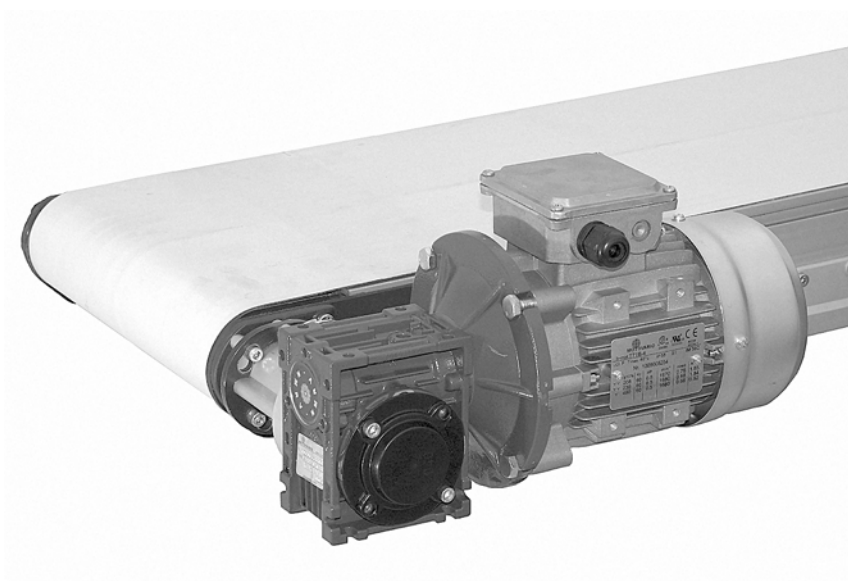




3200, 5200 & 5300 Series Side Mount 90° Drive Package for Light & Standard Load Gearmotors

Installation, Maintenance & Parts Manual



Featuring: **eDrive™** Technology

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Introduction

IMPORTANT

Some illustrations may show guards removed. DO NOT operate equipment without guards.

Upon receipt of shipment:

- Compare shipment with packing slip. Contact factory regarding discrepancies.
- Inspect packages for shipping damage. Contact carrier regarding damage.
- Accessories may be shipped loose. See accessory instructions for installation.


Dorner 3200 Series conveyors are covered by patent numbers 5156260, 5156261, 5203447, 5265714, 6871737, 6910571, 6971509, and patent applications in other countries.

Dorner LPZ Series conveyors are covered by patent numbers 5156260, 5156261, 5203447, 5265714, 5875883 and patent applications in other countries.

Dorner 5200 Series conveyors have patents pending.

Dorner's Limited Warranty applies.

Dorner reserves the right to make changes at any time without notice or obligation.

Dorner has convenient, pre-configured kits of Key Service Parts for all conveyor products. These time saving kits are easy to order, designed for fast installation, and guarantee you will have what you need when you need it. Key Parts and Kits are marked in the Service Parts section of this manual with the Performance Parts Kits  logo.

Warnings - General Safety

⚠ WARNING

The safety alert symbol, black triangle with white exclamation, is used to alert you to potential personal injury hazards.

⚠ DANGER



Climbing, sitting, walking or riding on conveyor will cause severe injury.
KEEP OFF CONVEYORS.

⚠ DANGER



DO NOT OPERATE CONVEYORS IN AN EXPLOSIVE ENVIRONMENT.

⚠ WARNING



Exposed moving parts can cause severe injury.
LOCK OUT POWER before removing guards or performing maintenance.

⚠ WARNING



Gearmotors may be **HOT**.
DO NOT TOUCH Gearmotors.

⚠ WARNING



Exposed moving parts can cause severe injury.
REPLACE ALL GUARDS BEFORE RUNNING CONVEYOR.

⚠ WARNING



Dorner cannot control the physical installation and application of conveyors. Taking protective measures is the responsibility of the user.
When conveyors are used in conjunction with other equipment or as part of a multiple conveyor system, CHECK FOR POTENTIAL PINCH POINTS and other mechanical hazards before system start-up.

Product Description

Refer to **Figure 1** for typical conveyor components.

- | | |
|---|----------------------------|
| 1 | Conveyor |
| 2 | Gearmotor Mounting Package |
| 3 | Gearmotor Assembly |
| 4 | Spider Web Bushing |
| 5 | Anti-Rotation Pin |
| 6 | Coupling Half |

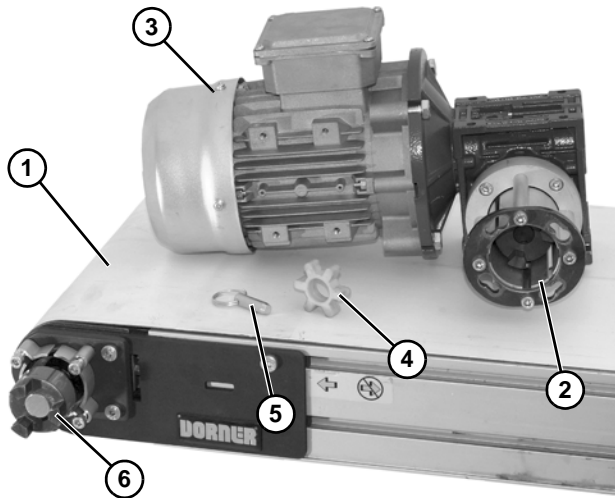


Figure 1

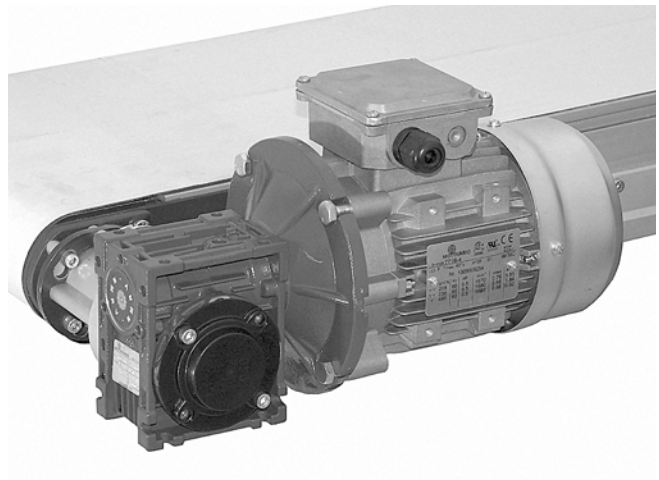
NOTE

The 90° industrial gearhead changed configuration in 2011. See below for configuration details.



