



# 7350 Series Nose Bar Drive Conveyors

Installation, Maintenance and Parts Manual



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## **Table of Contents**

Introduction	2
Warnings – General Safety	3
Product Description	4
	4
	4
Conveyor Supports	5
Specifications	5
Installation	6
Required Tools	6
Recommended Installation Sequence	6
Conveyors Longer than 10 ft (3048 mm)	6
Connecting Components	
All Conveyors	7
Stand Installation	7
Belt Installation	7
Returns for conveyors up to 24" wide	8
Returns for conveyors 26" - 36" wide	9
Guide Installation	
Drive Package Installation 1	0
Preventive Maintenance and Adjustment 1	
Required Tools 1	1
Checklist 1	1
Cleaning 1	1
Lubrication 1	1
Maintaining the Conveyor Belt 1	1
Troubleshooting 1	1
Conveyor Belt Replacement 1	2
Conveyor Belt Tensioning 1	2
	3

Bar Cap Replacement	13
Wear Strip Removal	
Drive Sprocket and Spindle Replacement	
Idler Puck and Spindle Replacement	16
Nose Bar Idler Spindle Replacement	
Bearing Replacement	
Drive Bearing Removal and Replacement	
Idler Bearing Removal and Replacement	18
Notes	19
Service Parts	
Drive End Components	20
Idler End Components	22
Nose Bar Idler End Components	23
Frame Assembly	
Connecting Assembly	25
1" (25 mm) High Sides	26
3" (76 mm) High Sides	27
Fully Adjustable Round Guides	28
Tool-Less Fully Adjustable Round Guides	29
Twin Rail Adjustable Round Guides	30
Tool-Less Twin Rail Adjustable Round Guides	31
Fully Adjustable 1" (25 mm) Flat Guides	32
Tool-Less Fully Adjustable 1" (25 mm) Flat Guides	33
4" (102 mm) - 24" (610 mm) Wide Returns	34
26" (660 mm) - 36" (914 mm) Wide Returns	34
Ordering a Replacement Chain	34
Flat Belt Chain Repair Kit	34
Notes	
Return Policy	36

## Introduction

#### 

Some illustrations may show guards removed. DO NOT operate equipment without guards.

Upon receipt of shipment:

- Compare shipment with packing slip. Contact factory regarding discrepancies.
- Inspect packages for shipping damage. Contact carrier regarding damage. Accessories may be shipped loose.
- See accessory instructions for installation.

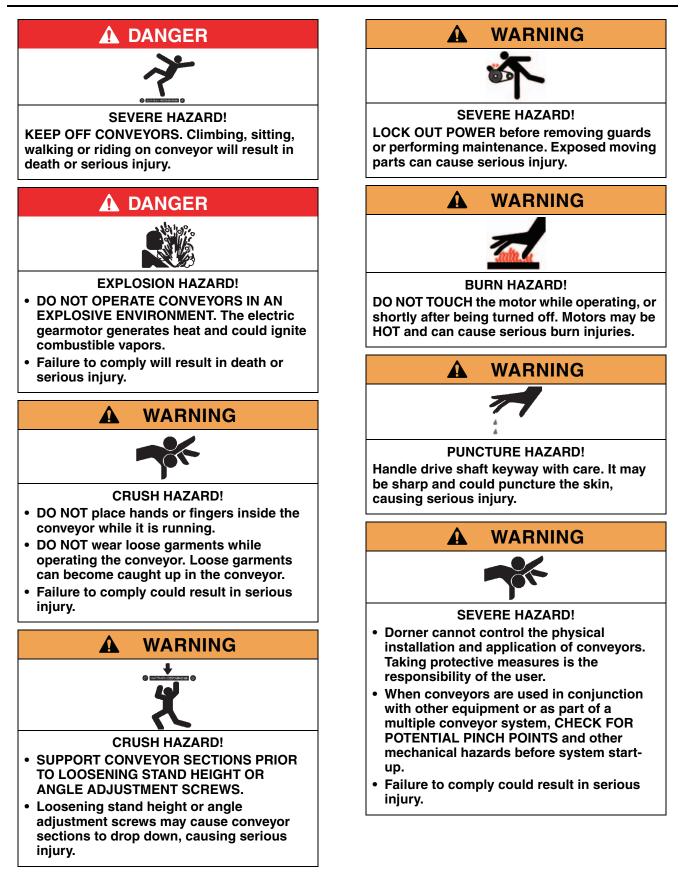
The Dorner Limited Warranty applies.

Dorner 7350 Series conveyors have patents pending.

Dorner reserves the right to make changes at any time without notice or obligation.

Dorner has convenient, pre-configured kits of Key Service Parts for all conveyor products. These time saving kits are easy to order, designed for fast installation, and guarantee you will have what you need when you need it. Key Parts and Kits are marked in the Service Parts section of this manual with the Performance Parts Kits logo

## Warnings – General Safety



## **Product Description**

Refer to (Figure 1) for typical conveyor components.

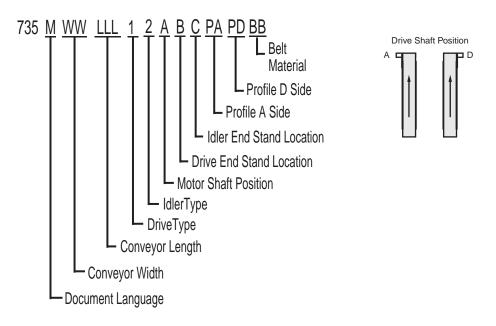
#### Typical Components

- 1 Conveyor
- 2 Gearmotor
- 3 Belt
- 4 Support Stands
- 5 Drive End
- 6 Idler End



## **Specifications**

### Flat Belt 7350 Series Conveyor

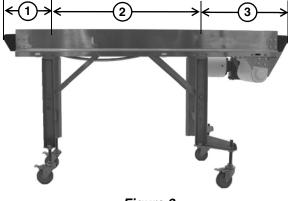


## **Specifications**

### **Conveyor Supports**

#### Maximum Distances:

- 1 = Support Stand on Idler End = 30" (762 mm
- 2 = Between Support Stands = 8 ft (2438 mm)\*\*
- 3 = Support Stand on Drive End = 24" (610 mm)
- \*\* For conveyors longer than 10 ft (3048 mm), install stand mount kit at frame joint.



#### Figure 2

36" (914 mm) - 999" (25.4 m) in 1" (25 mm) increments

### **Specifications**

Conveyor Length

Conveyor Width Reference (WW)	04 – 36 in 02 increments
Conveyor Belt Width	4" (102 mm) - 36" (914 mm) in 2" (51 mm) increments
Maximum Conveyor Load	20 lbs. / ft <sup>2</sup> (97 kg/ m <sup>2</sup> ) with a maximum of 750 lbs. (340 kg)
Belt Travel	12" (305 mm) per revolution of pulley
Maximum Belt Speed	260 ft/minute (79 m/minute)
Conveyor Length Reference (LLL)	036 – 999 in 001 increments

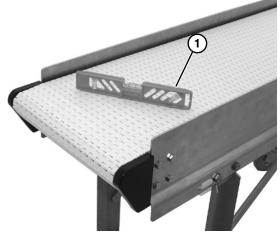
### IMPORTANT

Maximum conveyor loads are based on:

- Non-accumulating product
- Product moving toward gearmotor
- Conveyor being mounted horizontally
- Conveyor being located in a dry environment
- Conveyor equipped with standard belt only

## CAUTION

Conveyor MUST be mounted straight, flat and level within confines of conveyor. Use a level (Figure 3, item 1) during setup.





