



# Sanitary Support Stands

Installation, Maintenance and Parts Manual



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## Introduction

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|                |
|----------------|
| <b>CAUTION</b> |
|----------------|

|   |
|---|
| <b>Some illustrations may show guards removed. DO NOT operate equipment without guards.</b> |
|---|

Upon receipt of shipment:

- Compare shipment with packing slip. Contact factory regarding discrepancies.
- Inspect packages for shipping damage. Contact carrier regarding damage. Accessories may be shipped loose.
- See accessory instructions for installation.

The Dorner Limited Warranty applies.

Dorner 7200 Series, 7300 Series and 7400 Series conveyors are covered by Patent Nos. 5174435, 6109427 and corresponding patents and patent applications in other countries.

Dorner reserves the right to make changes at any time without notice or obligation.

Dorner has convenient, pre-configured kits of Key Service Parts for all conveyor products. These time saving kits are easy to order, designed for fast installation, and guarantee you will have what you need when you need it. Key Parts and Kits are marked in the Service Parts section of this manual with the Performance Parts Kits logo .

# Warnings – General Safety

**⚠ DANGER**



**SEVERE HAZARD!**  
KEEP OFF CONVEYORS. Climbing, sitting, walking or riding on conveyor will result in death or serious injury.

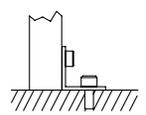
**⚠ DANGER**



**EXPLOSION HAZARD!**

- DO NOT OPERATE CONVEYORS IN AN EXPLOSIVE ENVIRONMENT. The electric gearmotor generates heat and could ignite combustible vapors.
- Failure to comply will result in death or serious injury.

**⚠ DANGER**



**SEVERE INJURY!**

- SUPPORTS MARKED WITH THIS SYMBOL MUST BE ANCHORED TO THE FLOOR.
- Supports not anchored to the floor will tip, causing serious injury or death.

**⚠ WARNING**



**CRUSH HAZARD!**

- MAKE SURE TO SECURE ALL STAND SCREWS.
- Failure to do so may cause conveyor sections to drop down, causing serious injury.

**⚠ WARNING**



**CRUSH HAZARD!**

- SUPPORT CONVEYOR SECTIONS PRIOR TO LOOSENING STAND HEIGHT OR ANGLE ADJUSTMENT SCREWS.
- Loosening stand height or angle adjustment screws may cause conveyor sections to drop down, causing serious injury.

**⚠ WARNING**



**SEVERE HAZARD!**  
LOCK OUT POWER before removing guards or performing maintenance. Exposed moving parts can cause serious injury.

**⚠ WARNING**



**SEVERE HAZARD!**

- Dorner cannot control the physical installation and application of conveyors. Taking protective measures is the responsibility of the user.
- When conveyors are used in conjunction with other equipment or as part of a multiple conveyor system, CHECK FOR POTENTIAL PINCH POINTS and other mechanical hazards before system start-up.
- Failure to comply could result in serious injury.

# Product Description

Refer to (Figure 1) for typical support stand components.

| Typical Components |                         |
|--------------------|-------------------------|
| 1                  | Support stand           |
| 2                  | Stand mounting bracket  |
| 3                  | Clamp plate             |
| 4                  | Height adjustment point |
| 5                  | Angle adjustment point  |
| 6                  | Optional casters        |
| 7                  | Optional diagonal brace |

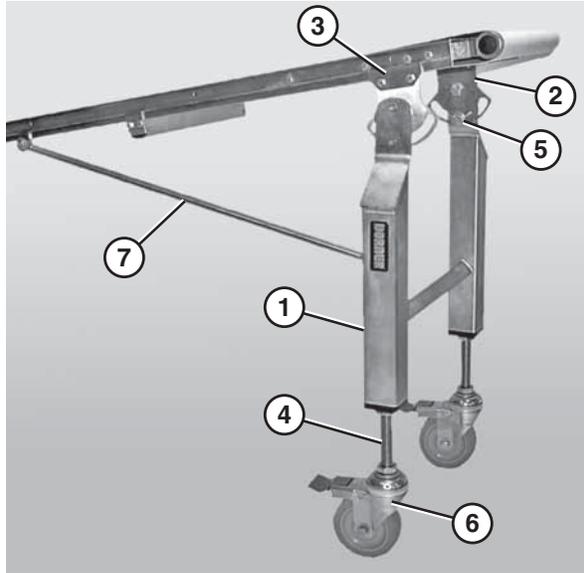


Figure 1

# Specifications

## Sanitary Support Stand Models

39 M TT WW – HH HH F AA

- blank = Fixed Direct Mount
- 00 – 60 = 0 to 60 Degrees
- ST = Fully Slotted (Non-sanitary)
- Floor Interface
  - F = Fixed Foot Pad
  - C = Total Lock Swivel Caster
  - B = Fixed Foot Pad with Diagonal Brace
- Max Height
  - From Floor to Top of Belt (shown) or
  - From Floor to Top of Bracket
  - (Heavy Load Bottom Mount Only)
- Min Height
  - From Floor to Top of Belt (shown) or
  - From Floor to Top of Mounting Bracket
  - (Heavy Load Bottom Mount Only)
- Width = Conveyor Width
  - 02" (51mm) to 18" (457mm)
- Stand Type
  - DP = Direct Mount – Pivoting (7200, 7300 Series)
  - DS = Direct Mount – Non-Pivoting (7200, 7300 Series)
  - MS = Motor Mount – Pivoting (7200, 7300 Series)
  - HM = Horizontal Mount (7400 Series)
  - AM = Incline Mount (7400 Series)
  - BM = Bracket Mount (7400 Series)

Language Code  
M = U.S. English

H Style Stand

### Example: 39MDS04-2226B

AquaPruf® direct mount sanitary support stand for a 4" (102mm) wide conveyor with a minimum height of 22" (559mm) and a maximum height of 26" (660mm). It comes with swivel foot pads, diagonal bracing, and U.S. English documentation.

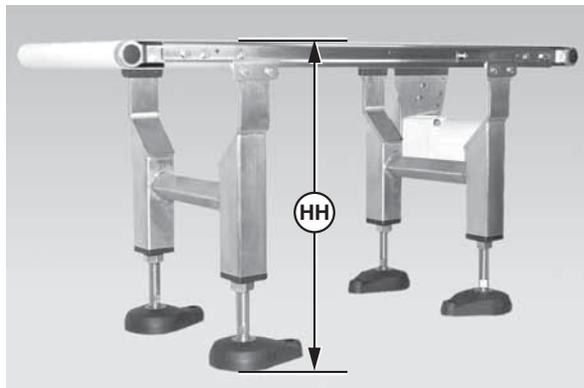


Figure 2

## Installation

### Required Tools

- Wrenches: 10 mm, 13 mm, 17 mm, 30 mm (for hex head cap screws)
- Level
- Torque wrench

### Recommended Installation Sequence

1. Attach the stand(s) to the conveyor.
2. Attach the diagonal bracing, if applicable.
3. Adjust the stand height and level.

### Stand Attachment to the Conveyor

|  |
|--|
|  <b>WARNING</b>   |
|   |
| <b>SEVERE HAZARD!</b><br>LOCK OUT POWER before removing guards or performing maintenance. Exposed moving parts can cause serious injury. |

### Direct Mount Stands (DS Type)

1. Properly support the conveyor or place the conveyor upside down on a flat surface.
2. Loosen the M6 clamp plate screws (Figure 3, item 1) on each side of the stand (Figure 3, item 2).