Mount Packages with Old Style Gearmotors prior to June 2011

Figure 2



Mount Packages with e-Drive Gearmotors

Figure 3

Gearmotor Mounting Package Models:

Example:

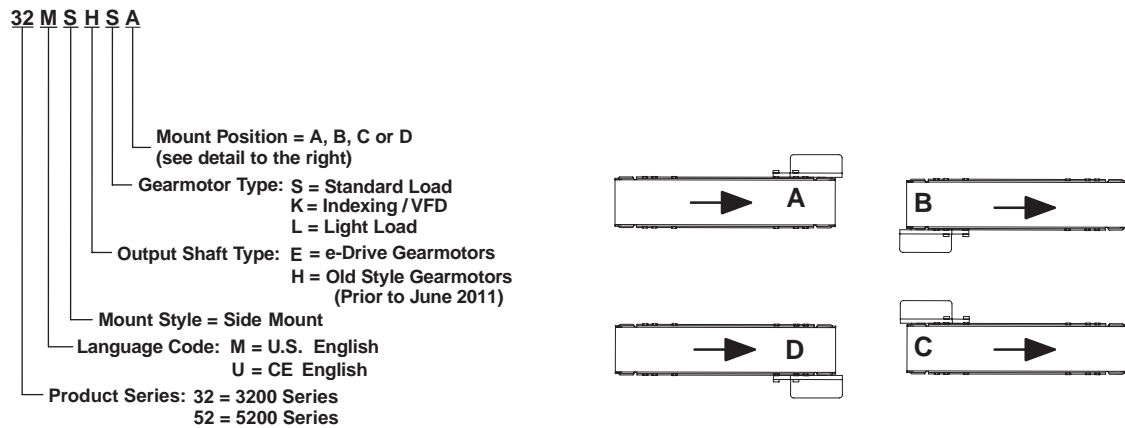


Table 1: Gearmotor Specifications

U.S. Version

Item	Light Load Gearmotor			Standard Load Gearmotor			
	Single-Phase	Three Phase	DC Variable Speed	Single-Phase	Three Phase	VFD Variable Speed	DC Variable Speed
Output Power	0.25 hp (0.19 kw)			0.5 hp (0.37 kw)			
Input Voltage	115VAC C	208 – 230/ 460 VAC	130VDC	115VAC	208 – 230/ 460 VAC	230 VAC	90VDC
Input Frequency	60Hz		N/A	60Hz		10 – 60Hz	N/A
Input Current (Amperes)	5.0	1.2/0.6	2.2	7.4	2.1 – 2/1	1.6	5.0
Gearmotor Ratios	5:1, 10:1, 20:1, 40:1, 60:1			5:1, 10:1, 20:1			
Frame Size	NEMA 42CZ			NEMA 56C			
Motor Type	Totally enclosed, Fan cooled			Totally enclosed, Fan cooled			

CE Version

Item	Light Load Gearmotor			Standard Load Gearmotor		
	Single Phase	Three Phase	VFD Variable Speed	Single Phase	Three Phase	VFD Variable Speed
Output Power	0.18 kW			0.37 kW		
Input Voltage	230 VAC	230/400 VAC	230 VDC	230 VAC	230/400 VAC	230 VAC
Input Frequency	50 Hz		25 to 63 Hz	50 Hz		25 to 63 Hz
Input Current	1.6 Amperes	1.4/0.8 Amperes	1.4 Amperes	2.6 Amperes	2.1/1.2 Amperes	2.1 Amperes
Gearmotor Ratios	5:1, 10:1, 20:1, 40:1, 60:1			5:1, 10:1, 20:1		
Protection Rating	IP55			IP55		
Frame Size	IEC 63 B5			IEC 71 B5		

Specifications

Table 2: Belt Speeds for Fixed Speed 90° 60 Hz Gearmotors

U.S. Version (60 Hz Gearmotors)

Light Load Gearmotors				Standard Load Gearmotors				Belt Speed	
Part Number	RPM	In-lb	N-m	Part Number	RPM	In-lb	N-m	Ft/min	M/min
32M060EL4(vp)FN	29	226	25.5	32M060ES4(vp)FN	29	226	25.5	23	7.0
32M040EL4(vp)FN	43	237	26.8	32M040ES4(vp)FN	43	247	27.9	34	10.4
32M020EL4(vp)FN	86	142	16	32M020ES4(vp)FN	86	248	27.9	69	21.0
32M010EL4(vp)FN	173	78	8.8	32M010ES4(vp)FN	173	156	17.6	137	41.8
N/A	N/A	N/A	N/A	32M005ES4(vp)FN	345	81	9.1	275	83.8

(vp) = voltage and phase

23 = 208 – 230/460 V, 3-phase

11 = 115 V, 1-phase

CE Version (50 Hz Gearmotors)

Light Load Gearmotors			Standard Load Gearmotors			Belt Speed
Part Number	RPM	N-m	Part Number	RPM	N-m	M/min
62Z060ES4(vp)FN	23	26.4	32Z060ES4(vp)FN	23	26.8	5.8
62Z040ES4(vp)FN	35	28.9	32Z040ES4(vp)FN	35	29.4	8.5
62Z020ES4(vp)FN	70	19.4	32Z020ES4(vp)FN	70	29.9	17.1
62Z010ES4(vp)FN	140	10.7	32Z010ES4(vp)FN	140	21.5	33.8
62Z005ES4(vp)FN	280	5.6	32Z005ES4(vp)FN	280	11.2	68.0

(vp) = voltage and phase

23 = 230 V, 3-phase

21 = 230 V, 1-phase

43 = 400 V, 3-phase

Table 3: Belt Speeds for Variable Speed 90° DC Gearmotors

U.S. Version

Light Load Gearmotors				Standard Load Gearmotors				Belt Speed	
Part Number	RPM	In-lb	N-m	Part Number	RPM	In-lb	N-m	Ft/min	M/min
32M060ELD3DEN	42	198	22.4	32M060ESD9DEN	42	198	22.4	4.0 – 33	1.2 – 10
32M040ELD3DEN	63	163	18.4	32M040ESD9DEN	63	215	24.3	6.0 – 50	1.8 – 15
32M020ELD3DEN	125	98	11.1	32M020ESD9DEN	125	196	22.1	12 – 100	3.6 – 30
32M010ELD3DEN	250	54	6.1	32M010ESD9DEN	250	108	12.2	24 – 200	7.3 – 61
N/A	N/A	N/A	N/A	32M005ESD9DEN	500	56	6.3	48 – 398	15 – 121

CE Version

Light Load Gearmotors			Standard Load Gearmotors			Belt Speed
Part Number	RPM	N-m	Part Number	RPM	N-m	M/min
62Z060ES423EN	23	26.4	32Z060ES423EN	23	26.8	2.8 - 7.1
62Z040ES423EN	35	28.9	32Z040ES423EN	35	29.4	4.2 - 11
62Z020ES423EN	70	19.4	32Z020ES423EN	70	29.9	8.5 - 21
62Z010ES423EN	140	10.7	32Z010ES423EN	140	21.5	17 - 43
62Z005ES423EN	280	5.6	32Z005ES423EN	280	11.2	34 - 86

Specifications

Table 4: Belt Speeds for Fixed Speed 90° VFD Gearmotors

Light Load Gearmotors				Standard Load Gearmotors				Belt Speed	
Part Number	RPM	In-lb	N-m	Part Number	RPM	In-lb	N-m	Ft/min	M/min
32M060EL423EN	29	226	25.5	32M060ES423EN	29	226	25.5	2.3 – 22.9	0.7 – 7.0
32M040EL423EN	43	237	26.8	32M040ES423EN	43	247	27.9	3.4 – 34.3	1.0 – 10.5
32M020EL423EN	86	142	16	32M020ES423EN	86	248	27.9	6.9 – 68.6	2.1 – 20.9
32M010EL423EN	173	78	8.8	32M010ES423EN	173	156	17.6	13.7 – 137.3	4.2 – 41.9
32M005EL423EN	345	41	4.6	32M005ES423EN	345	81	9.1	27.5 – 274.6	8.4 – 83.7

NOTE

For belt speed other than those listed, contact factory for details.