### **Required Tools**

- Level
- Torque wrench
- 5/32" hex wrench (for bearings)
- 13 mm wrench (for tail assemblies)
- 14 mm wrench (for motor mounts)
- 17 mm wrench (for stands)

# Recommended Installation Sequence

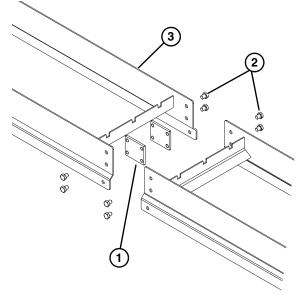
- 1. Assemble the conveyor (if required). Refer to "Conveyors Longer than 10 ft (3048 mm)" on page 6.
- 2. Attach the stands. Refer to "Stand Installation" on page 7.
- 3. Install the belt. Refer to "Belt Installation" on page 7.
- 4. Install the gearmotor. Refer to "Drive Package Installation" on page 10.

# Conveyors Longer than 10 ft (3048 mm)

#### **Connecting Components**

Typical Connecting Components (Figure 4).

- 1 Connector Plate (x2)
- 2 Hex Head Cap Screw M10-1.50 x 12mm (x4)
- 3 Conveyor Frames



#### Figure 4

1. Join both conveyor sections, and install plate frame connectors (Figure 4, item 1), and secure with M10x12 hex head cap screws (Figure 4, item 2) on both sides.

### **All Conveyors**

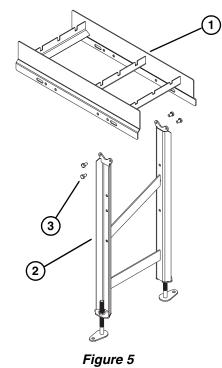
#### **Stand Installation**

### NOTE

For detailed assembly instructions, please see support stand manual 851-683.

Typical stand components (Figure 5)

- 1 Conveyor Frame
- 2 Stand
- 3 M10 1.5 x 16 mm hex head cap screws (x4)



- 1. Position the stands on a flat, level surface.
- Attach the stands to the frame (Figure 6, item 1).

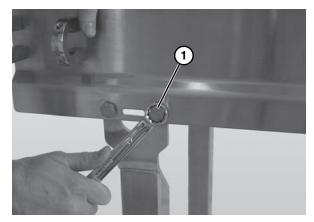
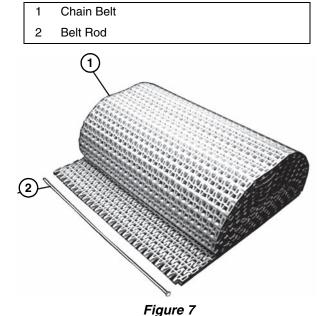


Figure 6

### **Belt Installation**

Typical Belt Components (Figure 7)



1. Position the belt on the conveyor frame (**Figure 8**).



Figure 8

2. Wrap belt around idler tail.

3. Wrap the belt around the drive end of the conveyor, making sure the sprocket teeth have engaged the belt, with concave teeth (Figure 9, item 1) mating with rounded section (Figure 9, item 2) of belt.

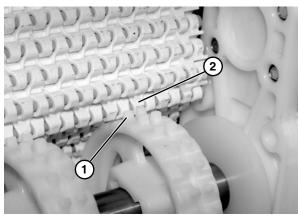


Figure 9

4. Bring the ends of the belt together (Figure 10).

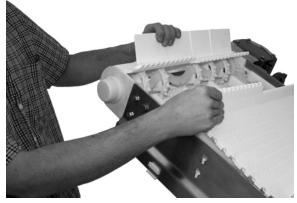


Figure 10

5. Insert the belt rod (Figure 11, item 1).

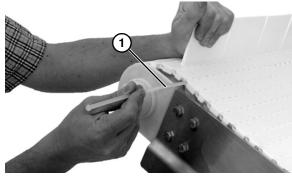


Figure 11

- 6. Push the belt rod in as far as possible.
- 7. Lightly tap the head of the rod with a hammer until it snaps into position.

### **Belt Returns**

#### Returns for conveyors up to 24" wide

1. Install belt return (Figure 12, item 1) into slotted frame hole (Figure 12, item 2).

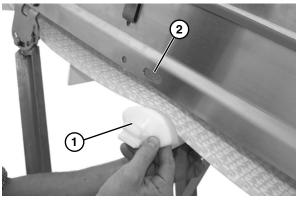


Figure 12

2. Install belt (**Figure 13, item** 1) around lower frame section and above lower wear strip (**Figure 13, item** 2).

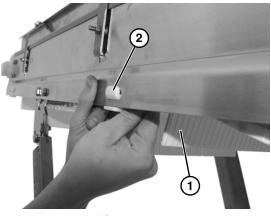


Figure 13

 Check belt sag by measuring from the bottom of conveyor frame (Figure 14). Belt sag should not exceed 2" (51 mm).

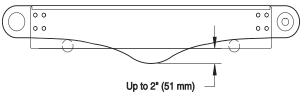


Figure 14

### CAUTION

Belt sag should not exceed 2" (51 mm) from the bottom of the conveyor frame.

#### Returns for conveyors 26" - 36" wide

1. Install belt return mounting bracket (Figure 15, item 1) into slotted frame hole (Figure 15, item 2).

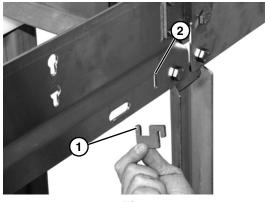


Figure 15

2. Install belt return (Figure 16, item 1) onto mounting bracket (Figure 16, item 2).

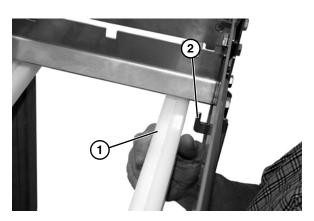


Figure 16

### **Guide Installation**

1. Insert carriage bolts with spacers (**Figure 17, item 1**) into slotted holes in conveyor side.

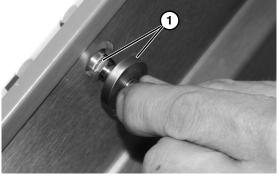


Figure 17

2. Attach the guide mounting brackets (**Figure 18, item 1**) to the conveyor with hex nuts (**Figure 18, item 2**). Hand tighten only at this time.

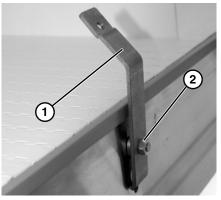


Figure 18

 Attach guide (Figure 19, item 1) to the mounting brackets with hex bolts and spacers (Figure 19, item 2). Hand tighten only at this time.

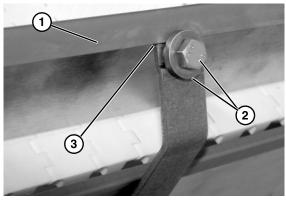


Figure 19

4. Ensure that nose of bracket slips under the lip of guide (Figure 19, item 3).

### NOTE

When installing guides, be sure that the angled end of guide is installed on the idler end of conveyor (**Figure 20, item 1**).

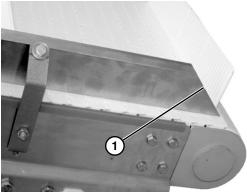


Figure 20

5. Tighten all mounting hardware.

### **Drive Package Installation**

For detailed assembly instructions, refer to the appropriate Drive Packages Manual:

- + 851-679 Side Mount 90° Drive Package°
- 851-680 Side Mount Nose Bar Drive Package
- + 851-681 Bottom Mount  $90^\circ$  Drive Package
- 851-682 Bottom Mount Parallel Shaft Drive Package
- 1. Attach the motor (Figure 21, item 1) to the gear reducer (Figure 21, item 2).

