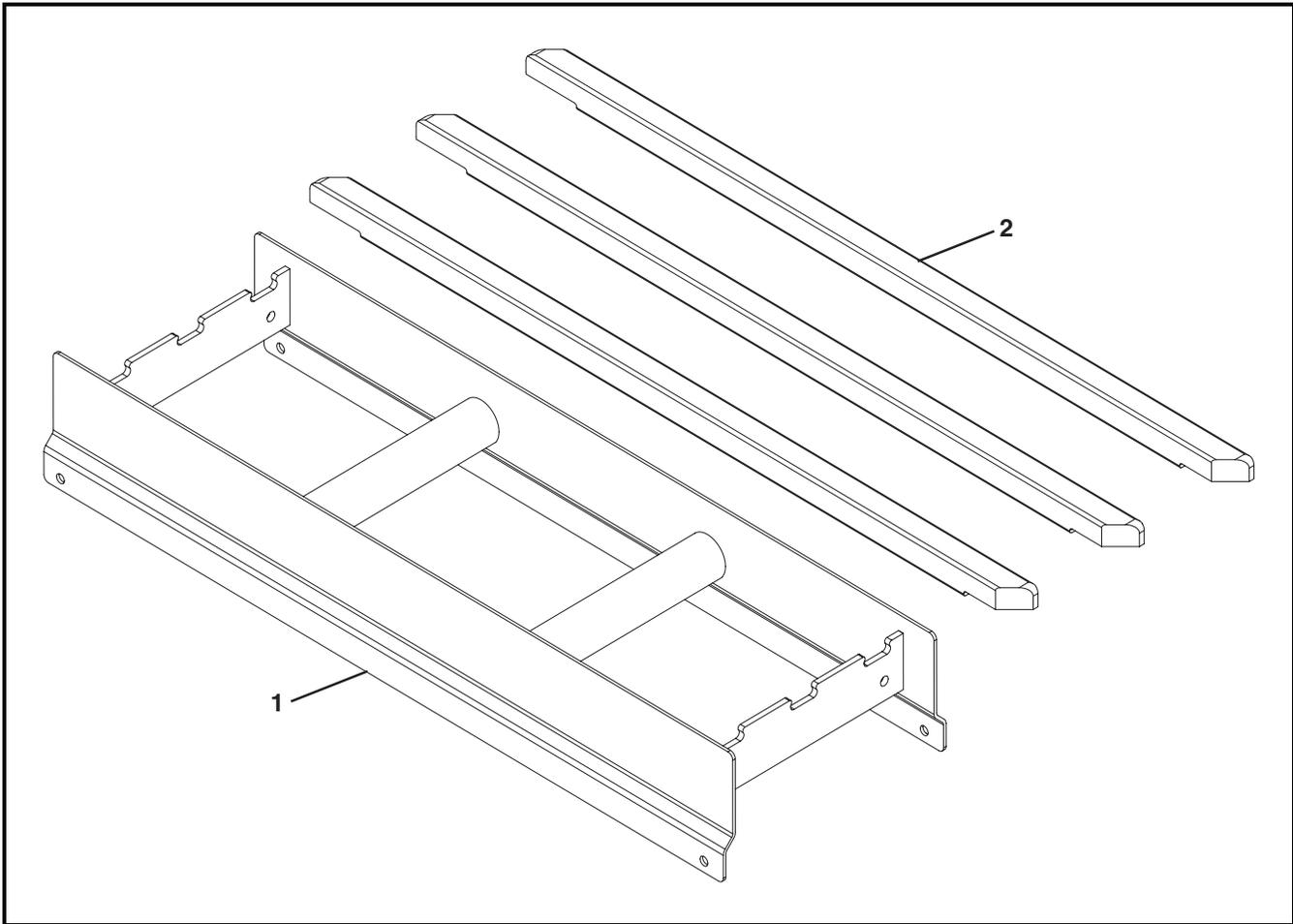
# Service Parts

Item	Part Number	Description
1	-----	Consult Factory for Frame Part Number
2	500189- <u>LLLLL</u>	Hold Down Wearstrip
3	500186- <u>LLLLL</u>	Curved Bed Rail Group
4	500187- <u>LLLLL</u>	Low Side Inside Curve Top Wearstrip
	500197- <u>LLLLL</u>	High Side Inside Curve Top Wearstrip
5	500188- <u>LLLLL</u>	Inside Return Bottom Wearstrip
6	500190- <u>LLLLL</u>	Return Bottom Wearstrip
7	500075	Chain Return
8	5033 <u>WW</u>	Curve Return Shaft
<u>LLLLL</u> = Length in inches with 2 decimal places.		
Example: Length = 95.25" <u>LLLLL</u> = 09525		
<u>WW</u> = Conveyor width ref: 08 - 36 in 02 increments		