Installation

Required Tools

- Hex key wrenches:
2 mm, 2.5 mm, 3 mm, 5 mm
- Torque wrench

Mounting

⚠ WARNING



Exposed moving parts can cause severe injury.
LOCK OUT POWER before removing guards or performing maintenance.

Installation Component List:

- | | |
|---|--------------------|
| 1 | Gearmotor Assembly |
| 2 | Spider Web Bushing |
| 3 | Anti-rotation pin |

1. Typical components (**Figure 4**).

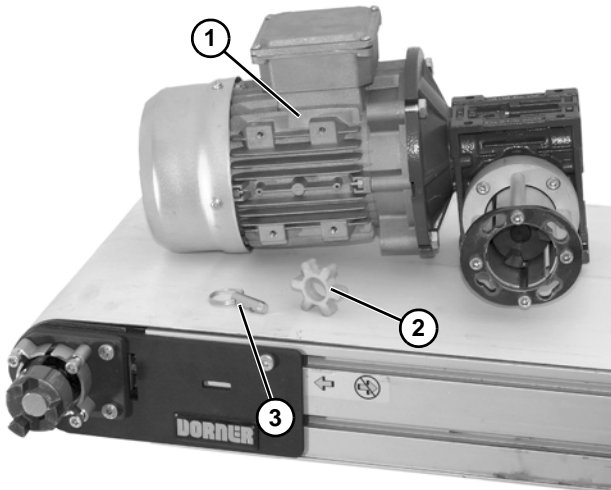


Figure 4

NOTE

Gearmotor may be operated in positions 1, 3 or 4 (**Figure 5**).

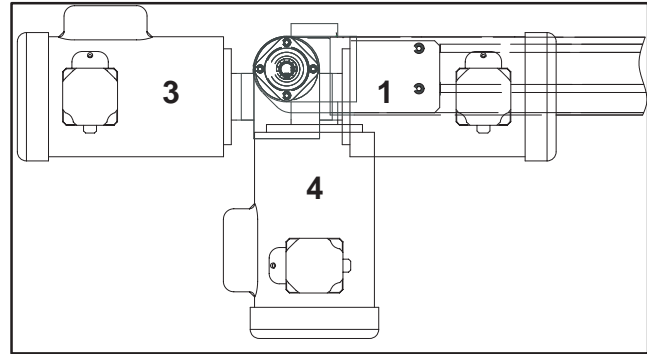


Figure 5

2. Install spider bushing (**Figure 6, item 1**) in three jaw coupling (**Figure 6, item 2**).

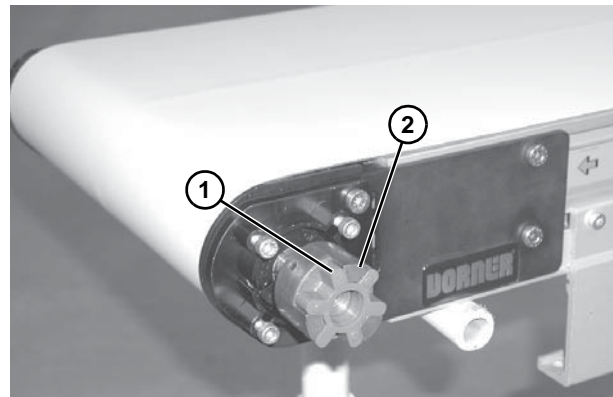


Figure 6

3. Rotate conveyor belt and attached conveyor coupling (**Figure 7, item 1**) to align with gearmotor coupling (**Figure 7, item 2**).

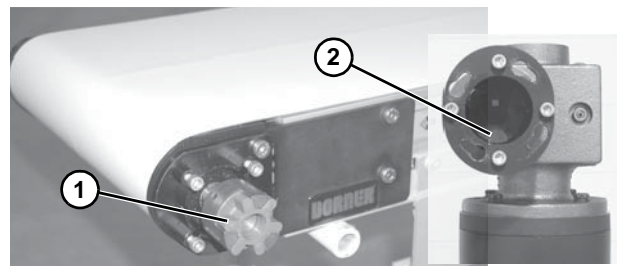


Figure 7

- Slide mounting screws (**Figure 8, item 1**) through slots (**Figure 8, item 2**) in gearmotor bracket (**Figure 8, item 3**). Rotate gearmotor assembly into desired position.

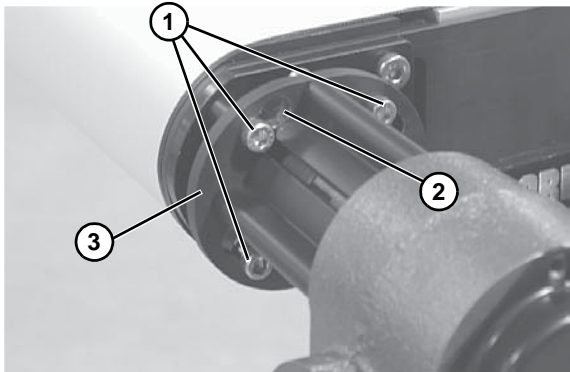


Figure 8

- Tighten screws (**Figure 9, item 1**) to 146 in-lbs (16.5 N-m) and install anti rotation pin (**Figure 9, item 2**).

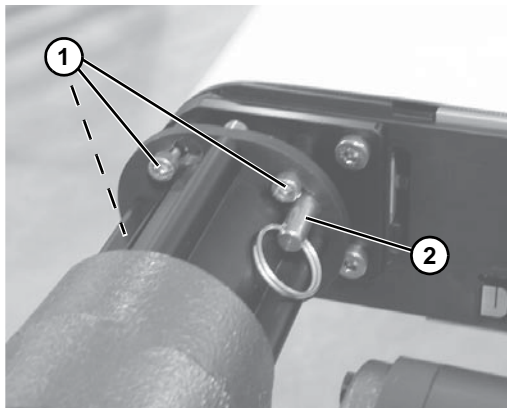


Figure 9

Preventive Maintenance and Adjustment

Required Tools

- Hex-key wrenches:
2 mm, 2.5 mm, 3 mm, 5 mm
- Adjustable wrench (for hexagon head screws)
- Straight edge
- Torque wrench

Gear Reducer Replacement

⚠ WARNING



Exposed moving parts can cause severe injury.
LOCK OUT POWER before removing guards or performing maintenance.

⚠ WARNING



Exposed moving parts can cause severe injury.
KEEP HANDS CLEAR OF DRIVE WHILE JOGGING MOTOR.