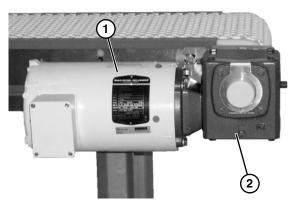


Figure 21

### **Required Tools**

- 4 mm hex wrench
- 5 mm hex wrench
- 6 mm hex wrench
- 8 mm hex wrench
- Punch and hammer (to remove belt rod)

### Checklist

- Keep service parts on hand. Refer to the "Service Parts" section starting on page 20 for recommendations.
- Replace any worn or damaged parts.

### Cleaning

#### NOTE

Proper conveyor application, cleaning, and sanitation are the responsibility of the end user.

### CAUTION

Dorner recommends cleaning all the "food zones" prior to placing conveyor into service. Ensure adequate access is provided for cleaning and servicing equipment so that the required level of hygiene can be maintained.



### Lubrication

No lubrication is required. Replace bearings if worn.

### Maintaining the Conveyor Belt

### Troubleshooting

### NOTE

Visit www.dorner.com for complete list of troubleshooting solutions.

Inspect conveyor belt for:

- Surface cuts or wear
- Skipping

Damage to belt links or rods, surface cuts and / or wear indicate:

- Sharp or heavy parts impacting belt
- Jammed parts
- Accumulated dirt
- Foreign material inside the conveyor
- Improperly positioned accessories

Skipping indicates:

- Excessive load on belt
- Worn spindle or impacted dirt on drive spindle

### **Conveyor Belt Replacement**



1. Remove guides (Figure 22, item 1) when required.

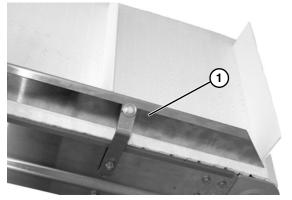


Figure 22

2. Use a punch and hammer to push the belt rod out by striking the rod end opposite the retaining head (**Figure 23**).

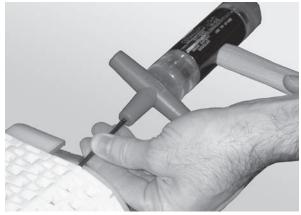


Figure 23

- 3. Slide the old belt off the conveyor frame.
- 4. Replace the old belt with a new one. Refer to "Belt Installation" on page 7.

### CAUTION

DO NOT reuse belt rods that are damaged or show signs of wear.

### **Conveyor Belt Tensioning**



Belt should not be stretched during installation. A proper length of belt can be installed by interlocking the ends by hand without excess links.

1. Remove one or more belt links to take up tension.

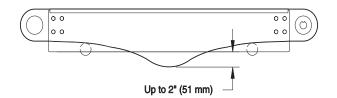


Figure 24

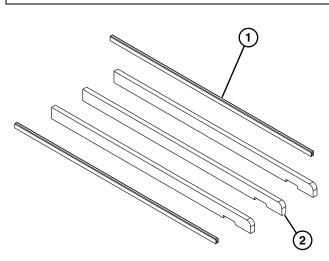


Belt sag should not exceed 2" (51 mm) from the bottom of the conveyor frame (Figure 24).

### **Wear Strips**

Replace the wear strips if they become worn. Typical Standard Wear Strips (**Figure 25**)

- 1 Bar Cap
- 2 Wear Strips, Bed Frame



#### **Wear Strip Removal**

- 1. Remove conveyor belt. See "Conveyor Belt Replacement" on page 12.
- 2. Remove worn wear strips (**Figure 27, item 1**) from frame notches.

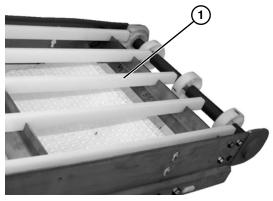


Figure 27

3. Replace with new wear strips.

#### Figure 25

#### **Bar Cap Replacement**

1. Remove worn bar cap (Figure 26, item 1) by lifting off of conveyor side rail.

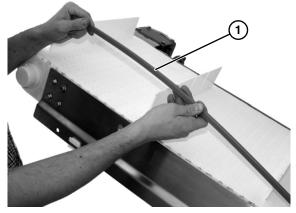
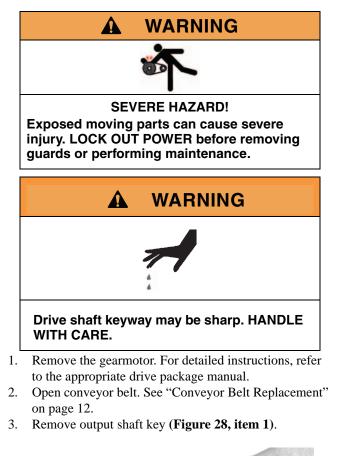


Figure 26

2. Replace with new bar cap.

# Drive Sprocket and Spindle Replacement



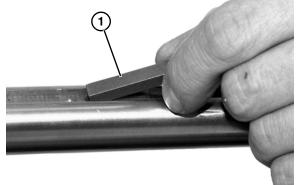
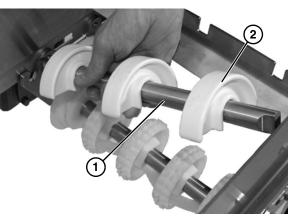


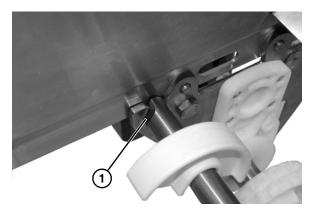
Figure 28

4. Remove belt return (Figure 29, item 1).



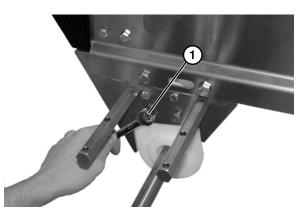


- 5. Remove and replace belt return shoes if worn (Figure 29, item 2).
- 6. When replacing belt return, be sure shaft is seated in pocket on side plate (Figure 30, item 1).



#### Figure 30

7. Remove the four head plate bolts (**Figure 31, item 1**) on both sides of conveyor.





8. Remove tail assembly.

9. Slide off tube spacer (**Figure 32**, **item 1**) and tail through plate (**Figure 32**, **item 2**).

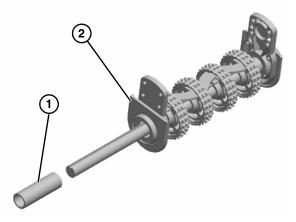


Figure 32

10. Slide entire sprocket assembly slightly outward, and remove the first sprocket (**Figure 33, item 1**) off the drive spindle and alignment bar (**Figure 33, item 2**).

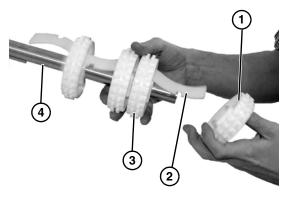


Figure 33

- 11. Remove remaining sprockets (**Figure 33, item 3**) off the alignment bar as you slide entire assembly off the drive spindle (**Figure 33, item 4**).
- 12. Remove drive spindle key (Figure 34, item 1) and tube spacer (Figure 34, item 2).

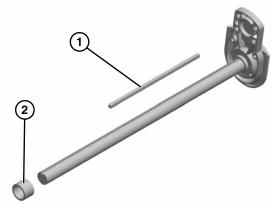
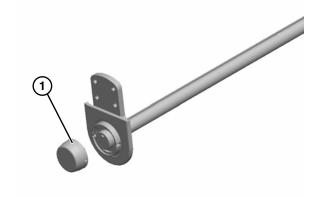


Figure 34

851-677 Rev. C

13. Remove bearing cover (Figure 35, item 1).



#### Figure 35

14. Loosen set screws (Figure 36, item 1) and remove tail plate (Figure 36, item 2).

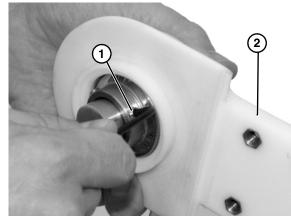


Figure 36

15. Replace bearing if worn. See "Bearing Replacement" on page 18.

#### NOTE

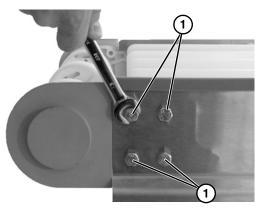
To reassemble please note the placement of the sprockets on the alignment key.