Section Degree of Turn Chart				
		Conveyor Width ( <u>WW</u> )		
		08-10	12-24	26-36
Module Degree of Turn	15	N/A	15	15
	30	30	30	30
	45	N/A	45	45
	60	60	60	30 & 30
	75	N/A	75	45 & 30
	90	90	90	45 & 45
	105	N/A	60 & 45	45, 30 & 30
	120	60 & 60	60 & 60	45, 45 & 30
	135	N/A	75 & 60	45, 45 & 45
	150	90 & 60	75 & 75	45, 45, 30 & 30
	165	N/A	90 & 75	45, 45, 45 & 30
180	90 & 90	90 & 90	45, 45, 45 & 45	

# Service Parts

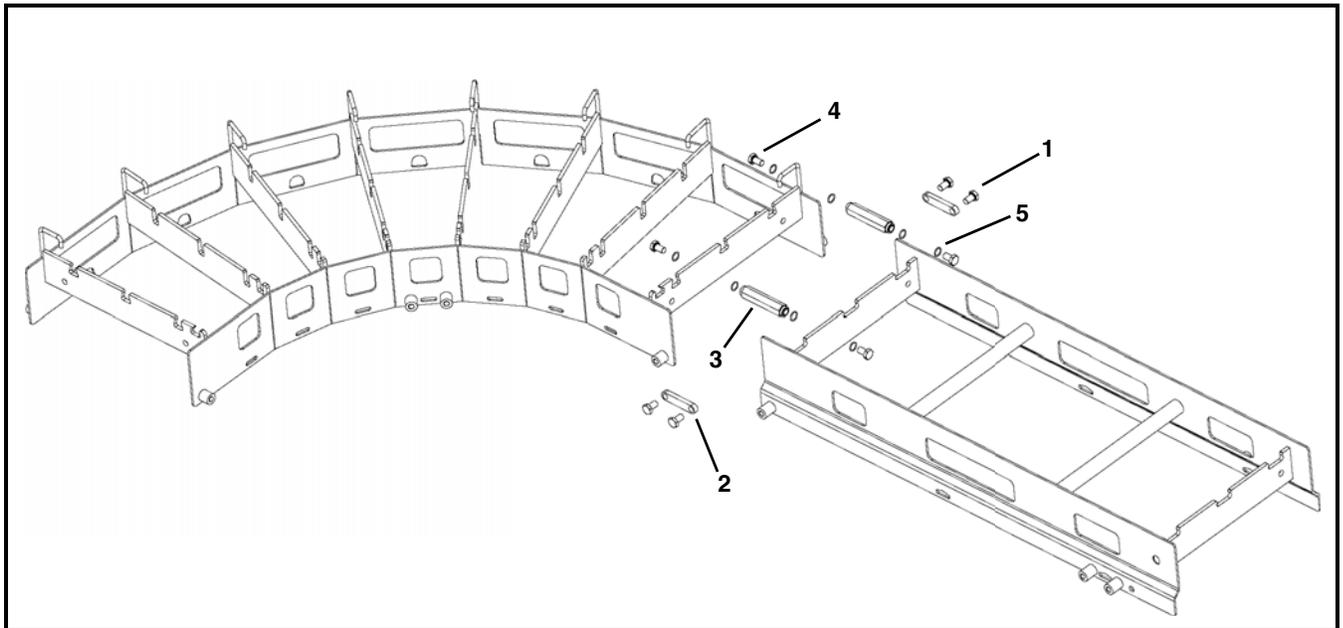
## Straight Conveyor Frame and Wear Strips



Item	Part Number	Description
1	-----	Consult Factory for Frame Part Number
2	501800- <u>LLL</u>	Straight Wear Strip (Refer to chart)
<u>LLL</u> = Conveyor length ref: 020 - 999 in 001 increments		
<u>WW</u> = Conveyor width ref: 08 - 36 in 02 increments		

		Wear Strip Quantity (Item 2)							
		Conveyor Length ( <u>LLL</u> )							
		020-132	133-252	253-372	373-492	493-612	613-732	733-852	853-999
Conveyor Width ( <u>WW</u> )	08	2	4	6	8	10	12	14	16
	10	3	6	9	12	15	18	21	24
	12	3	6	9	12	15	18	21	24
	14	3	6	9	12	15	18	21	24
	16	4	8	12	16	20	24	28	32
	18	4	8	12	16	20	24	28	32
	20	5	10	15	20	25	30	35	40
	22	5	10	15	20	25	30	35	40
	24	5	10	15	20	25	30	35	40
	26	6	12	18	24	30	36	42	48
	28	6	12	18	24	30	36	42	48
	30	6	12	18	24	30	36	42	48
	32	7	14	21	28	35	42	49	56
34	7	14	21	28	35	42	49	56	
36	8	16	24	32	40	48	56	64	