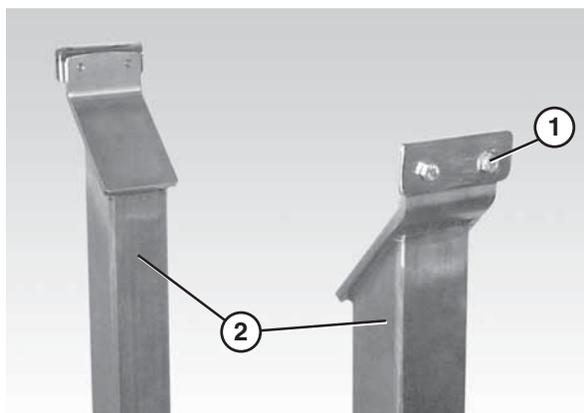


Figure 3

### CAUTION

Make sure the conveyor (Figure 4, item 1) is seated between the clamp plate (Figure 4, item 2) and the lip (Figure 4, item 3) at the top of the stand (Figure 4, item 4) before tightening the clamp plate screws (Figure 4, item 5).

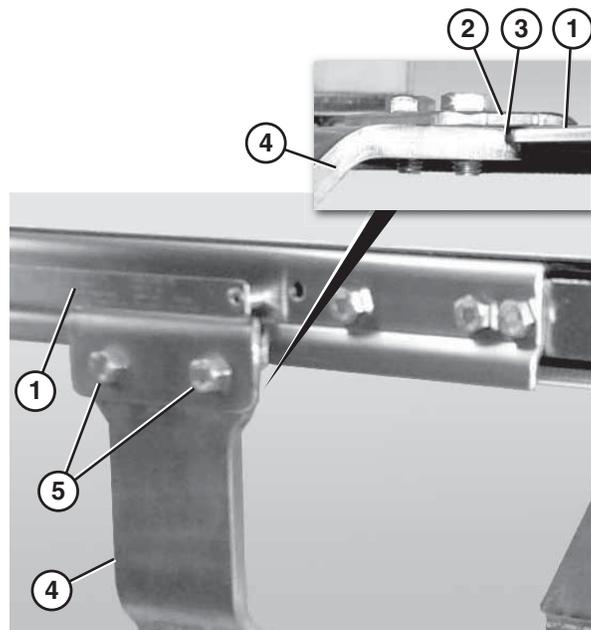


Figure 4

### WARNING



### CRUSH HAZARD!

- MAKE SURE TO SECURE ALL STAND SCREWS.
- Failure to do so may cause conveyor sections to drop down, causing serious injury.

3. Attach the stand (Figure 4, item 4) to the conveyor (Figure 4, item 1) and tighten the four screws (Figure 4, item 5) to 80 in•lb (9 N•m).
4. Repeat steps 2 and 3 for the other stands.
5. Adjust the stand height. Refer to “Stand Height Adjustment” on page 10.

# Installation

## Pivot Mount Stands (DP and AM Types)

1. Properly support the conveyor or place the conveyor upside down on a flat surface.
2. For slotted brackets, loosen the two bracket screws (Figure 5, item 1) and adjust the bracket (Figure 5, item 2) so that the top is at approximately the same angle as the conveyor. Do not tighten the screws.

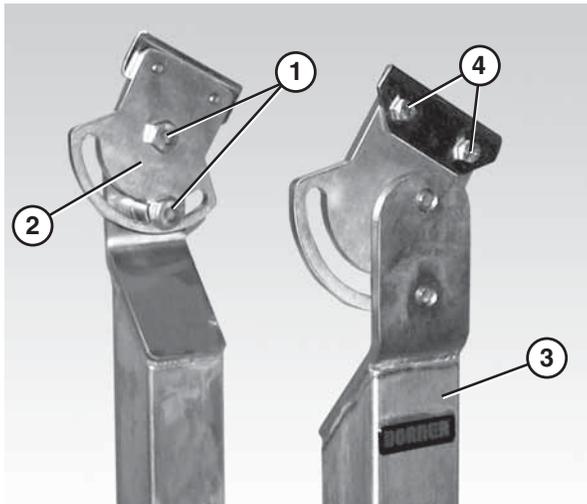


Figure 5

### 7200 and 7300 Series

3. Loosen the two M6 clamp plate screws (Figure 5, item 4) on each side of the stand (Figure 5, item 3).

#### CAUTION

Make sure the conveyor (Figure 6, item 1) is seated between the clamp plate (Figure 6, item 2) and the lip (Figure 6, item 3) at the top of the stand (Figure 6, item 4) before tightening the clamp plate screws (Figure 6, item 5).

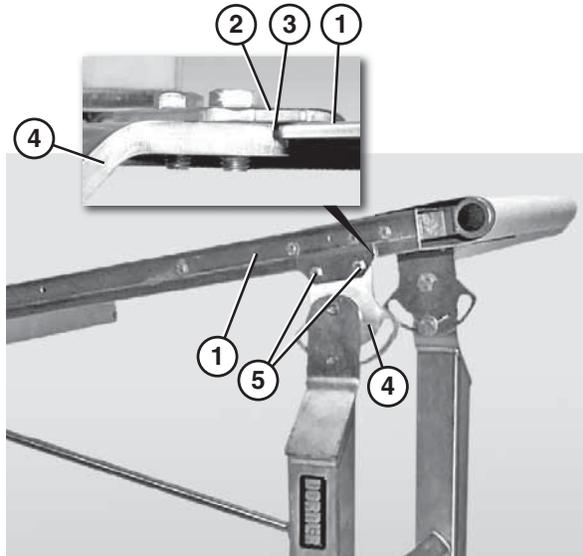


Figure 6

4. Attach the bracket (Figure 6, item 4) to the conveyor (Figure 6, item 1) and tighten the four screws (Figure 6, item 5) to 80 in•lb (9 N•m).

#### WARNING



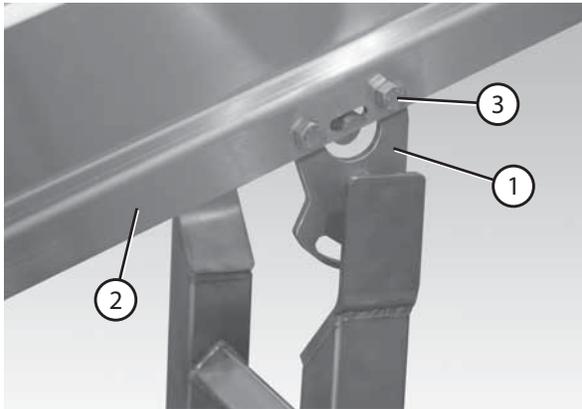
#### CRUSH HAZARD!

- MAKE SURE TO SECURE ALL STAND SCREWS.
- Failure to do so may cause conveyor sections to drop down, causing serious injury.

5. Adjust the bracket angle on the slotted brackets (Figure 5, item 2) to match the conveyor angle and tighten the screws (Figure 5, item 1) to 50 ft•lb (72 N•m).
6. Repeat steps 2 and 4 for the other stands.
7. Adjust the stand height. Refer to “Stand Height Adjustment” on page 10.

## 7400 Series

8. Position the stand so that the holes in the brackets line up with the appropriate holes in the conveyor frame.
9. Attach the bracket (**Figure 7, item 1**) to the conveyor (**Figure 7, item 2**) using four M10-1.5 x 12mm hex head cap screws (**Figure 7, item 3**).



**Figure 7**

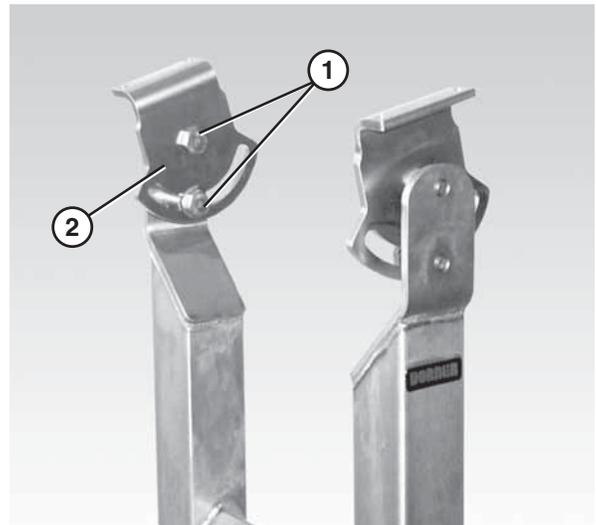
10. Tighten the four M10 screws (**Figure 7, item 3**) to 80 in•lb (9 N•m)

|   |
|---|
| <b>⚠ WARNING</b>  |
|   |
| <p style="text-align: center;"><b>CRUSH HAZARD!</b></p> <ul style="list-style-type: none"> <li>• <b>MAKE SURE TO SECURE ALL STAND SCREWS.</b></li> <li>• <b>Failure to do so may cause conveyor sections to drop down, causing serious injury.</b></li> </ul> |

11. Adjust the bracket angle on the slotted brackets (**Figure 7, item 1**) to match the conveyor angle and tighten the screws to 50 ft•lb (72 N•m).
12. Repeat steps 2 and 4 for the other stands.
13. Adjust the stand height. Refer to “Stand Height Adjustment” on page 10.