**Idler Puck and Spindle Replacement** 



Idler tails are equipped with plain bushing pucks, replace when worn.

- 1. Open conveyor belt. See "Conveyor Belt Replacement" on page 12.
- 2. Remove four head plate bolts (**Figure 37, item 1**). Repeat on opposite side.





3. Remove idler tail assembly (Figure 38, item 1).

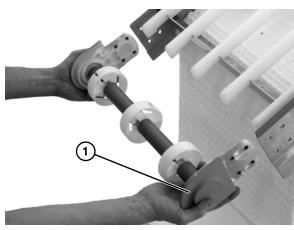
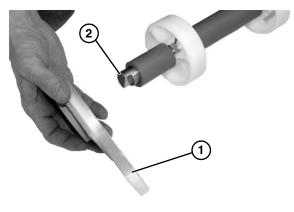


Figure 38

4. Slide off idler head plate (Figure 39, item 1) from shaft (Figure 39, item 2).





5. Slide off the round puck spacer (Figure 40, item 1).

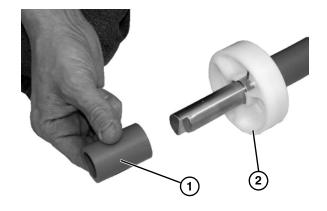


Figure 40

- 6. Slide off puck (Figure 40, item 2) and replace if worn.
- 7. Repeat as needed.

**Nose Bar Idler Spindle Replacement** 



- 1. Open conveyor belt. See "Conveyor Belt Replacement" on page 12.
- 2. Remove the nose bar idler bar with wear strips and idler shoe attached (**Figure 41**, item 1).

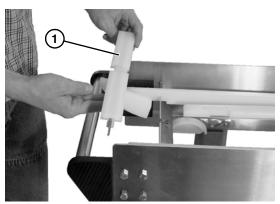


Figure 41

3. Remove and replace wear strips if worn (Figure 42, item 1).

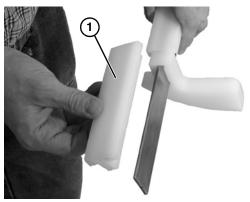


Figure 42

4. Remove and replace nose bar idler shoe if worn (Figure 42, item 1).





5. Remove four head plate bolts (Figure 44, item 1).



Figure 44

6. Slide off idler roller bearing assembly (Figure 45, item 1).



Figure 45

 Replace bearing if worn. See "Bearing Replacement" on page 18.

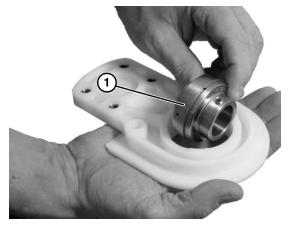
### **Bearing Replacement**



### **Drive Bearing Removal and Replacement**



- 1. See "Drive Sprocket and Spindle Replacement" on page 14. Follow steps 1 through 14.
- 2. Twist the bearing out (Figure 46, item 1).

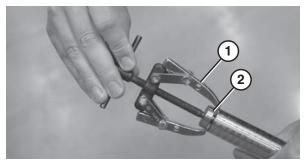


#### Figure 46

3. Replace bearing.

### **Idler Bearing Removal and Replacement**

- 1. See "Nose Bar Idler Spindle Replacement" on page 17. Follow steps 1 through 6.
- 2. Using a bearing removal tool (**Figure 47, item 1**) remove the bearing (**Figure 47, item 2**).





3. Press on new bearing.

### CAUTION

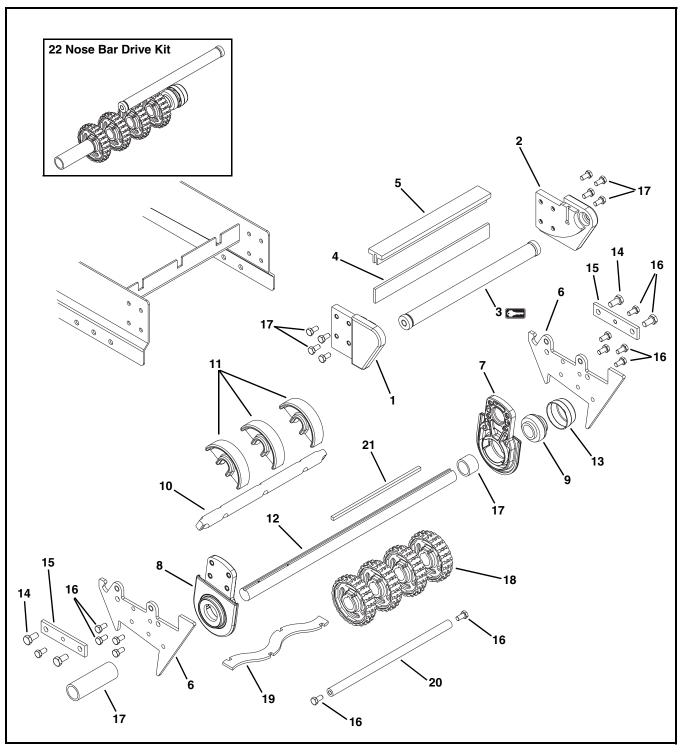
Press on inner race only, pressing on outer race could damage bearing.

## Notes

### NOTE

For replacement parts other than those shown in this section, contact an authorized Dorner Service Center or the factory. Key Service Parts and Kits are identified by the Performance Parts Kits logo 🖾 . Dorner recommends keeping these parts on hand.

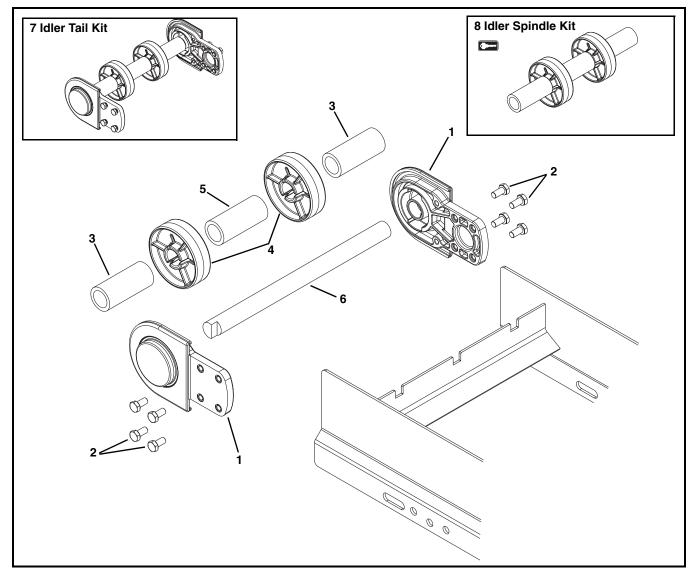
### **Drive End Components**



Item	Part Number	Description
1	532025	Headplate Assembly Right Hand
2	532026	Headplate Assembly Left Hand
3	735NBK- <u>WW</u>	Nosebar Spindle Bearing Kit
4	532135- <u>WW</u>	Nosebar Idler Bar
5	532136- <u>WW</u>	Nosebar Drive Wearstrip
6	532138	Side Plate
7	532011	Tail Plate Assembly
8	532015	Tail Plate Thru Assembly
9	802-161	Bearing
10	532134- <u>WW</u>	Return Shaft
11	500075	Return Shoe
12	See Nose Bar	Spindle
	Drive Spindle	
	Chart	
13*	807-1454	Bearing Cover
14	961020MSS	Hex Head Cap Screw,
		M10-1.50 x 20 mm
15	532248	Spacer Plate
16	960816MSS	Hex Head Cap Screw,
		M8-1.25 x 16 mm
17	532251- <u>LLLLL</u>	Tube Spacer
18	807-1761	Sprocket
19	532126- <u>WW</u>	Sprocket Key
20	532119- <u>LLLLL</u>	Rod
21	532121- <u>LLLLL</u>	Кеу
22	735NBD- <u>WW</u>	Nose Bar Drive Kit
		(Includes items 3, 9, 13, 17, and 18)
		eference: 04 – 36 in 02 increments
LLLLL	= Part length in in	ches with 2 decimal places.
		95.25" <u>LLLLL</u> = 09525
* Not a	available with doub	le output shafts