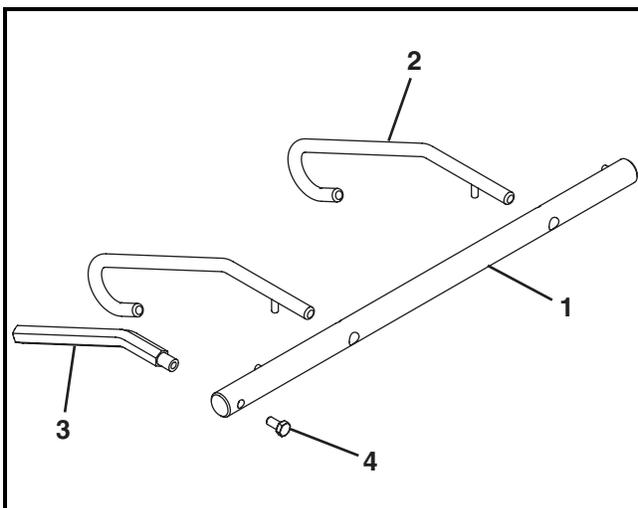
## Conveyor Frame Connection



Item	Part Number	Description
1	961016MSS	Hex Head Cap Screw, M10-1.5x16 mm
2	501195	Flat Connector (Not Applicable if Stand Located at Connection)

Item	Part Number	Description
3	501190	Hex Post Connector
4	501494	Hex Head Cap Screw, M10-1.5x16mm
5	807-1616	O-Ring

## Lifters

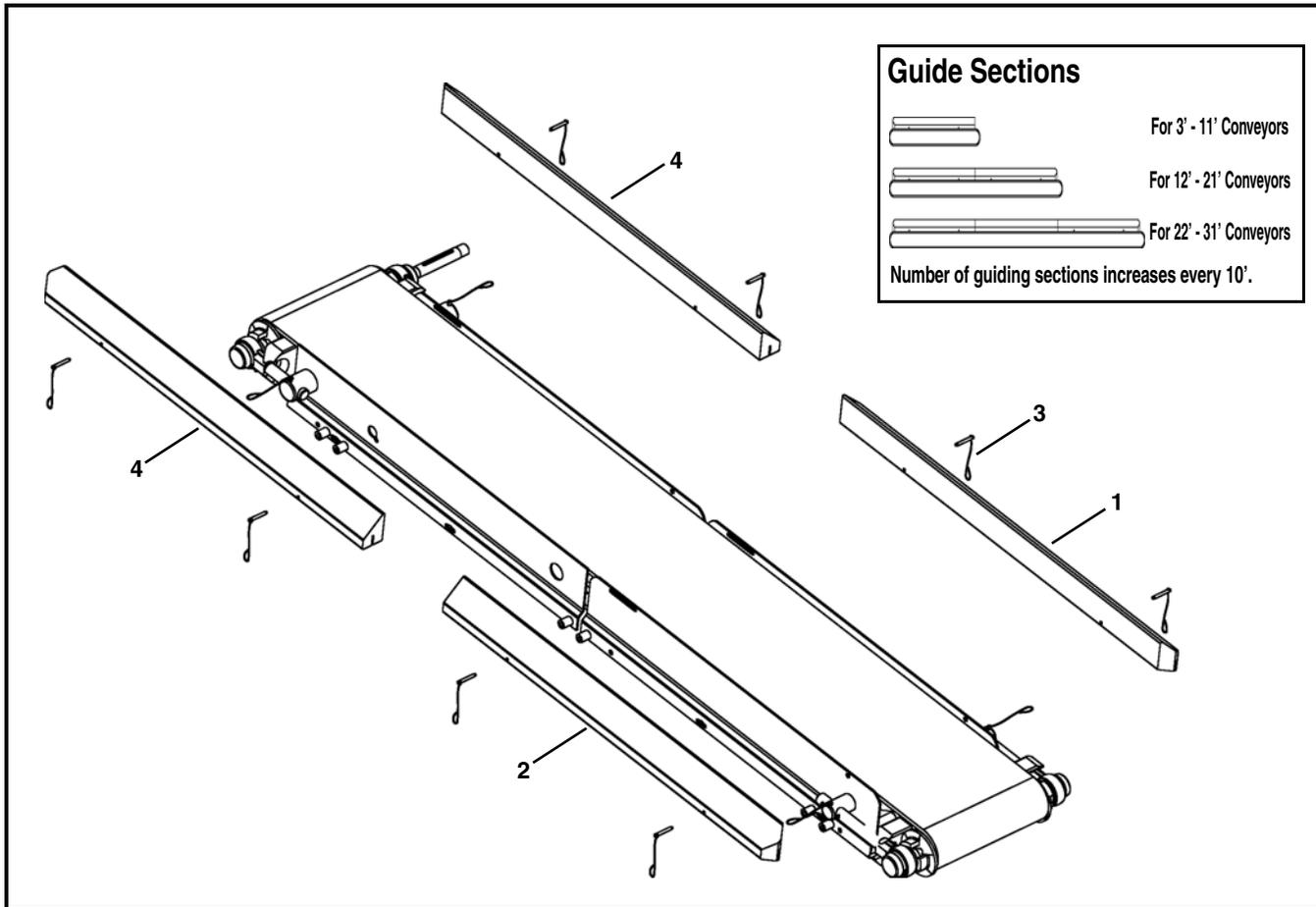


Item	Part Number	Description
1	5054 <u>WW</u>	Belt Lifter Shaft
2	501376	Belt Lifter
3	500491	Belt Lifter Handle
4	960812MSS	Hex Head Cap Screw, M8-1.25 x 12 mm