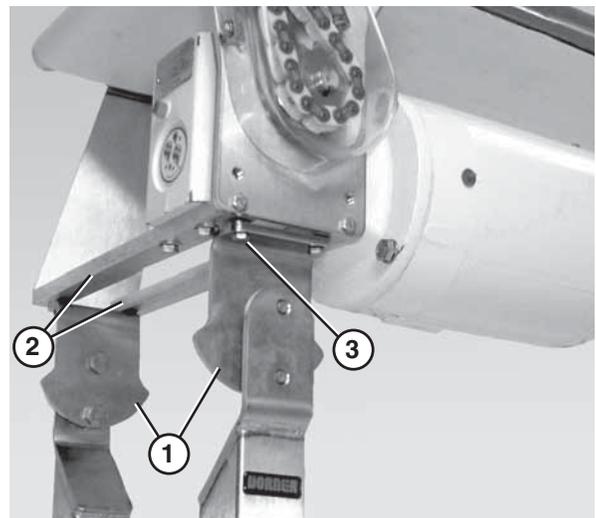
## Pivot Mount Stand (MS Type) Connected to Heavy Load Drive Mount for 7200 and 7300 Series

1. Properly support the conveyor.
2. For slotted brackets, loosen the two bracket screws (**Figure 8, item 1**) and adjust the bracket (**Figure 8, item 2**) so that the top is at approximately the same angle as the conveyor. Do not tighten the screws.



**Figure 8**

3. Attach both brackets (**Figure 9, item 1**) to the heavy mount gearhead support bars (**Figure 9, item 2**) using four M6 - 1.0 x 20 mm hex head cap screws (**Figure 9, item 3**).



**Figure 9**

4. Tighten the heavy mount gearhead support bar screws (**Figure 9, item 3**) to 80 in•lb (9 N•m).
5. Tighten the bracket screws (**Figure 9, item 1**) to 50 ft•lb (72 N•m)

# Installation

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|--|
|   |
|   |
| <b>CRUSH HAZARD!</b>   |
| <ul style="list-style-type: none"><li>• <b>MAKE SURE TO SECURE ALL STAND SCREWS.</b></li><li>• <b>Failure to do so may cause conveyor sections to drop down, causing serious injury.</b></li></ul> |

6. Adjust the stand height. Refer to “Stand Height Adjustment” on page 10.

## Horizontal and Bracket Mount Stands (HM and BM Types) for 7400 Series

1. Properly support conveyor or place conveyor upside down on a flat surface.
2. Attach the stand (Figure 10, item 1) to the conveyor (Figure 10, item 2) using four M10-1.5 x 12mm hex head cap screws (Figure 10, item 3).

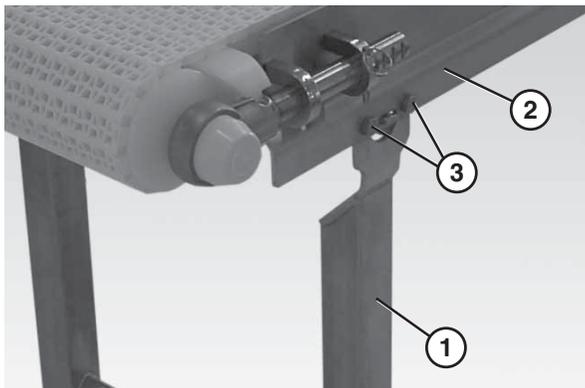


Figure 10

3. Tighten the stand screws (Figure 10, item 3) to 80 in•lb (9 N•m).

|  |
|--|
|   |
|   |
| <b>CRUSH HAZARD!</b>   |
| <ul style="list-style-type: none"><li>• <b>MAKE SURE TO SECURE ALL STAND SCREWS.</b></li><li>• <b>Failure to do so may cause conveyor sections to drop down, causing serious injury.</b></li></ul> |

4. Adjust the stand height. Refer to “Stand Height Adjustment” on page 10.

## Diagonal Brace Attachment for 7200 and 7300 Series

1. Install the rod end (Figure 11, item 1) of the diagonal brace (Figure 11, item 2) on the stud (Figure 11, item 3) and secure it with an M8 acorn nut (Figure 11, item 4).

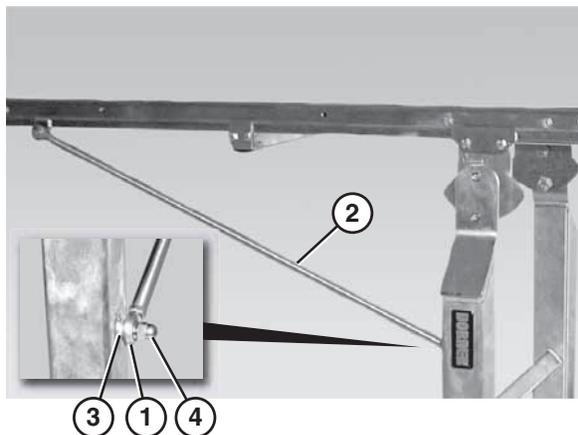


Figure 11

2. Slip the clip (Figure 12, item 1) onto the conveyor (Figure 12, item 2). Loosen the M6 screw (Figure 12, item 3), if necessary.

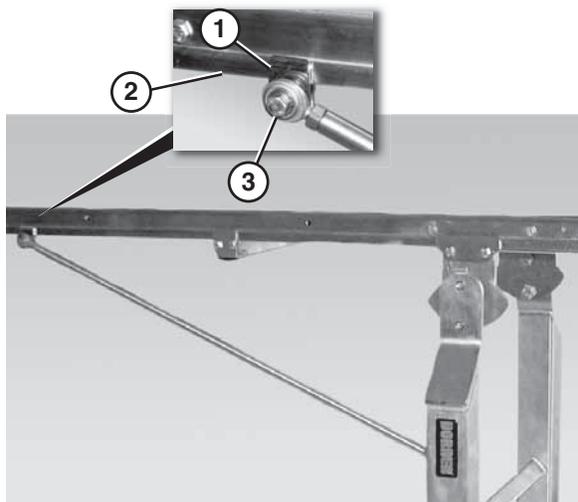
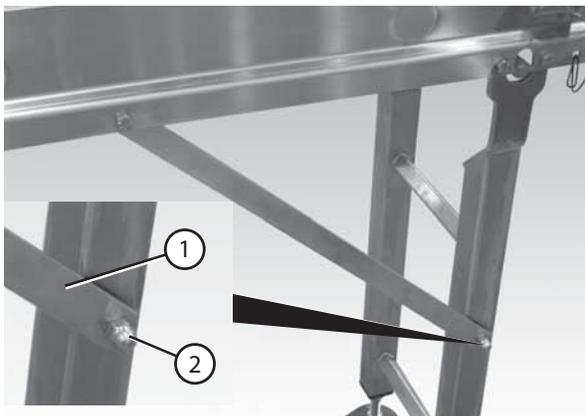


Figure 12

3. Tighten the M6 screw (Figure 12, item 3) to 80 in•lb (9 N•m).

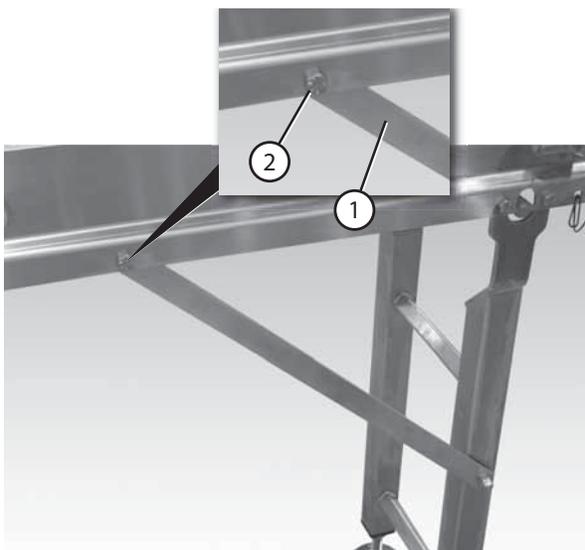
## Diagonal Brace Attachment for 7400 Series

1. Attach the bracing bar (**Figure 13, item 1**) to the stand and secure it with an M10 acorn nut (**Figure 13, item 2**).