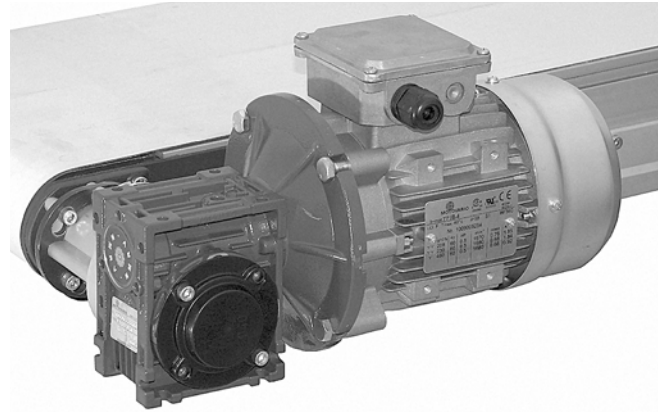
NOTE

The 90° industrial gearhead changed configuration in 2011. See below for configuration details. See Service Parts section to ensure proper replacement parts are installed.



Old Style Gearmotor prior to June 2011

Figure 10



e-Drive Gearmotor

Figure 11

1. Remove two (2) screws (Figure 12, item 1) and remove drive shaft cover (Figure 12, item 2).

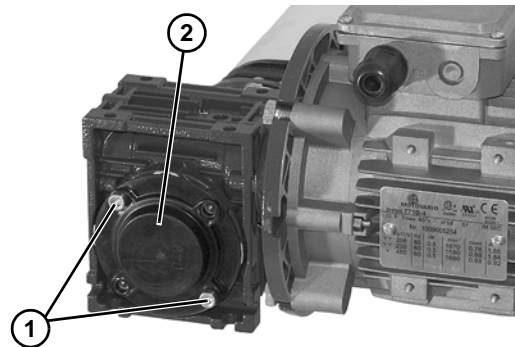


Figure 12

⚠ WARNING

Gearmotor can rotate and fall off, causing injury.
Support the gearmotor prior to removing anti rotation pin.

2. Loosen the four (4) coupling lock screws (Figure 13, item 1), remove anti rotation pin (Figure 13, item 2). Rotate and remove gearmotor assembly.

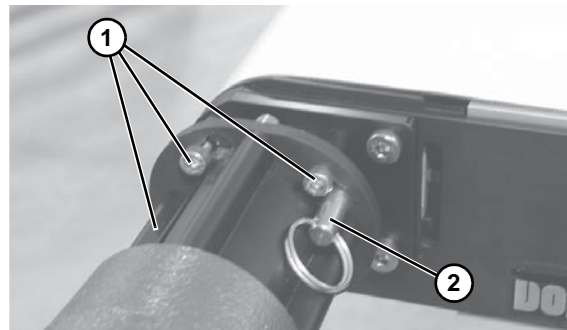


Figure 13

Preventive Maintenance and Adjustment

3. Remove the four (4) gearmotor coupling guard screws (**Figure 14, item 1**) and remove the gearmotor coupling guard (**Figure 14, item 2**) and mounting ring (**Figure 14, item 3**).

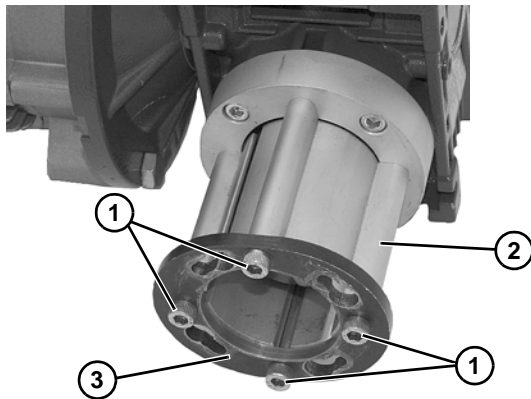


Figure 14

4. Remove the four (4) adapter screws (**Figure 15, item 1**) and remove the adapter (**Figure 15, item 2**).

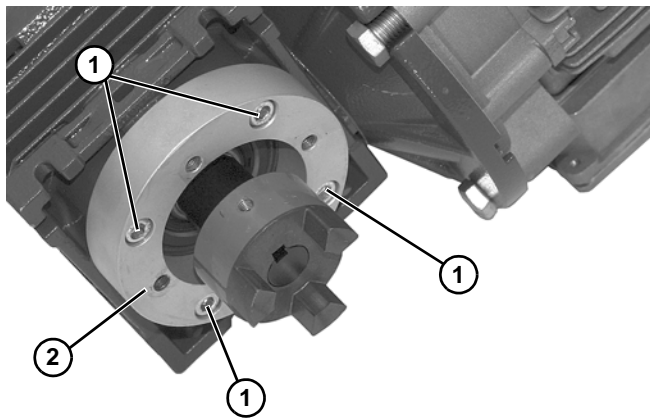


Figure 15

5. Loosen set screw (**Figure 16, item 1**) and remove 3 jaw coupling (**Figure 16, item 2**).

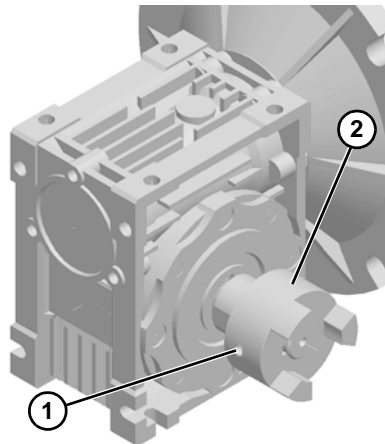


Figure 16

6. Remove four screws (**Figure 17, item 1**). Detach motor (**Figure 17, item 2**) from gear reducer (**Figure 17, item 3**). Retain motor output shaft key.

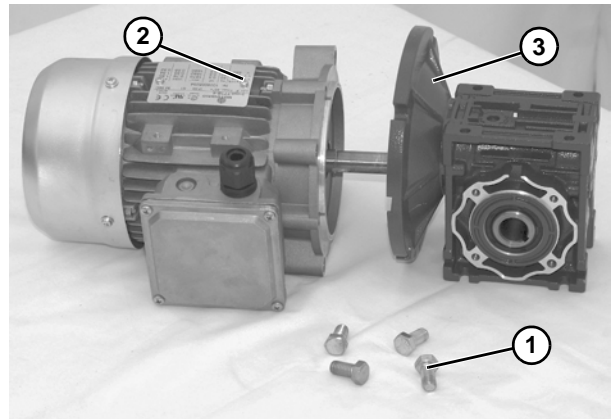


Figure 17

7. Loosen screw (**Figure 18, item 1**). Tap screw with hammer to break tapered shaft free. Remove screw (**Figure 18, item 1**) and remove gear reducer output shaft (**Figure 18, item 2**) and key (**Figure 18, item 3**).