WW = Conveyor width ref: 06 - 60 in 02 increments

# Service Parts

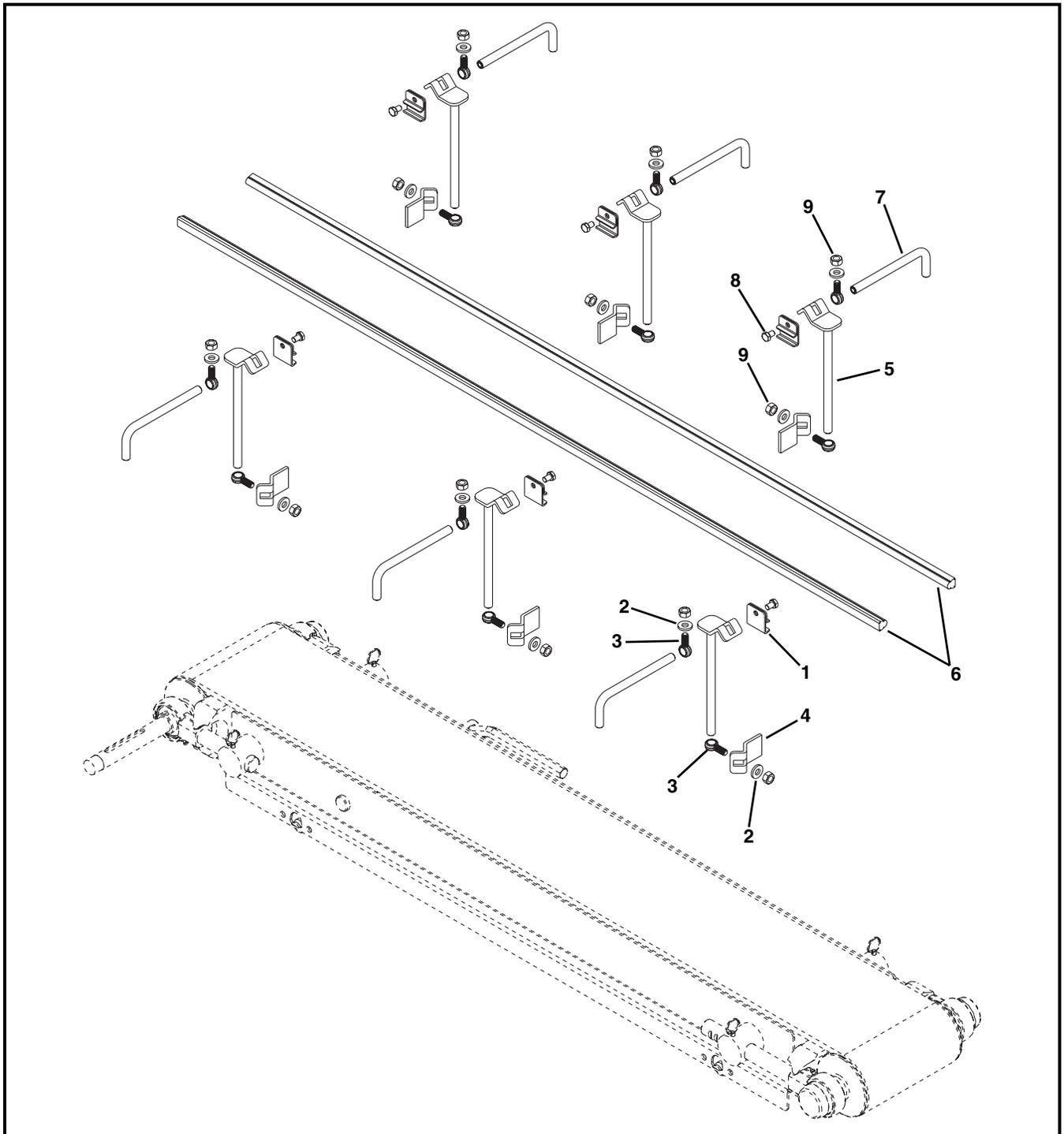
## 3" (76 mm) High Sides



Item	Part Number	Description
1	503501- <u>LLLLL</u>	Right Hand High Side Guide
2	503601- <u>LLLLL</u>	Left Hand High Side Guide
3	501676	Pin Assembly

Item	Part Number	Description
4	503401- <u>LLLLL</u>	Square End High Side Guide
<u>LLLLL</u> = Guide Length in inches with 2 decimal places.		
Example: Guide Length = 95.25" <u>LLLLL</u> = 09525		