**Figure 13**

2. Attach the opposite end of the bracing bar (**Figure 14, item 1**) to the conveyor with an M10 screw (**Figure 14, item 2**).



**Figure 14**

3. Tighten the screw and the acorn nut to 80 in•lb (9 N•m).

# Preventive Maintenance and Adjustment

## Stand Height Adjustment

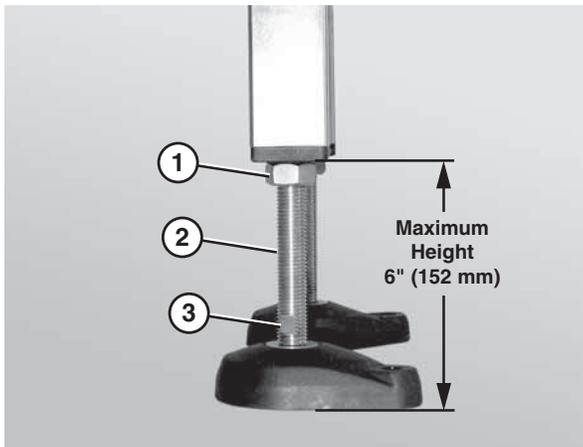
### Required Tools

- 30 mm wrench
- 0 – 1-1/4" span adjustable wrench (stands with feet)
- Adjustable wrenches (stands with casters)
- Level

### Stands with Feet

|   |
|---|
| <b>⚠ WARNING</b>  |
|    |
| <b>SEVERE HAZARD!</b><br><b>LOCK OUT POWER</b> before removing guards or performing maintenance. Exposed moving parts can cause serious injury. |

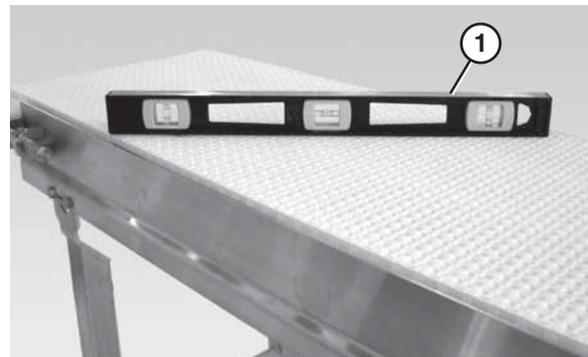
1. Loosen the nut (**Figure 15, item 1**) on the foot stem (**Figure 15, item 2**).



**Figure 15**

|  |
|--|
| <b>⚠ WARNING</b>   |
|   |
| <b>SEVERE HAZARD!</b> <ul style="list-style-type: none"><li>• <b>DO NOT EXCEED THE MAXIMUM HEIGHT OF 6" (152 mm)</b> from the floor to the bottom of the stand.</li><li>• <b>Exceeding the maximum height will allow parts to separate and may cause serious injury.</b></li></ul> |

2. Rotate the foot stem using an adjustable wrench on the foot stem flats (**Figure 15, item 3**) to raise or lower the stand to the desired height.
3. Repeat steps 1 and 2 on the opposite stand leg.
4. Use a level (**Figure 16, item 1**) to verify that both stand legs are the same height.



**Figure 16**

5. Tighten the nut (**Figure 15, item 1**) on the foot stem (**Figure 15, item 2**) to secure each foot assembly.

# Preventive Maintenance and Adjustment

## Stands with Casters

|   |
|---|
|  <b>WARNING</b>  |
|    |
| <b>SEVERE HAZARD!</b><br><b>LOCK OUT POWER</b> before removing guards or performing maintenance. Exposed moving parts can cause serious injury. |

1. Loosen the upper nut (Figure 16, item 1) on the caster stem (Figure 16, item 2).

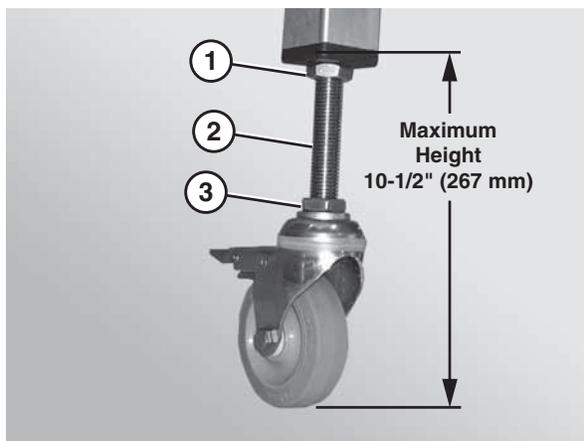


Figure 17

|   |
|---|
|  <b>WARNING</b>  |
|    |
| <b>SEVERE HAZARD!</b> <ul style="list-style-type: none"><li>• <b>DO NOT EXCEED THE MAXIMUM HEIGHT OF 10-1/2" (267 mm) from the floor to the bottom of the stand.</b></li><li>• <b>Exceeding the maximum height will allow parts to separate and may cause serious injury.</b></li></ul> |

2. Rotate the lower nut (Figure 16, item 3) on the caster stem (Figure 16, item 2) to raise or lower the stand to the desired height.
3. Repeat steps 1 and 2 on the opposite stand leg.
4. Use a level (Figure 18, item 1) to verify that both stand legs are the same height.

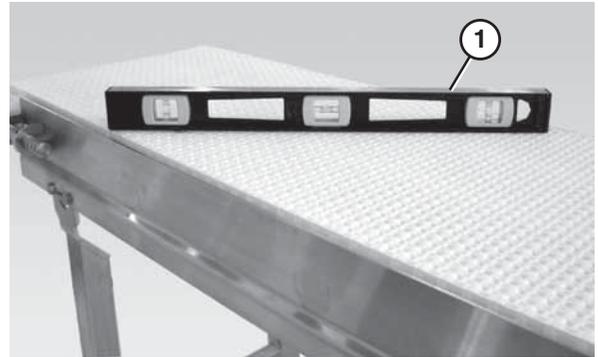


Figure 18

5. Tighten the nut on the caster stem to secure each caster assembly.

# Preventive Maintenance and Adjustment

## Conveyor Angle Adjustment

### NOTE

*This procedure only applies to stands with slotted brackets.*

### Required Tools

- 10 and 17 mm wrenches (for hexagonal head screws)
- Torque wrench

### ⚠ WARNING



### SEVERE HAZARD!

**LOCK OUT POWER** before removing guards or performing maintenance. Exposed moving parts can cause serious injury.

### ⚠ WARNING



### CRUSH HAZARD!

- **SUPPORT CONVEYOR SECTIONS PRIOR TO LOOSENING STAND HEIGHT OR ANGLE ADJUSTMENT SCREWS.**
- **Loosening stand height or angle adjustment screws may cause conveyor sections to drop down, causing serious injury.**

1. Loosen the screw (Figure 19, item 1) on the diagonal brace (Figure 19, item 2), if applicable.

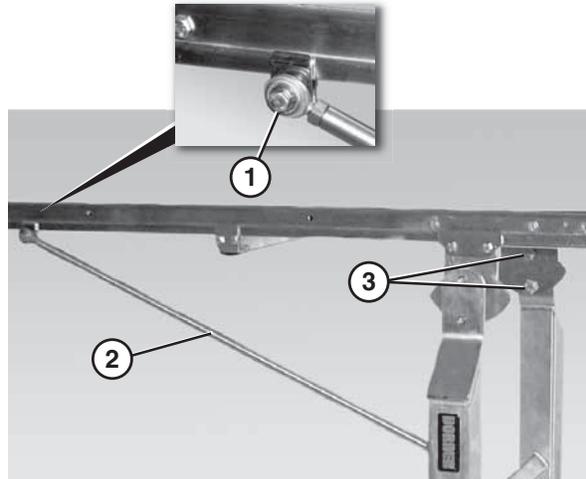


Figure 19

2. Loosen the bracket screws (Figure 19, item 3) on both sides of the stand.
3. Adjust the conveyor to the desired length and the stands to the desired angle.