Nose Bar Drive Spindle Chart		
Conveyor Width	US Version Gearmotor	CE Version Gearmotor
4"	532232-01340	532291-01147
6"	532232-01540	532291-01347
8"	532232-01740	532291-01547
10"	532232-01938	532291-01745
12"	532232-02135	532291-01942
14"	532232-02333	532291-02140
16"	532232-02530	532291-02337
18"	532232-02728	532291-02535
20"	532232-02925	532291-02732
22"	532232-03123	532291-02930
24"	532232-03320	532291-03127
26"	532232-03518	532291-03325
28"	532232-03715	532291-03522
30"	532232-03913	532291-03720
32"	532232-04110	532291-03917
34"	532232-04308	532291-04115
36"	532232-04505	532291-04312

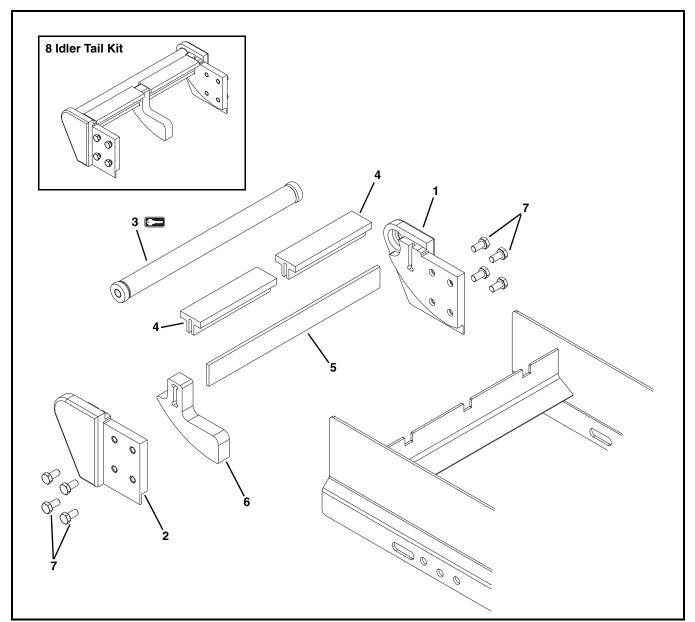
## **Idler End Components**



Item	Part Number	Description
1	532012	Headplate Assembly
2	960816M	Hex Head Cap Screw M8-1.25 x 16mm
3	532128- <u>WW</u>	End Tube Spacer
4	506296	Idler Puck
5	532127- <u>LLLLL</u>	Tube Spacer
6	See Idler Spindle Chart	Spindle
7	735IT- <u>WW</u>	Idler Tail Kit (Includes items 1 through 6)
8	735IS- <u>WW</u>	Idler Spindle Kit (Includes items 3, 4, and 5)
<u>WW</u> =	Conveyor width re	ference: 04 – 36 in 02 increments
LLLLL	= Part length in in	ches with 2 decimal places.
Exam	ple: Part Length =	95.25" <u>LLLLL</u> = 09525

Idler Spindle Chart		
Conveyor Width	Spindle	
4"	532118-00422	
6"	532118-00622	
8"	532118-00822	
10"	532118-01020	
12"	532118-01217	
14"	532118-01415	
16"	532118-01612	
18"	532118-01810	
20"	532118-02007	
22"	532118-02205	
24"	532118-02402	
26"	532118-02600	
28"	532118-02797	
30"	532118-02995	
32"	532118-03192	
34"	532118-03390	
36"	532118-03587	

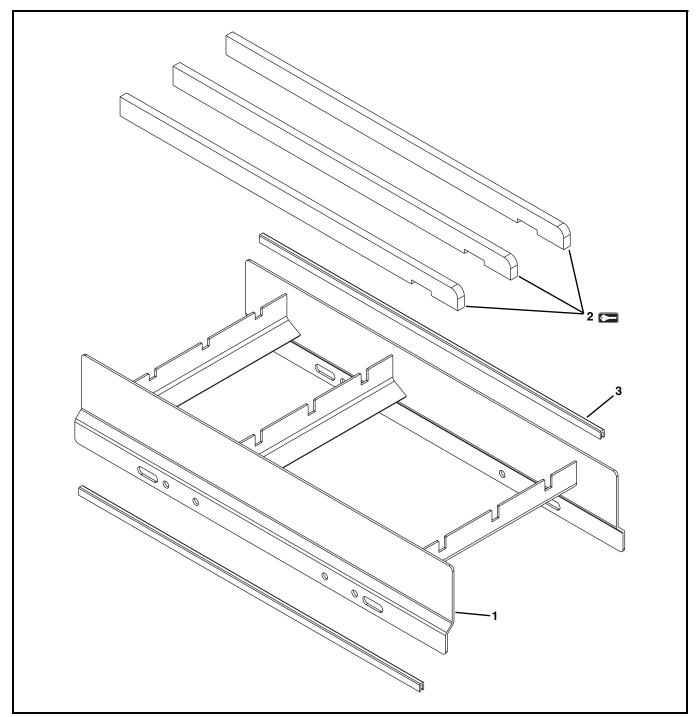
### Nose Bar Idler End Components



Item	Part Number	Description
1	532025	Nosebar Headplate Right Hand
2	532026	Nosebar Headplate Left Hand
3	735NBK- <u>WW</u>	Bearing Kit
4	532137- <u>WW</u>	Wear Strip
5	532135- <u>WW</u>	Nosebar Idler Bar

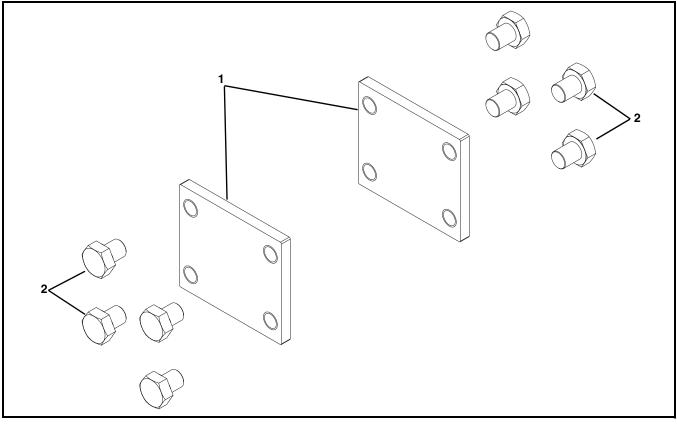
Item	Part Number	Description
6	532139	Nosebar Idler Shoe
7	960816M	Hex Head Cap Screw, M8-1.25 x 16 mm
8	735NBT- <u>WW</u>	Nose Bar Idler Tail Kit (Includes items 1 through 7)
<u>WW</u> =	Conveyor width re	ference: 04 – 36 in 02 increments