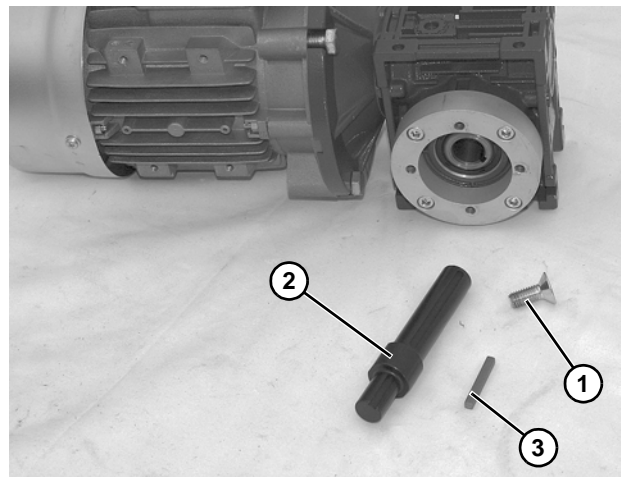


Figure 18

8. Insert the new shaft (**Figure 18, item 2**) and key (**Figure 18, item 3**) into new gear reducer. Tighten flat head screw (**Figure 18, item 1**).

Preventive Maintenance and Adjustment

9. Install cover (Figure 12, item 2) and tighten two (2) screws (Figure 12, item 1) to 50 in-lbs (5.6 N-m).

IMPORTANT

Be extremely careful when coupling motor to gear reducer. Avoid misalignment and forcing the connection causing possible permanent gear reducer seal damage.

10. Apply anti-seize to motor shaft before assembling to gearbox. With key (Figure 19, item 1) in keyway, slide motor (Figure 19, item 2) and gear reducer (Figure 19, item 3) together.

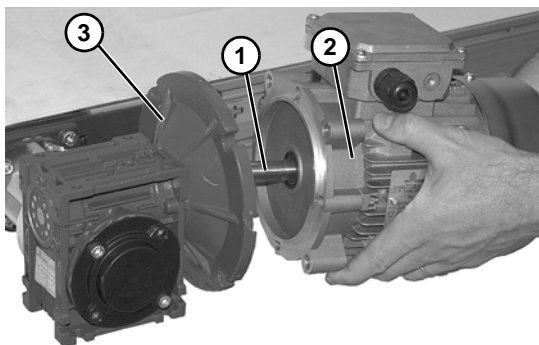


Figure 19

11. Install screws (Figure 20, item 1) and tighten to 65 in-lbs (7.3 N-m).

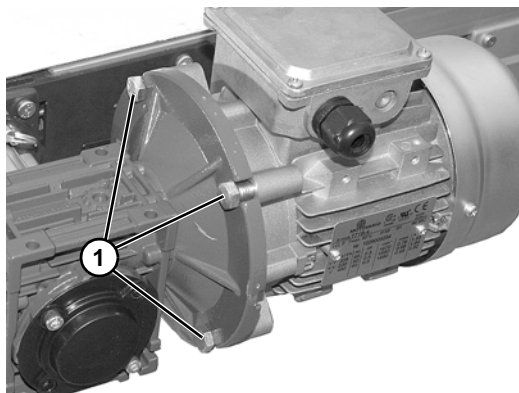


Figure 20

12. Install 3 jaw coupling (Figure 21, item 1) so that the end of the shaft is even with the coupling. Tighten set screws (Figure 21, item 2) to 45 in-lbs (5 N-m).

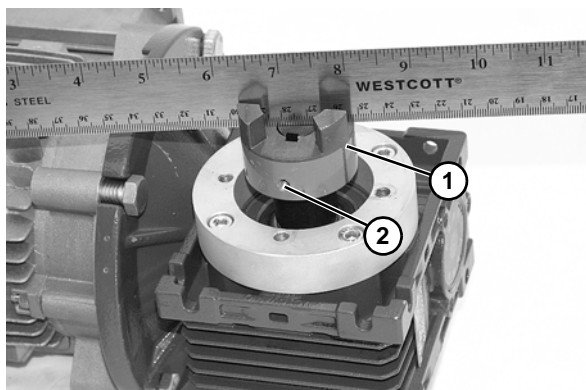




Figure 21

13. Install gearmotor coupling guard (Figure 14, item 2) and mounting ring (Figure 14, item 3) to gearmotor, and tighten screws (Figure 14, item 1) to 110 in-lb (12 N-m).
14. Complete steps 2 through 5 of “Mounting” section beginning on page 8.

Preventive Maintenance and Adjustment

Motor Replacement

U.S. Version

⚠ WARNING

Exposed moving parts can cause severe injury. LOCK OUT POWER before removing guards or performing maintenance.
⚠ DANGER

Hazardous voltage will cause severe injury or death. LOCK OUT POWER BEFORE WIRING.

1. For single phase motor, unplug power cord from outlet.
2. For three phase and VFD variable speed motor:
 - a. Loosen terminal box screws (Figure 22, item 1) and remove cover (Figure 22, item 2).

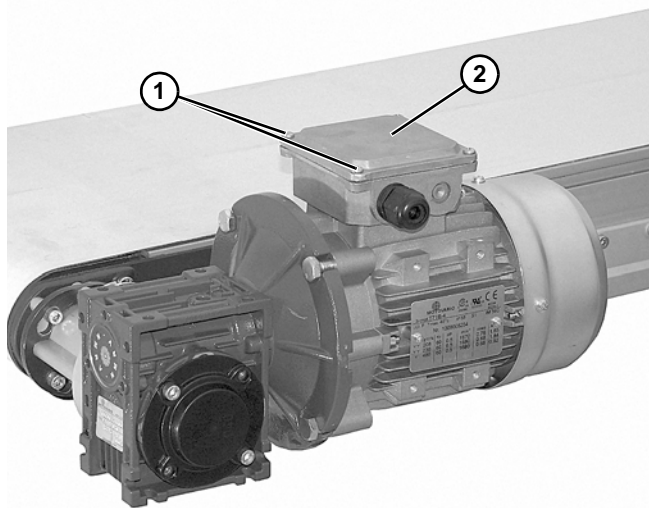


Figure 22

- b. Record wire colors on terminals 1, 2 and 3. Loosen wire nuts and remove wires 1, 2 and 3.
- c. Loosen cord grip and remove cord.

3. For DC variable speed motor, unplug motor cord at disconnect (Figure 23, item 1).

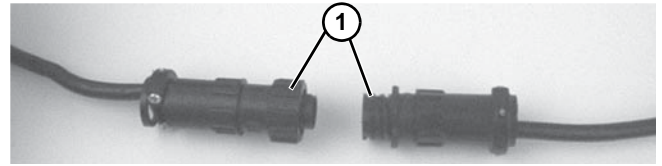


Figure 23

4. Remove four (4) screws (Figure 24, item 1). Detach motor (Figure 24, item 2) from gear reducer (Figure 24, item 3). Retain motor output shaft key.

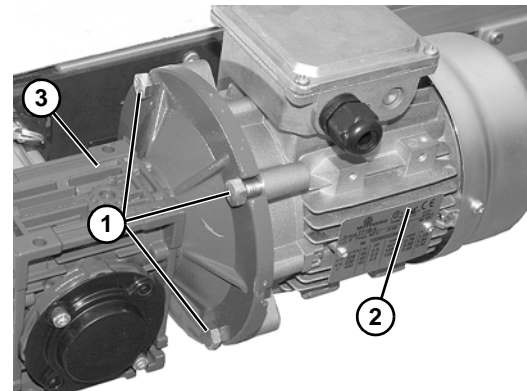


Figure 24

IMPORTANT

Be extremely careful when coupling motor to gear reducer. Avoid misalignment and forcing the connection causing possible permanent gear reducer seal damage.