### ⚠ WARNING



### CRUSH HAZARD!

- **MAKE SURE TO SECURE ALL STAND SCREWS.**
- **Failure to do so may cause conveyor sections to drop down, causing serious injury.**

4. Tighten the bracket screws (Figure 19, item 3) to 50 ft•lb (72 N•m)
5. Tighten the screws on the diagonal brace, if applicable, to 80 in•lb (9 N•m).

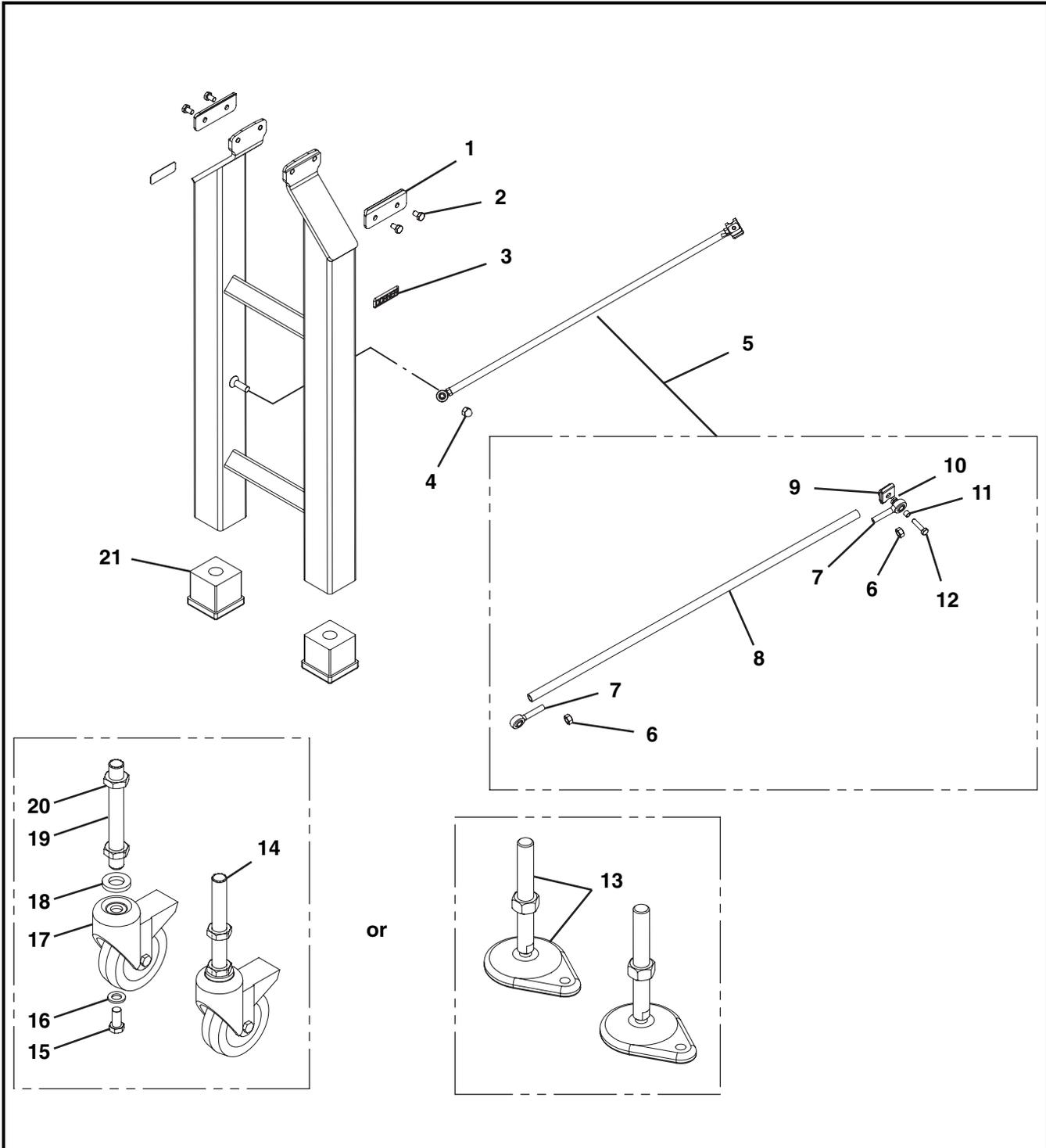


# Service Parts

## NOTE

For replacement parts other than those shown in this section, contact an authorized Dorner Service Center or the factory.