## Adjustable Guiding

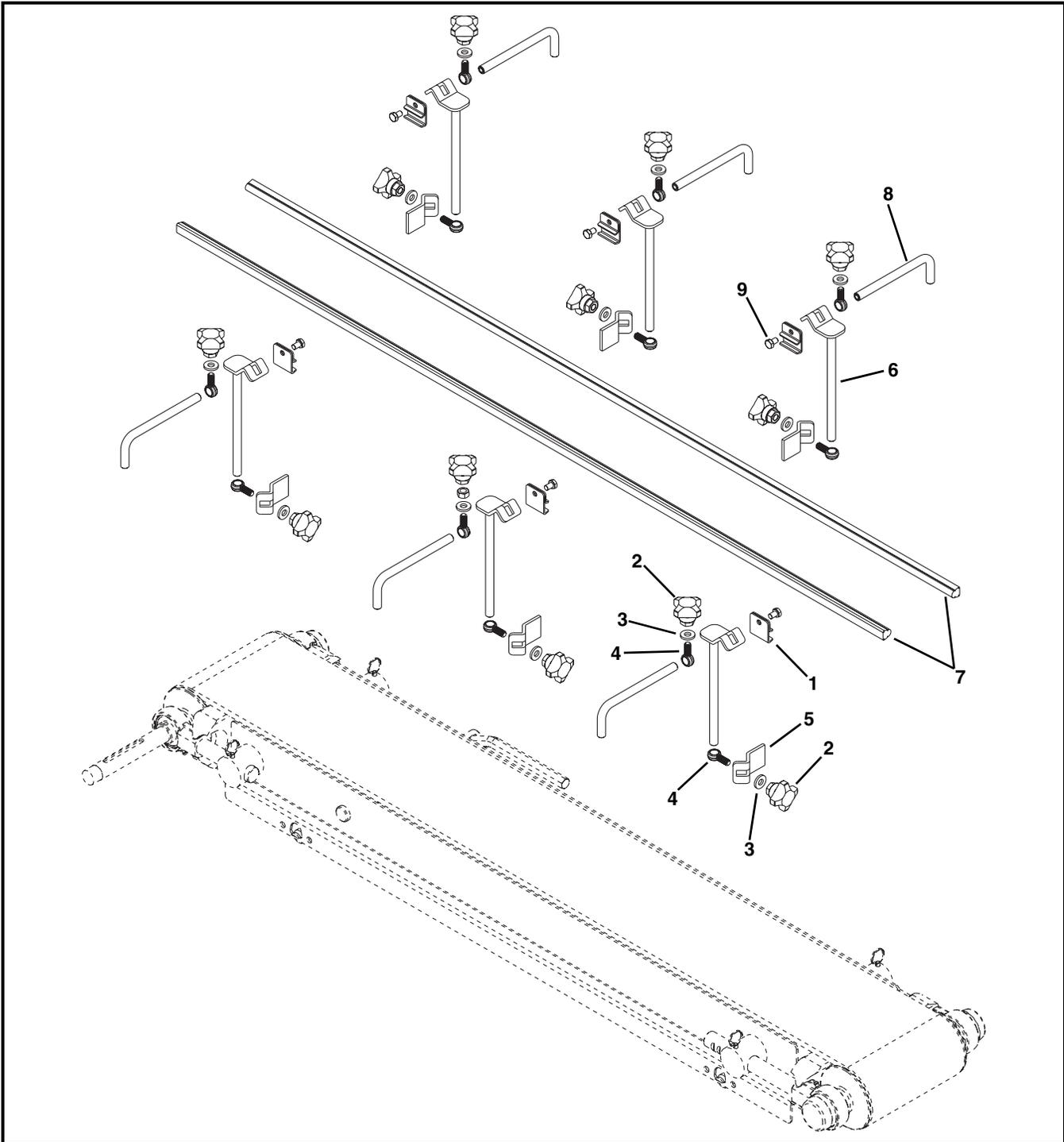


Item	Part Number	Description
1	807-015	Rail Clamp
2	807-1821	Washer
3	807-1994	Eye Bolt M10 x 1.50 mm
4	509875	Mounting Bracket
5	509876	Vertical Post Assembly
6	532167- <u>LLLLL</u>	Round Guide Rail

Item	Part Number	Description
7	532300	Guide Post
8	960812MSS	Hex Head Cap Screw, M8 - 1.25 x 12 mm
9	991001MSS	Hex Nut, M10 - 1.50 mm
<u>LLLLL</u> = Length in inches with 2 decimal places.		
Length Example: Length = 95.25" <u>LLLLL</u> = 09525		