5. Apply anti-seize to motor shaft before assembling to gearbox. With key (Figure 25, item 1) in keyway, slide motor (Figure 25, item 2) and gear reducer (Figure 25, item 3) together.

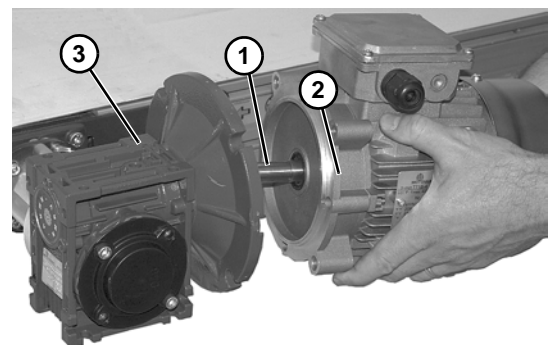


Figure 25

Preventive Maintenance and Adjustment

6. Install screws (Figure 26, item 1) and tighten to 65 in-lbs (7.3 N-m).

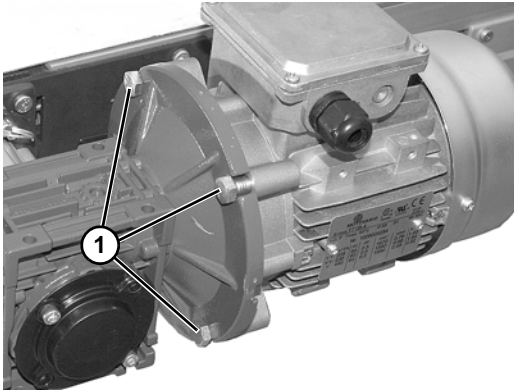



Figure 26

7. Replace wiring:
 - For a single phase motor, reverse step 1 on page 12.
 - For a three phase or VFD variable speed motor, reverse step 2 on page 12.
 - For a DC variable speed motor, reverse step 3 on page 12.

CE Version

⚠ WARNING

<p>Exposed moving parts can cause severe injury. LOCK OUT POWER before removing guards or performing maintenance.</p>
⚠ DANGER

<p>Hazardous voltage will cause severe injury or death. LOCK OUT POWER BEFORE WIRING.</p>

1. For single phase motor:
 - a. Loosen terminal box screws (Figure 27, item 1) and remove cover (Figure 27, item 2).

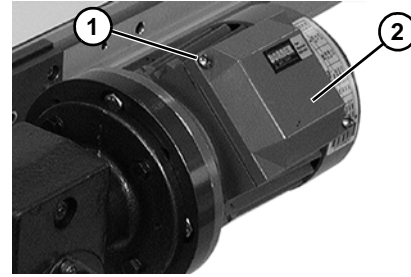


Figure 27

- b. Record wire colors on terminals 2, 6 and ground (Figure 28). Loosen terminals 2, 6 and ground and remove wires.

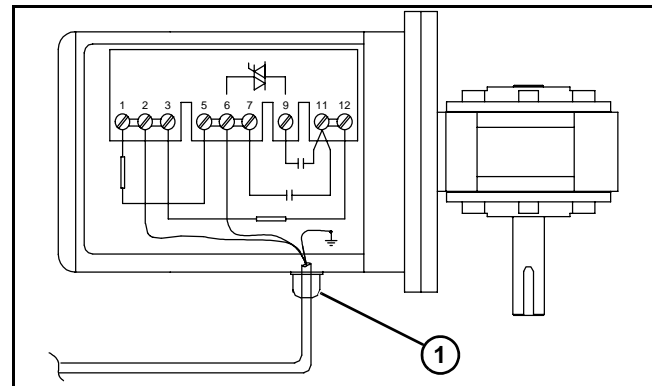


Figure 28

- c. Loosen cord grip (Figure 28, item 1) and remove cord.
2. For three phase and VFD variable speed motor:
 - a. Loosen terminal box screws (Figure 27, item 1) and remove cover (Figure 27, item 2).
 - b. Record wire colors on terminals U1, V1, W1 and PE (Figure 29). Loosen terminals U1, V1, W1 and PE and remove wires.

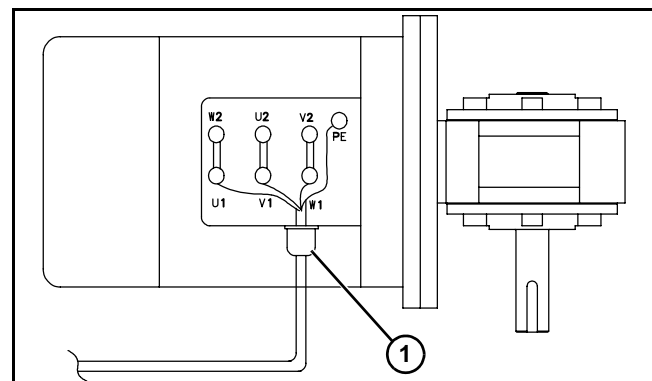


Figure 29

- c. Loosen cord grip (Figure 29, item 1) and remove cord.

Preventive Maintenance and Adjustment

3. Remove four (4) screws (**Figure 30, item 1**). Detach motor (**Figure 30, item 2**) from gear reducer (**Figure 30, item 3**). Retain motor output shaft key.

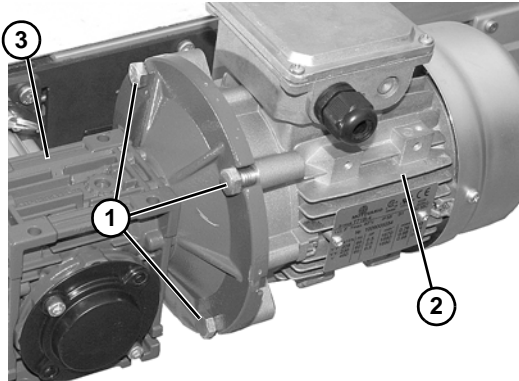


Figure 30

IMPORTANT

Be extremely careful when coupling motor to gear reducer. Avoid misalignment and forcing the connection causing possible permanent gear reducer seal damage.

4. Apply anti-seize to motor shaft before assembling to gearbox. With key (**Figure 31, item 1**) in keyway, slide motor (**Figure 31, item 2**) and gear reducer (**Figure 31, item 3**) together.