## Direct Mount Sanitary Support Stand (Type DS)



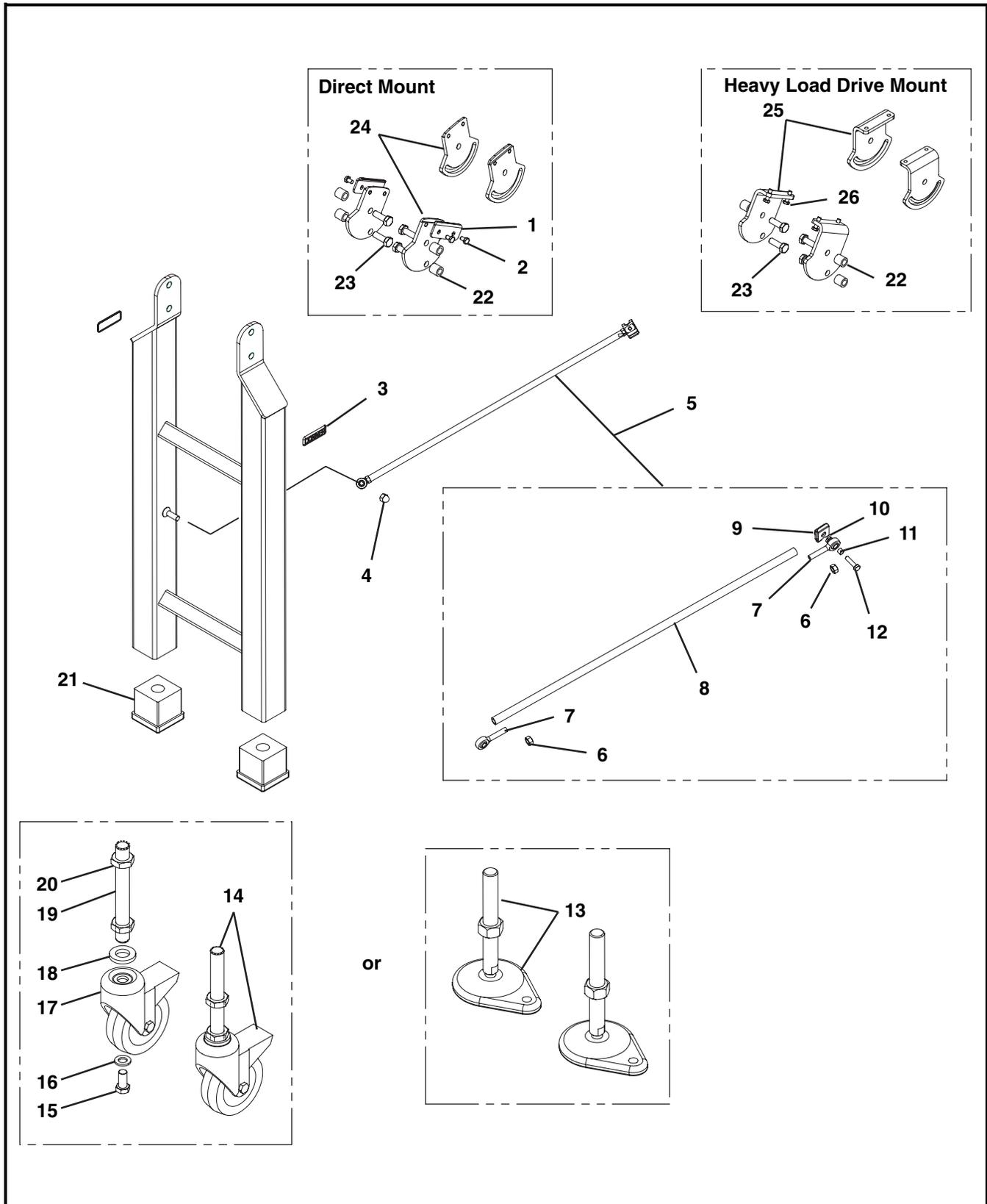
# Service Parts

| Item | Part Number | Description                                  |
|------|-------------|--|
| 1    | 492564SS    | Clamp Plate (x2)                             |
| 2    | 960610MSS   | Hex Head Cap Screw M6-1.0 x 10mm (x4)        |
| 3    | 240339      | Dorner Nameplate (x2)                        |
| 4    | 990808MSS   | Acorn Nut M8-1.25                            |
| 5    | 711119      | Brace Assembly (Includes Items 6 through 12) |
| 6    | 910-195     | Hex Nut 5/16-18NF (x2)                       |
| 7    | 801-131     | Rod End Bearing SS (x2)                      |
| 8    | 711117      | Brace Tube                                   |
| 9    | 450186MSS   | Clip   |
| 10   | 990609MSS   | Jam Nut M6-1.0                               |
| 11   | 450226SSP   | Sleeve                                       |

| Item | Part Number | Description                                    |
|------|-------------|--|
| 12   | 960625MSS   | Hex Head Cap Screw M6-1.0 x 25mm               |
| 13   | 807-1321    | Teardrop Foot Assembly                         |
| 14   | 458309      | Caster Assembly (Includes Items 15 through 20) |
| 15   | 961225MSS   | Hex Head Cap Screw M12-1.75 x 25mm             |
| 16   | 911-519     | Washer   |
| 17   | 807-1322    | Caster   |
| 18   | 911-520     | Washer   |
| 19   | 458308      | Caster Stem                                    |
| 20   | 992010MSS   | Jam Nut M20-2.50 (2x)                          |
| 21   | 807-1304    | Threaded Tube End                              |

# Service Parts

## Pivot Mount Sanitary Support Stand (Type DP and MS)



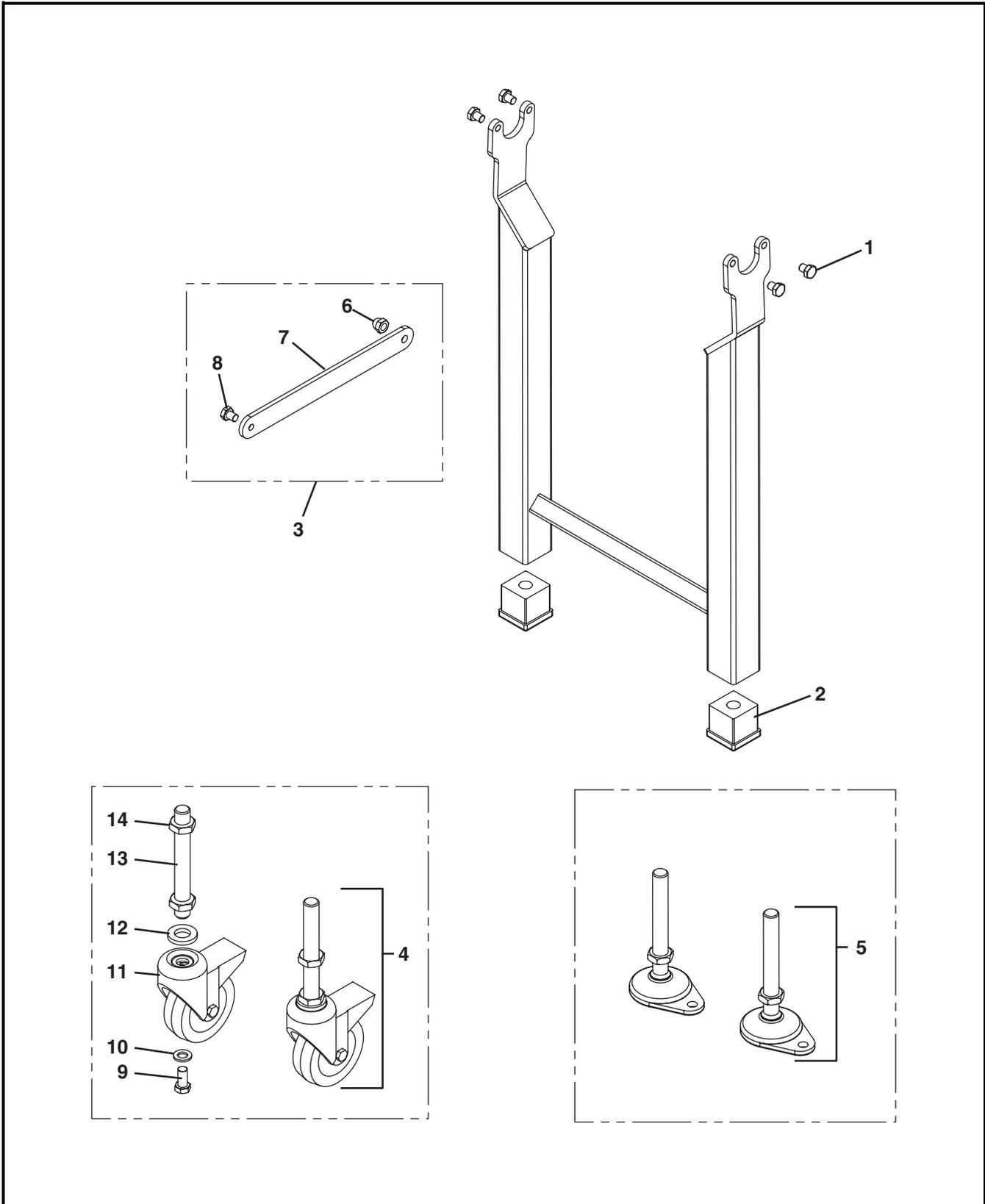
# Service Parts

| Item | Part Number | Description                                    |
|------|-------------|--|
| 1    | 492564SS    | Clamp Plate (x2)                               |
| 2    | 960610MSS   | Hex Head Cap Screw M6-1.0 x 10mm (x4)          |
| 3    | 240339      | Dorner Nameplate (x2)                          |
| 4    | 990808MSS   | Acorn Nut M8-1.25                              |
| 5    | 711119      | Brace Assembly (Includes Items 6 through 12)   |
| 6    | 910-195     | Hex Nut 5/16-18NF (x2)                         |
| 7    | 801-131     | Rod End Bearing SS (x2)                        |
| 8    | 711117      | Brace Tube                                     |
| 9    | 450186MSS   | Clip   |
| 10   | 990609MSS   | Jam Nut M6-1.0                                 |
| 11   | 450226SSP   | Sleeve   |
| 12   | 960625MSS   | Hex Head Cap Screw M6-1.0 x 25mm               |
| 13   | 807-1321    | Teardrop Foot Assembly                         |
| 14   | 458309      | Caster Assembly (Includes Items 15 through 20) |
| 15   | 961225MSS   | Hex Head Cap Screw M12-1.75 x 25mm             |
| 16   | 911-519     | Washer   |
| 17   | 807-1322    | Caster   |
| 18   | 911-520     | Washer   |
| 19   | 458308      | Caster Stem                                    |
| 20   | 992010MSS   | Jam Nut M20-2.50 (x2)                          |