### Frame Assembly



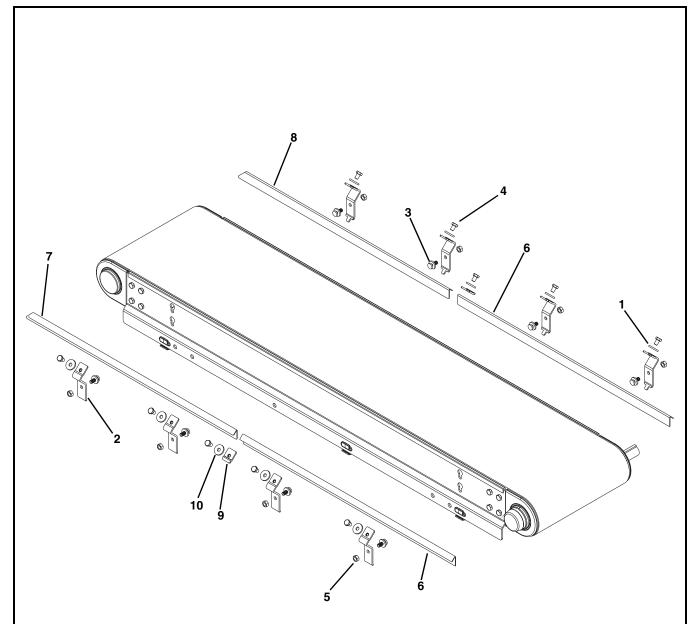
Item	Part Number	Description
1		Consult Factory for Frame Part Number
2	532223- <u>LLLLL</u>	Wear Strip
3	532225- <u>LLLLL</u>	Bar Cap
LLLLL	= Length in inche	s with 2 decimal places.
Length	n Example: Length	= 95.25" <u>LLLLL</u> = 09525

## **Connecting Assembly**



Item	Part Number	Description
1	532157	Connector Plate
2	961012MSS	Hex Head Cap Screw M10-1.50 x 12mm

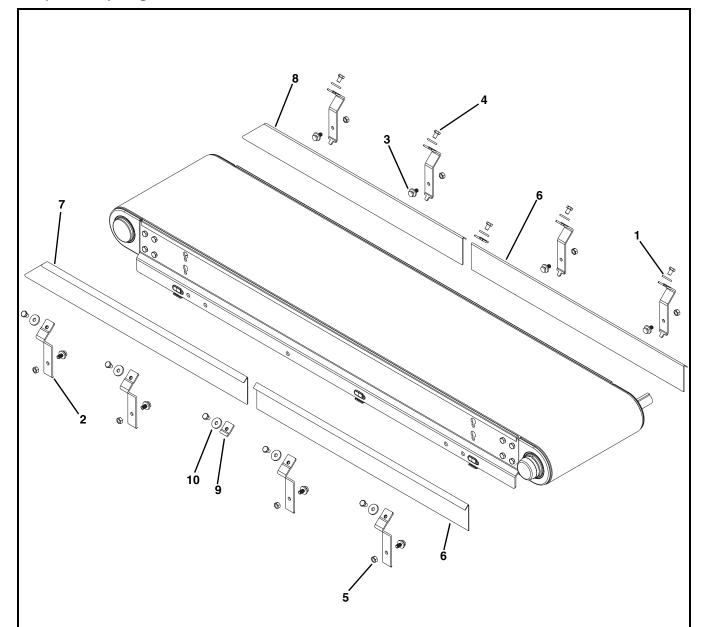
## 1" (25 mm) High Sides



Item	Part Number	Description
1	807-1821	Washer
2	532183	1" Bracket
3	532191	Carriage Bolt M8 x 20mm
4	960812M	Hex Head Cap Screw M8-1.25 x 12mm
5	990801MSS	Hex Nut
6	532175- <u>LLLLL</u>	Guiding Straight

Item	Part Number	Description		
7	532176- <u>LLLLL</u>	Guiding Left Hand		
8	532177- <u>LLLLL</u>	Guiding Right Hand		
9	532196	Connecting Clip		
10	807-1838	Washer		
LLLLL	LLLLL = Length in inches with 2 decimal places.			
Length	Length Example: Length = 95.25" LLLLL = 09525			

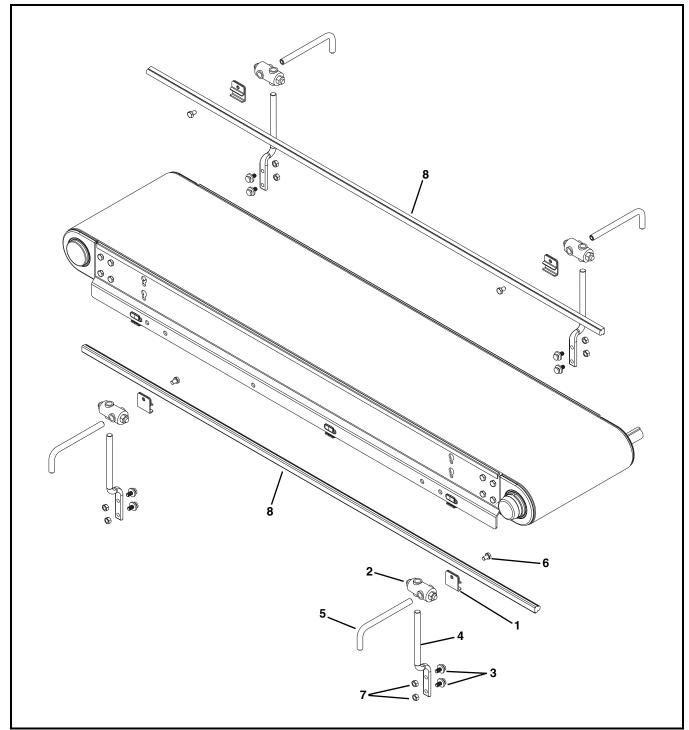
## 3" (76 mm) High Sides



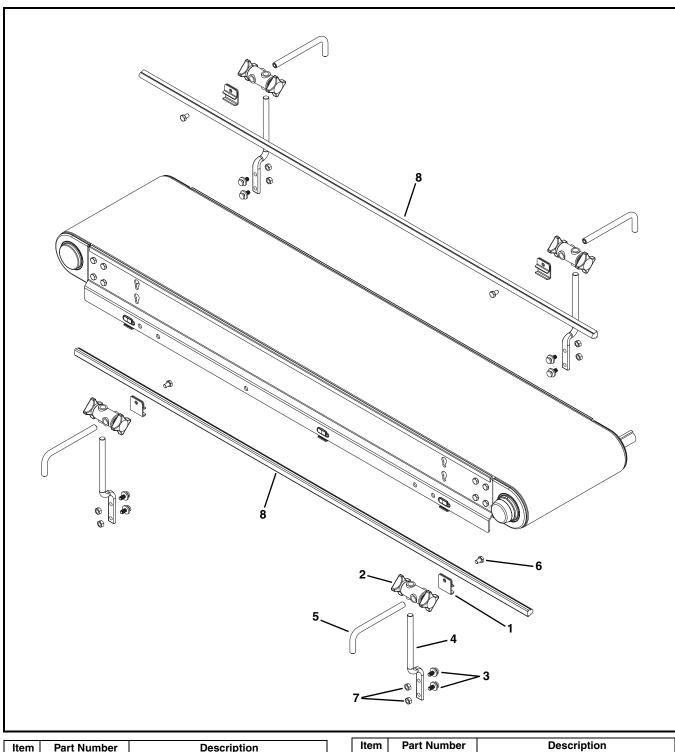
Item	Part Number	Description
1	807-1821	Washer
2	532185	3" Bracket
3	532191	Carriage Bolt M8 x 20mm
4	960812M	Hex Head Cap Screw M8-1.25 x 12mm
5	990801MSS	Hex Nut
6	532172- <u>LLLLL</u>	Guiding Straight