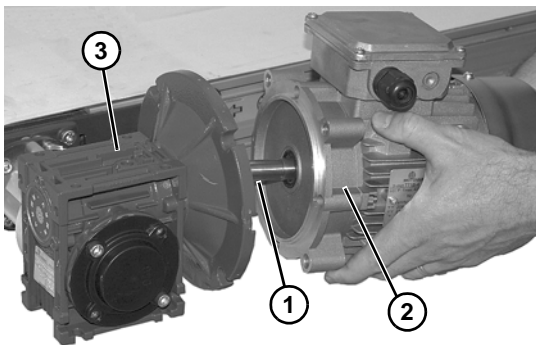


Figure 31

5. Install screws (**Figure 32, item 1**) and tighten to 65 in-lbs (7.3 N-m).

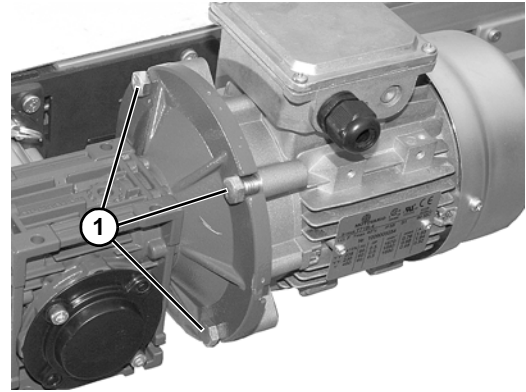



Figure 32

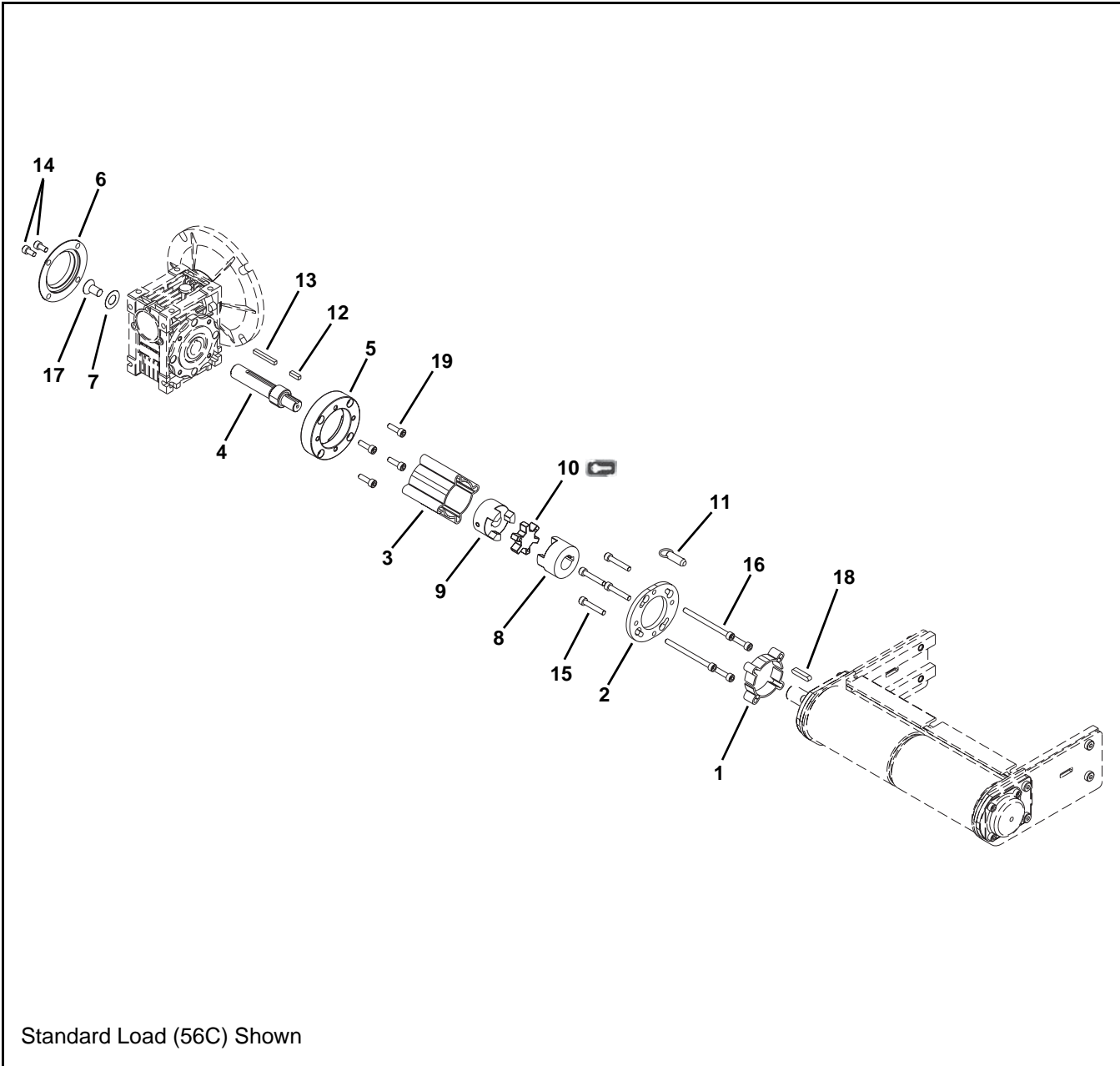
6. Replace wiring:
 - For a single phase motor, reverse step 1 on page 13.
 - For a three phase or VFD variable speed motor, reverse step 2.

Service Parts

NOTE

For replacement parts other than those shown in this section, contact an authorized Dornier Service Center or the factory. Key Service Parts and Kits are identified by the Performance Parts Kits logo . Dornier recommends keeping these parts on hand.