| Item  | Part Number | Description   |
|---|-------------|---|
| 21  | 807-1304    | Threaded Tube End   |
| 22  | 458311      | Post - 2" (51mm) and 3" (76mm)                                      |
|   | 458310      | Post - 4" (102mm) through 18" (457mm)                               |
| 23  | 961045MSS   | Hex Head Cap Screw, M10-1.5 x 45mm - 2" (51mm) and 3" (76mm)        |
|   | 961030MSS   | Hex Head Cap Screw, M10-1.5 x 30mm - 4" (102mm) through 18" (457mm) |
| 24  | 458312LAA*  | Fixed Angle, Direct Mount Pivot Bracket LH                          |
|   | 458312RAA*  | Fixed Angle, Direct Mount Pivot Bracket RH                          |
|   | 450527**    | Direct Mount Slotted Pivot Bracket                                  |
| 25  | 458307LAA*  | Fixed Angle, Heavy Load Drive Mount Bracket LH                      |
|   | 458307RAA*  | Fixed Angle, Heavy Load Drive Mount Bracket RH                      |
|   | 450526**    | Heavy Load Drive Mount Slotted Bracket                              |
| 26  | 960620MSS   | Hex Head Cap Screw M6-1.0 x 20mm                                    |
| * AA = Angle 00 through 60 degrees in 01 degree increments  |             |   |
| ** Bracket slot provides mounting from 0 through 60 degrees |             |   |

# Service Parts

## Horizontal Mount Sanitary Support Stand (Type HM)



# Service Parts

| Item | Part Number  | Description                                   |
|------|--------------|---|
| 1    | 961012MSS    | Hex Head Cap Screw M10-1.5 x 12mm             |
| 2    | 807-1304     | Threaded End Tube                             |
| 3    | 39MB-LLL     | Bracing Assembly (Includes Items 6 through 8) |
| 4    | 458309       | Caster Assembly (Includes Items 9 through 14) |
| 5    | 807-1321     | Teardrop Foot Assembly                        |
| 6    | 991008MSS    | Acorn Nut M10-1.50                            |
| 7    | 500287-LLLLL | Bracing Bar                                   |
| 8    | 961012MSS    | Hex Head Cap Screw M10-1.5 x 12mm             |
| 9    | 961225MSS    | Hex Head Cap Screw M12-1.75 x 25mm            |
| 10   | 911-519      | Washer  |
| 11   | 807-1322     | Caster  |

| Item   | Part Number | Description      |
|--|-------------|------------------|
| 12   | 911-520     | Washer           |
| 13   | 458308      | Caster Stem      |
| 14   | 992010MSS   | Jam Nut M20-2.50 |
| $LLLLL =$ Bracing bar length in inches with two decimal places |             |                  |
| <b>Example:</b> Bracing bar length = 21.75" $LLLLL = 02175$    |             |                  |

### LLL Length Formula

$$LLL = \frac{LLLLL - 125}{100}$$

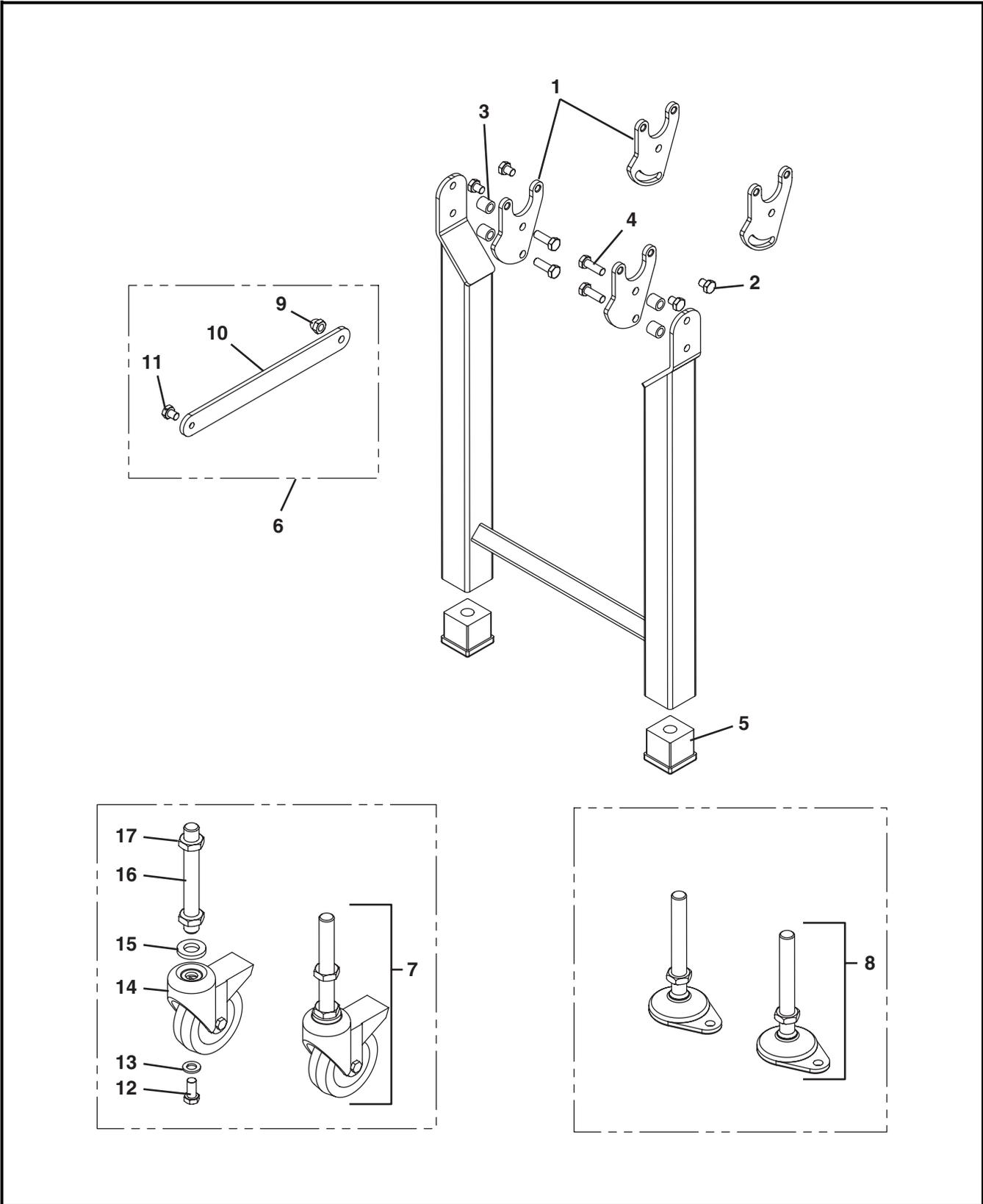
with one decimal place

**Example:**  $LLL = \frac{02175 - 125}{100} = 20.5$

$$LLL = 205$$

# Service Parts

## Incline Mount Sanitary Support Stand (Type AM)



| Item | Part Number  | Description                                    |
|------|--------------|--|
| 1    | 500276-AA    | Pivot Mount Plate                              |
|      | 500276-ST    | Slotted Pivot Mount Plate                      |
| 2    | 961012MSS    | Hex Head Cap Screw M10-                        |
| 3    | 458310       | Stand Post Standoff                            |
| 4    | 961030MSS    | Hex Head Cap Screw M10-1.5 x 30mm              |
| 5    | 807-1304     | Threaded End Tube                              |
| 6    | 39MB-LLL     | Bracing Assembly (Includes Items 9 through 11) |
| 7    | 458309       | Caster Assembly (Includes Items 12 through 17) |
| 8    | 807-1321     | Teardrop Foot Assembly                         |
| 9    | 991008MSS    | Acorn Nut M10-1.50                             |
| 10   | 500287-LLLLL | Bracing Bar                                    |
| 11   | 961012MSS    | Hex Head Cap Screw M10-1.5 x 12mm              |
| 12   | 961225MSS    | Hex Head Cap Screw M12-1.75 x 25mm             |
| 13   | 911-519      | Washer   |

| Item   | Part Number | Description      |
|--|-------------|------------------|
| 14   | 807-1322    | Caster           |
| 15   | 911-520     | Washer           |
| 16   | 458308      | Caster Stem      |
| 17   | 992010MSS   | Jam Nut M20-2.50 |
| AA = Angle 00 through 60 in 01 degree increments             |             |                  |
| LLLLL = Bracing bar length in inches with two decimal places |             |                  |
| <b>Example:</b> Bracing bar length = 21.75" LLLLL = 02175    |             |                  |