Item	Part Number	Description		
7	532173- <u>LLLLL</u>	Guiding Left Hand		
8	532174- <u>LLLLL</u>	Guiding Right Hand		
9	532196	Connecting Clip		
10	807-1838	807-1838 Washer		
LLLLL	LLLLL = Length in inches with 2 decimal places.			
Lengt	n Example: Length	= 95.25" <u>LLLLL</u> = 09525		

### Fully Adjustable Round Guides



Item	Part Number	Description	Item	Part Number	Description
1	807-015	Rail Clamp	6	960812MSS	Hex Head Cap Screw M8-1.25 x 12mm
2	807-1387	Cross Block Clamp	7	990801MSS	Hex Nut
3	532191	Carriage Bolt M8 x 20mm	8	532167- <u>LLLLL</u>	Round Guide Rail
4	532192	Offset Guide Post	LLLL	Length in inches	s with 2 decimal places.
5	532300	Post Guide	Lengt	h Example: Length	= 95.25" <u>LLLLL</u> = 09525

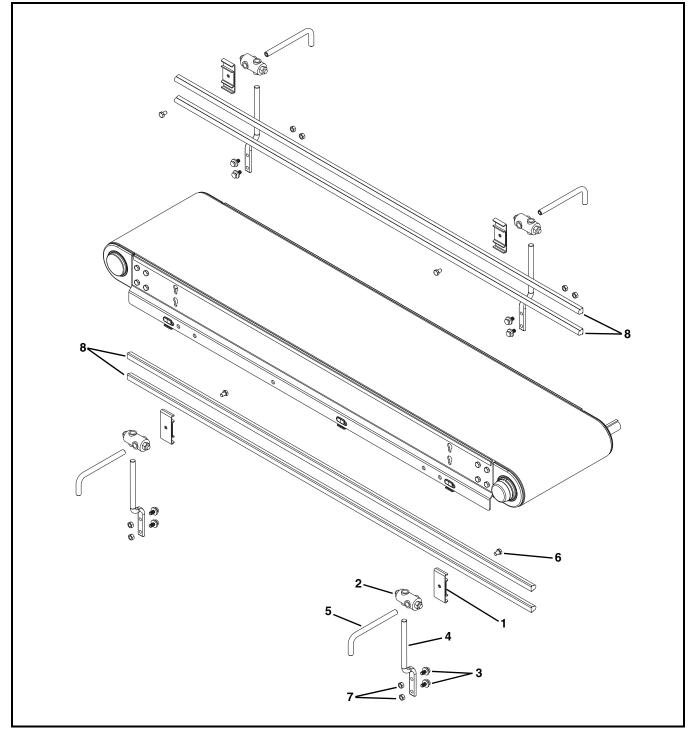


## Tool-Less Fully Adjustable Round Guides

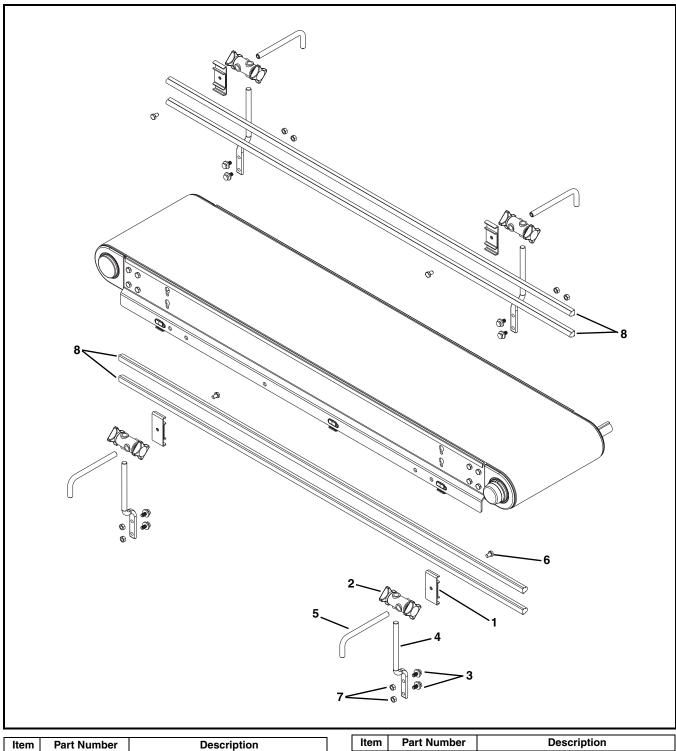
Item	Part Number	Description
1	807-015	Rail Clamp
2	807-1470	Cross Block Clamp
3	532191	Carriage Bolt M8 x 20mm
4	532192	Offset Guide Post
5	532300	Post Guide

Item	Part Number	Description		
6	960812MSS	Hex Head Cap Screw M8-1.25 x 12mm		
7	990801MSS	Hex Nut		
8	532167- <u>LLLLL</u>	Round Guide Rail		
LLLLL = Length in inches with 2 decimal places.				
Length	n Example: Length	= 95.25" <u>LLLLL</u> = 09525		

### Twin Rail Adjustable Round Guides



Item	Part Number	Description	Item	Part Number	Description
1	901414	Rail Clamp	6	960812MSS	Hex Head Cap Screw M8-1.25 x 12mm
2	807-1387	Cross Block Clamp	7	990801MSS	Hex Nut
3	532191	Carriage Bolt M8 x 20mm	8	532167- <u>LLLLL</u>	Round Guide Rail
4	532192	Offset Guide Post	LLLL	Length in inches	s with 2 decimal places.
5	532300	Post Guide	Lengt	h Example: Length	= 95.25" <u>LLLLL</u> = 09525