Side Mount Drive Package for 90° Industrial Gearmotors

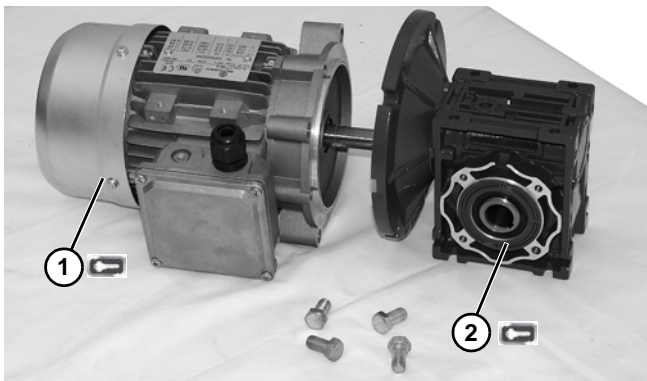


Item	Part Number	Description
1	301092	Short Side Drive Guard (x2)
2	301094	Drive Side Mounting Ring
3	350113	Long Side Drive Guard (x2)
4	350119	Drive Shaft (for E-Drive 42CZ C Face Gearmotors)
	350120	Drive Shaft (for E-Drive 56 C Face Gearmotors)
	350134	Drive Shaft (for E-Drive IEC 63B5 and IEC 71B5 Gearmotors)
5	400026	Spacer Ring (for E-Drive 42CZ C Face Gearmotors)
	350115	Adapter (for E-Drive 56 C Face, IEC 63B5 and IEC 71B5 Gearmotors)
6	807-2059	Drive-Bearing Shaft Cover (for E-Drive 42CZ C Face Gearmotors)
	807-2016	Drive-Bearing Shaft Cover (for E-Drive 56 C Face, IEC 63B5 and IEC 71B5 Gearmotors)
	300139	Drive-Bearing Shaft Cover (for Old Style Gearmotors, Prior to June 2011)
7	605280P	Washer (for E-Drive 42CZ C Face Gearmotors)
8	807-1140	20 mm 3 Jaw Coupling
9	807-1141	5/8" 3 Jaw Coupling
10	807-1143	3 Jaw Rubber Spider
11	807-1169	Quick Release Pin
12	912-078	Square Key, 0.188" x 0.75"
13	912-084	Square Key, 0.188" x 1.50"
	980636M	Square Key, 6 mm x 36 mm (for E-Drive IEC 63B5 and IEC 71B5 Gearmotors)
14	920612M	Socket Head Screw, M6-1.00 x 12 mm
15	920635M	Socket Head Screw, M6-1.00 x 35 mm
16	920680M	Socket Head Screw, M6-1.00 x 80 mm
17	920893M	Low Head Cap Screw, M8-1.25 x 16 mm (for E-Drive 42CZ C Face Gearmotors)
	931020MSS	Flat Head Screw M10-1.50 x 20 mm (for E-Drive 56 C Face, IEC 63B5 and IEC 71B5 Gearmotors)
18	980630M	Square Key, 6 mm x 30 mm
19	920620M	Socket Head Screw, M6-1.00 x 20 mm (for E-Drive 56 C Face, IEC 63B5 and IEC 71B5 Gearmotors)

Service Parts

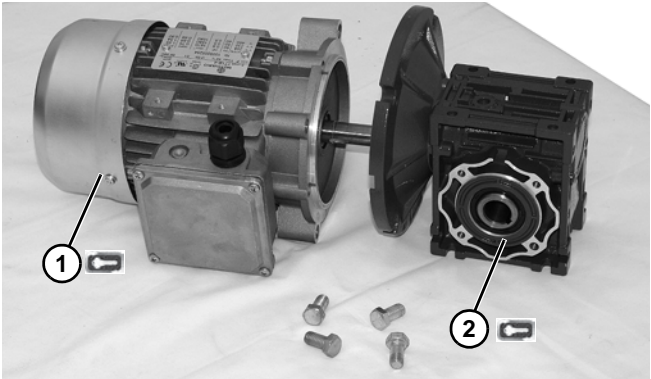
90° Industrial Gearmotors

U.S. Version



Item	Part No.	Description
1	62MES411FN	Motor, 0.25hp (0.19Kw), 115/230 Volts, 60 Hz, 1-Phase
	62MES423FN	Motor, 0.25hp (0.19Kw), 208-230/460 Volts, 60 Hz, 3-Phase
	22MSD3DEN	Motor, 0.25hp (0.19Kw), 130 VDC
	62MEH411FN	Motor, 0.5hp (0.37Kw), 115/230 Volts, 60Hz, 1-Phase
	32MES423FN	Motor, 0.5hp (0.37Kw) 208-230/460 Volts, 60Hz, 3 Phase
	62MHD9DEN	Motor, 0.5hp (0.37Kw), 90 VDC
	32MES423EN	Motor, 0.5hp (0.37Kw), 230 Volts, 3 Phase Inverter Duty
	32MHD9DEN	Motor, 0.75 hp, (0.56Kw), 90 VDC
2	32M005EL	Gear Reducer, 5:1, NEMA 42CZ
	32M010EL	Gear Reducer, 10:1, NEMA 42CZ
	32M020EL	Gear Reducer, 20:1, NEMA 42CZ
	32M040EL	Gear Reducer, 40:1, NEMA 42CZ
	32M060EL	Gear Reducer, 60:1, NEMA 42CZ
	32M005ES	Gear Reducer, 5:1, NEMA 56C
	32M010ES	Gear Reducer, 10:1, NEMA 56C
	32M020ES	Gear Reducer, 20:1, NEMA 56C
	32M040ES	Gear Reducer, 40:1, NEMA 56C
	32M060ES	Gear Reducer, 60:1, NEMA 56C
	32M010EH	Gear Reducer, 10:1, 140 TC

CE Version



Item	Part No.	Description
1	826-281	Motor, 0.19 kW 230 Volts, 1400 RPM 50 Hz, 1-Phase
	826-282	Motor, 0.37 kW 230 Volts, 1400 RPM 50 Hz, 1-Phase
	826-284	Motor, 0.19 kW 230/400 Volts, 1400 RPM 50 Hz, 3-Phase
	826-285	Motor, 0.37 kW 230/400 Volts, 1400 RPM 50 Hz, 3-Phase
2	62Z005ES	Gear Reducer, 5:1, 63 B5
	62Z010ES	Gear Reducer, 10:1, 63 B5
	62Z020ES	Gear Reducer, 20:1, 63 B5
	62Z040ES	Gear Reducer, 40:1, 63 B5
	62Z060ES	Gear Reducer, 60:1, 63 B5
	32Z005ES	Gear Reducer, 5:1, 71 B5
	32Z010ES	Gear Reducer, 10:1, 71 B5
	32Z020ES	Gear Reducer, 20:1, 71 B5

Return Policy

Returns must have prior written factory authorization or they will not be accepted. Items that are returned to Dorner without authorization will not be credited nor returned to the original sender. When calling for authorization, please have the following information ready for the Dorner factory representative or your local distributor:

1. Name and address of customer.
2. Dorner part number(s) of item(s) being returned.
3. Reason for return.
4. Customer's original order number used when ordering the item(s).
5. Dorner or distributor invoice number (if available, part serial number).

A representative will discuss action to be taken on the returned items and provide a Returned Goods Authorization (RMA) number for reference. RMA will automatically close 30 days after being issued. To get credit, items must be new and undamaged. There will be a return charge on all items returned for credit, where Dorner was not at fault. It is the customer's responsibility to prevent damage during return shipping. Damaged or modified items will not be accepted. The customer is responsible for return freight.

Conveyors and conveyor accessories

Standard catalog conveyors	30%
MPB, 7200, 7300 Series, cleated and specialty belt	50%
AquaGard & AquaPruf Series conveyors	non-returnable items
Engineered to order products	case by case
Drives and accessories	30%
Sanitary stand supports	non-returnable items

Parts

Standard stock parts	30%
Plastic chain, cleated and specialty belts	non-returnable items

Returns will not be accepted after 60 days from original invoice date. The return charge covers inspection, cleaning, disassembly, disposal and reissuing of components to inventory. If a replacement is needed prior to evaluation of returned item, a purchase order must be issued. Credit (if any) is issued only after return and evaluation is complete.

Dorner has representatives throughout the world. Contact Dorner for the name of your local representative. Our Customer Service Team will gladly help with your questions on Dorner products.

For a copy of Dorner's Warranty, contact factory, distributor, service center or visit our website at www.dorner.com.

For replacement parts, contact an authorized Dorner Service Center or the factory.



Dorner Mfg. Corp. reserves the right to change or discontinue products without notice. All products and services are covered in accordance with our standard warranty. All rights reserved. © Dorner Mfg. Corp. 2010

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