**LLL Length Formula**

$$LLL = \frac{LLLLL - 125}{100}$$

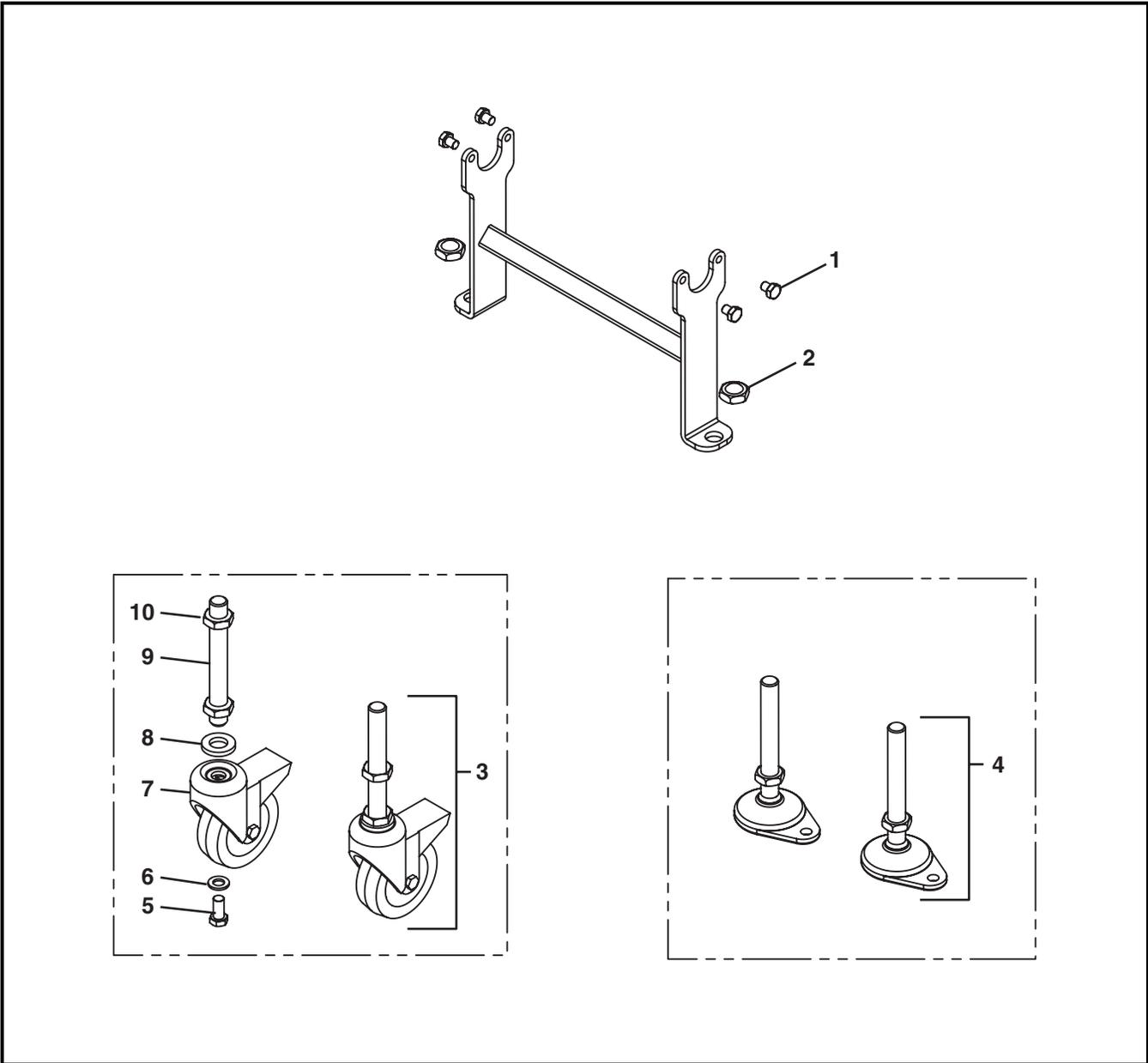
with one decimal place

**Example:**  $LLL = \frac{02175 - 125}{100} = 20.5$

$$LLL = 205$$

# Service Parts

## Bracket Mount Sanitary Support Stand (Type BM)



| Item | Part Number | Description                                   |
|------|-------------|---|
| 1    | 961012MSS   | Hex Head Cap Screw M10-1.5 x 12mm             |
| 2    | 992001MSS   | Hex Nut M20-2.50                              |
| 3    | 458309      | Caster Assembly (Includes Items 5 through 10) |
| 4    | 807-1321    | Teardrop Foot Assembly                        |
| 5    | 961225MSS   | Hex Head Cap Screw M12-1.75 x 25mm            |

| Item | Part Number | Description      |
|------|-------------|------------------|
| 6    | 911-519     | Washer           |
| 7    | 807-1322    | Caster           |
| 8    | 911-520     | Washer           |
| 9    | 458308      | Caster Stem      |
| 10   | 992010MSS   | Jam Nut M20-2.50 |



# Return Policy

Returns must have prior written factory authorization or they will not be accepted. Items that are returned to Dorner without authorization will not be credited nor returned to the original sender. When calling for authorization, please have the following information ready for the Dorner factory representative or your local distributor:

1. Name and address of customer.
2. Dorner part number(s) of item(s) being returned.
3. Reason for return.
4. Customer's original order number used when ordering the item(s).
5. Dorner or distributor invoice number.

A representative will discuss action to be taken on the returned items and provide a Returned Goods Authorization number for reference.

There will be a return charge on all new undamaged items returned for credit where Dorner was not at fault. Dorner is not responsible for return freight on such items.

## **Conveyors and conveyor accessories**

|  |                      |
|--|----------------------|
| Standard catalog conveyors                       | 30%                  |
| MPB Series, cleated and specialty belt conveyors | 50%                  |
| 7400 & 7600 Series conveyors                     | non-returnable items |
| Engineered special products                      | case by case         |
| Drives and accessories                           | 30%                  |
| Sanitary stand supports                          | non-returnable items |

## **Parts**

|                                  |                      |
|----------------------------------|----------------------|
| Standard stock parts             | 30%                  |
| MPB, cleated and specialty belts | non-returnable items |

Returns will not be accepted after 60 days from original invoice date.

The return charge covers inspection, cleaning, disassembly, disposal and reissuing of components to inventory.

If a replacement is needed prior to evaluation of returned item, a purchase order must be issued. Credit (if any) is issued only after return and evaluation is complete.

Dorner has representatives throughout the world. Contact Dorner for the name of your local representative. Our Technical Sales, Catalog Sales and Service Teams will gladly help with your questions on Dorner products.

For a copy of Dorner's Warranty, contact factory, distributor, service center or visit our website at [www.dorner.com](http://www.dorner.com).

For replacement parts, contact an authorized Dorner Service Center or the factory.



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