# Service Parts

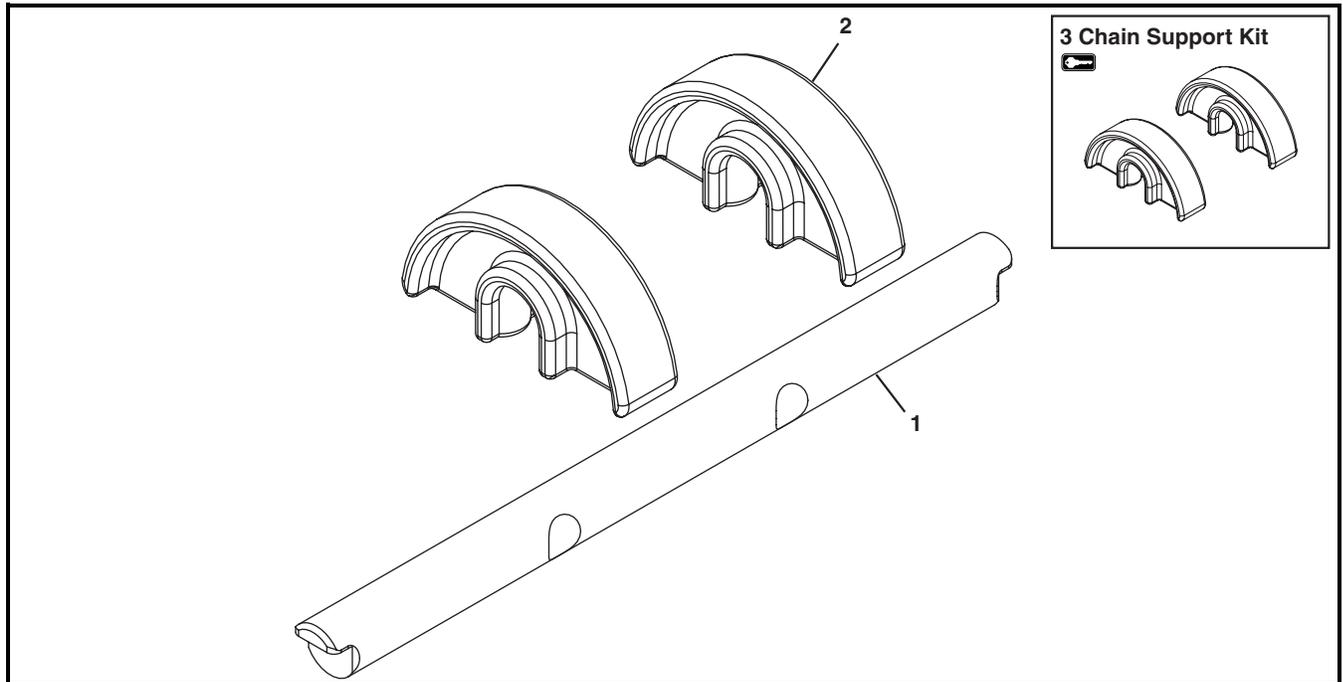
## Tool-Less Adjustable Guiding



Item	Part Number	Description
1	807-015	Rail Clamp
2	807-1057	Handle
3	807-1821	Washer
4	807-1994	Eye Bolt M10 x 1.50 mm
5	509875	Mounting Bracket
6	509876	Vertical Post Assembly

Item	Part Number	Description
7	532167-LLLLL	Round Guide Rail
8	532300	Guide Post
9	960812MSS	Hex Head Cap Screw, M8 - 1.25 x 12 mm
LLLLL = Length in inches with 2 decimal places.		
Length Example: Length = 95.25" LLLLL = 09525		