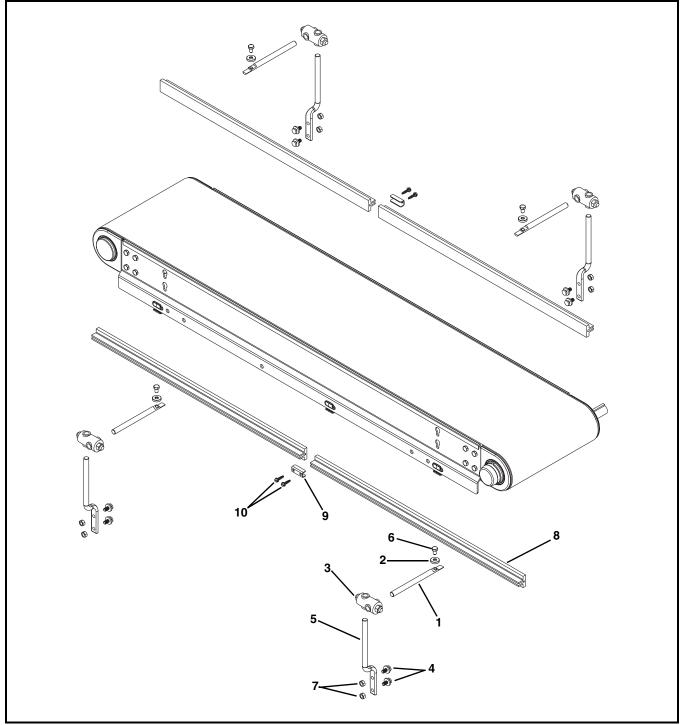


## Tool-Less Twin Rail Adjustable Round Guides

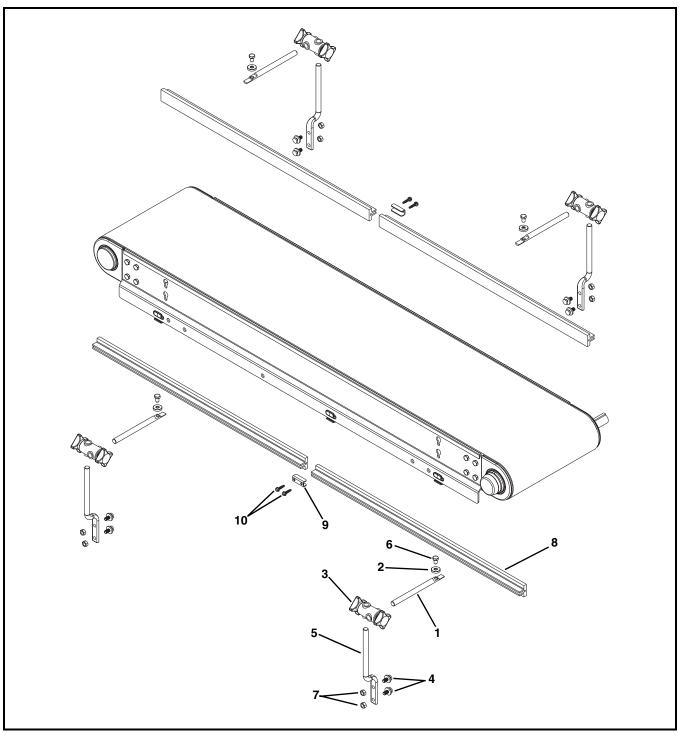
Item	Part Number	Description
1	901414	Rail Clamp
2	807-1470	Cross Block Clamp
3	532191	Carriage Bolt M8 x 20mm
4	532192	Offset Guide Post
5	532300	Post Guide

Item	Part Number	Description			
6	960812MSS	Hex Head Cap Screw M8-1.25 x 12mm			
7	990801MSS	Hex Nut			
8	532167- <u>LLLLL</u>	Round Guide Rail			
LLLLL	LLLLL = Length in inches with 2 decimal places.				
Length	n Example: Length	= 95.25" <u>LLLLL</u> = 09525			

## Fully Adjustable 1" (25 mm) Flat Guides



Item	Part Number	Description	Item	Part Number	Description
1	532178	Rod Clamp	7	990801MSS	Hex Nut
2	532179	Washer	8	532170- <u>LLLLL</u>	Round Guide Rail
3	807-1387	Cross Block Clamp	9	532195	Guide Connecting Clip
4	532191	Carriage Bolt M8 x 20mm	10	807-1840	Hex Head Washer Screw
5	532192	Offset Guide Post	LLLL	<u>L</u> = Length in inche	s with 2 decimal places.
6	960812MSS	Hex Head Cap Screw M8-1.25 x 12mm	Leng	th Example: Length	1 = 95.25" <u>LLLLL</u> = 09525

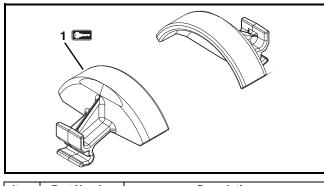


## Tool-Less Fully Adjustable 1" (25 mm) Flat Guides

Item	Part Number	Description	
1	532178	Rod Clamp	
2	532179	Washer	
3	807-1470	Cross Block Clamp	
4	532191	Carriage Bolt M8 x 20mm	
5	532192	Offset Guide Post	
6	960812MSS	Hex Head Cap Screw M8-1.25 x 12mm	

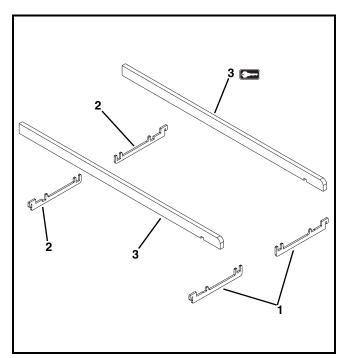
Item	Part Number	Description			
7	990801MSS	Hex Nut			
8	532170- <u>LLLLL</u>	Round Guide Rail			
9	532195	Guide Connecting Clip			
10	807-1840 Hex Head Washer Screw				
LLLLL	LLLLL = Length in inches with 2 decimal places.				
Lengt	h Example: Length	= 95.25" <u>LLLLL</u> = 09525			

### 4" (102 mm) - 24" (610 mm) Wide Returns



Item	Part Number	Description
1	532224	Return Shoe

### 26" (660 mm) - 36" (914 mm) Wide Returns



Item	Part Number	Description		
1	532154	Front Return Support		
2	532153	Return Support		
3	532223- <u>LLLLL</u>	Wear Strips		
LLLLL = Length in inches with 2 decimal places.				
Length Example: Length = 95.25" LLLLL = 09525				

### **Ordering a Replacement Chain**

Determine the length of chain required for the conveyor and round up to the nearest foot length. Order the proper number of chain repair kits (1' long each) for your conveyor. Dorner will ship chain kits that are of a reasonable length fully assembled

#### Example:

Overall chain length = 42' 5'' (rounded up = 43')

Order: Qty (43) of 52BB-WW

 $\underline{BB} = Chain reference number$ 

 $\underline{WW}$  = Conveyor width ref: 04-36 in 02 increments

## Flat Belt Chain Repair Kit



Item	Part Number	Description		
1	52 <u>BB-WW</u>	Flat Belt Chain Repair Kit (Includes 1 ft (305 mm) of flat belt chain and assembly pins)		
BB = Chain Reference number				
<u>WW</u> = Conveyor width ref: 04 - 36 in 02 increments				

## Notes

## **Return Policy**

Returns must have prior written factory authorization or they will not be accepted. Items that are returned to Dorner without authorization will not be credited nor returned to the original sender. When calling for authorization, please have the following information ready for the Dorner factory representative or your local distributor:

- 1. Name and address of customer.
- 2. Dorner part number(s) of item(s) being returned.
- 3. Reason for return.
- 4. Customer's original order number used when ordering the item(s).
- 5. Dorner or distributor invoice number (if available, part serial number).

A representative will discuss action to be taken on the returned items and provide a Returned Goods Authorization (RMA) number for reference. RMA will automatically close 30 days after being issued. To get credit, items must be new and undamaged. There will be a return charge on all items returned for credit, where Dorner was not at fault. It is the customer's responsibility to prevent damage during return shipping. Damaged or modified items will not be accepted. The customer is responsible for return freight.

#### Conveyors and conveyor accessories

Standard catalog conveyors	30%
MPB, 7200, 7300 Series, cleated and specialty belt	50%
AquaGard & AquaPruf Series conveyors	non-returnable items
Engineered special products	case by case
Drives and accessories	30%
Sanitary stand supports	non-returnable items
Parts	
Standard stock parts	30%

Standard stock parts Plastic chain, cleated and specialty belts 30% non-returnable items

Returns will not be accepted after 60 days from original invoice date. The return charge covers inspection, cleaning, disassembly, disposal and reissuing of components to inventory. If a replacement is needed prior to evaluation of returned item, a purchase order must be issued. Credit (if any) is issued only after return and evaluation is complete.

Dorner has representatives throughout the world. Contact Dorner for the name of your local representative. Our Customer Service Teams will gladly help with your questions on Dorner products.

For a copy of Dorner's Warranty, contact factory, distributor, service center or visit our website at www.dorner.com.

For replacement parts, contact an authorized Dorner Service Center or the factory.



Dorner Mfg. Corp. reserves the right to change or discontinue products without notice. All products and services are covered in accordance with our standard warranty. All rights reserved. © Dorner Mfg. Corp. 2009

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