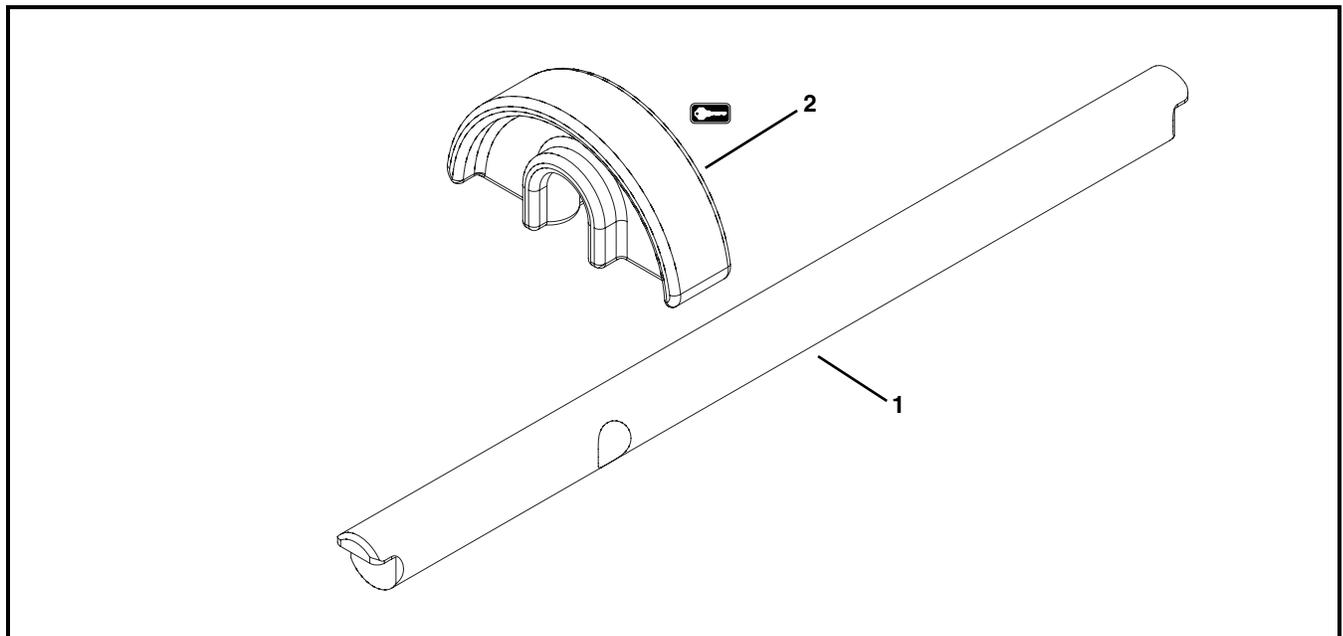
## Straight Belt Return



Item	Part Number	Description
1	5032 $\underline{WW}$	Return Shaft
2	500075	Chain Return Shoe

Item	Part Number	Description
3	74R- $\underline{WW}$	Chain Support Kit ( Includes Item 2)
$\underline{WW}$ = Conveyor width ref: 08 - 36 in 02 increments		

## Curve Belt Return

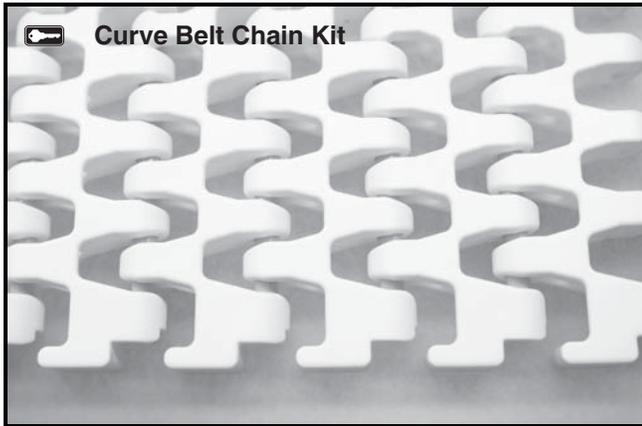


Item	Part Number	Description
1	5033 $\underline{WW}$	Curve Return Shaft

Item	Part Number	Description
2	500075	Chain Return Shoe
$\underline{WW}$ = Conveyor width ref: 08 - 36 in 02 increments		

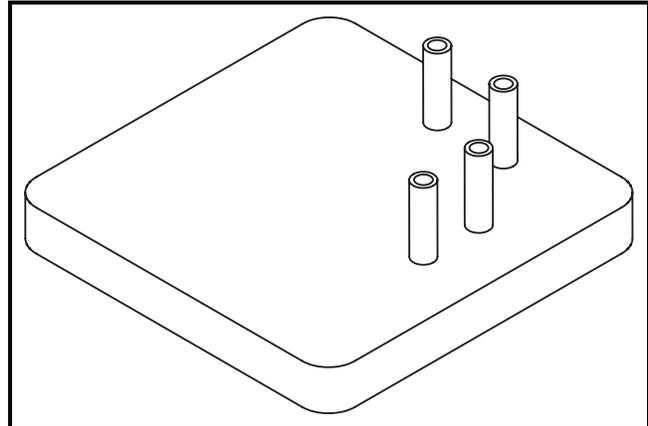
# Service Parts

## Curve Belt Chain Kit



Item	Part Number	Description
1	74 <u>BB</u> - <u>WW</u>	Curve Belt Chain Kit (Includes 1 ft (305 mm) of flat belt chain and assembly pins)
<u>BB</u> = Chain Reference Number		
<u>WW</u> = Conveyor width ref: 08 - 36 in 02 increments		

## Belt Removal Tool



Item	Part Number	Description
1	500582	Tool Rod Removal for 1" Pitch Flush Grid Belt
	500494	Tool Rod Removal for 1/2" Pitch Flush Grid Belt

## Ordering a Replacement Chain

Determine the length of chain required for the conveyor and round up to the nearest foot length. Order the proper number of chain repair kits (1' long each) for your conveyor. Dorner will ship chain kits that are of a reasonable length fully assembled.

### Example:

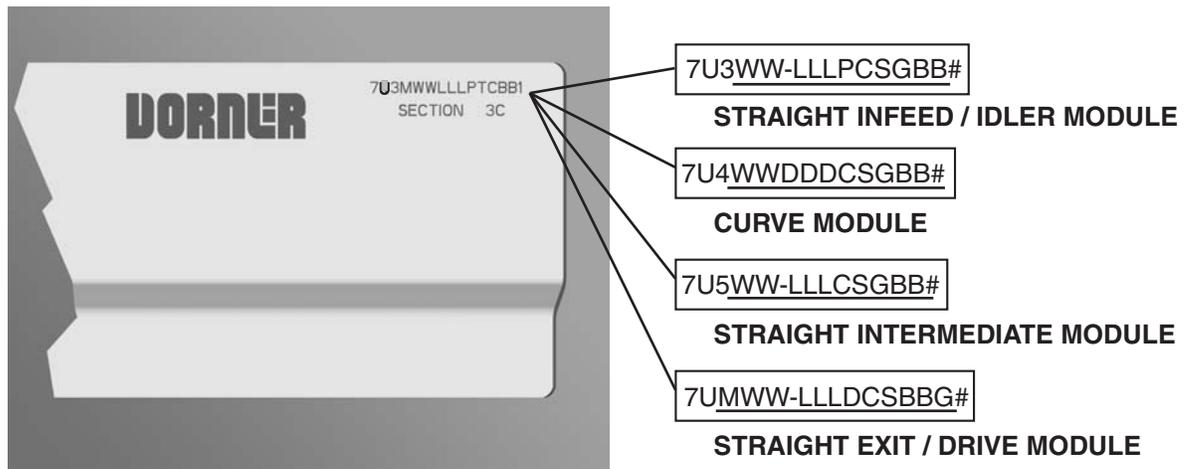
Overall chain length = 42' 5" (rounded up = 43')

Order: Qty (43) of 74BB-WW

BB = Chain reference number

WW = Conveyor width ref: 08 - 36 in 02 increments

## Configuring a Conveyor Part Number



**Figure 77**

### Curve Conveyor

Refer to your serial and model number plate (**Figure 77**). From the model number, determine conveyor width (WW), length (LLL), pulley type (P), stand location, cleaning options (C), stand holes (S), guide profile (G), belt material (BB), degree of turn (DDD), drive/pulley type (D) and module serialized sequence (#).

#### **Straight Infeed / Idler Module** **Example: 7U324-12015B1MR1**

Straight Infeed/Idler module, 24" wide, 10' long, ready for Dorner support stands, first stand 12" from pulley end including standard idler pulley, frame cutouts, belt lifters, tip up idler pulley option, lowside profile and MR belt material.

#### **Straight Intermediate Module** **Example: 7U524-1807Z1MR3**

Straight Intermediate module, 24" wide, 15' long, ready for Dorner support stands, including frame cutouts, belt lifters, lowside profile and MR belt material.

#### **Curve Module** **Example: 7U4240901Z1MR4**

Curve module, 24" wide, 90°, ready for Dorner support stands, including frame cutouts and MR belt material.

#### **Straight Exit / Drive Module** **Example: 7UM24-04817CMR15**

Straight Exit/Drive module, 24" wide, 4' long, ready for Dorner support stands, last stand mounted 18" from pulley end, and side drive mount in position D, including standard drive pulley, frame cutouts, belt lifters, lowside profile and MR belt material.

# Return Policy

Returns must have prior written factory authorization or they will not be accepted. Items that are returned to Dorner without authorization will not be credited nor returned to the original sender. When calling for authorization, please have the following information ready for the Dorner factory representative or your local distributor:

1. Name and address of customer.
2. Dorner part number(s) of item(s) being returned.
3. Reason for return.
4. Customer's original order number used when ordering the item(s).
5. Dorner or distributor invoice number (if available, part serial number).

A representative will discuss action to be taken on the returned items and provide a Returned Goods Authorization (RMA) number for reference. RMA will automatically close 30 days after being issued. To get credit, items must be new and undamaged. There will be a return charge on all items returned for credit, where Dorner was not at fault. It is the customer's responsibility to prevent damage during return shipping. Damaged or modified items will not be accepted. The customer is responsible for return freight.

### **Conveyors and conveyor accessories**

Standard catalog conveyors	30%
MPB, 7200, 7300 Series, cleated and specialty belt	50%
AquaGard & AquaPruf Series conveyors	non-returnable items
Engineered to order products	case by case
Drives and accessories	30%
Sanitary stand supports	non-returnable items

### **Parts**

Standard stock parts	30%
Plastic chain, cleated and specialty belts	non-returnable items

Returns will not be accepted after 60 days from original invoice date. The return charge covers inspection, cleaning, disassembly, disposal and reissuing of components to inventory. If a replacement is needed prior to evaluation of returned item, a purchase order must be issued. Credit (if any) is issued only after return and evaluation is complete.

Dorner has representatives throughout the world. Contact Dorner for the name of your local representative. Our Customer Service Team will gladly help with your questions on Dorner products.

For a copy of Dorner's Warranty, contact factory, distributor, service center or visit our website at [www.dorner.com](http://www.dorner.com)

For replacement parts, contact an authorized Dorner Service Center or the factory.



Dorner Mfg. Corp. reserves the right to change or discontinue products without notice. All products and services are covered in accordance with our standard warranty. All rights reserved. © Dorner Mfg. Corp. 2010

**DORNER MFG. CORP.**  
975 Cottonwood Ave., PO Box 20  
Hartland, WI 53029-0020 USA  
TEL 1-800-397-8664 (USA)  
FAX 1-800-369-2440 (USA)  
Internet: [www.dorner.com](http://www.dorner.com)

Outside the USA:  
TEL 1-262-367-7600  
FAX 1-262-367-5827