PARTS & SERVICES
Complete Support from Parts to Installation to Maintenance.

Preventative Maintenance  Installation Services  24 Hour Service Hotline
Dorner Parts & Services Offers:

- Parts
- Parts Auditing
- Belts
- Complete Installation
- Installation Supervision
- Maintenance Training
- Preventative Maintenance Programs
- Audits and Assessments of Existing Equipment
- Warranty Support
- Service and Maintenance Contracts
- 24/7 Service Hotline

Parts

- Original Dorner Parts protect your productivity and ROI
- Pre-configured parts kits make ordering, stocking and installing parts easy

Belts

- The highest quality materials and manufacturing processes ensure proper application fit and belt life
- Complete in-house splicing, cleat welding, v-guiding and testing capabilities
- A wide range of materials are in stock with many belts prefabricated for quick shipping

Parts Auditing

- Free site survey of all of your Dorner equipment
- Results in a complete recommended parts list and pending maintenance report

Installation

- From installation supervision to complete installation and start-up
- Our experienced installation team gets you up and running quickly

Maintenance Training

- We can train your maintenance staff on how to best maintain your conveyors and avoid downtime
## Preventative Maintenance Program

- Regular preventative maintenance keeps you running at peak performance
- Helps avoid costly downtime, scrap, safety concerns and emergency service trips
- Tailored programs to best fit your needs

### Level 1 (labor only)

<table>
<thead>
<tr>
<th>Service</th>
<th>Included</th>
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<tbody>
<tr>
<td>Free initial site visit to evaluate preventative maintenance and parts needs.</td>
<td>✔ ✔</td>
</tr>
<tr>
<td>Free customized maintenance program proposal including both level options and recommended service intervals</td>
<td>✔ ✔</td>
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<tr>
<td>Inspect and adjust belt tracking and tension as needed.</td>
<td>✔ ✔</td>
</tr>
<tr>
<td>Inspect for and remove debris from all Dorner equipment.</td>
<td>✔ ✔</td>
</tr>
<tr>
<td>Lubricate all bearings and gearboxes where applicable.</td>
<td>✔ ✔</td>
</tr>
<tr>
<td>Provide basic tracking and tensioning training if desired.</td>
<td>✔ ✔</td>
</tr>
<tr>
<td>Inspect all belts, pulleys, bearings, drive train, gearmotors and accessories for wear. Recommend needed parts and additional service to replace.</td>
<td>✔ ✔</td>
</tr>
<tr>
<td>Inspect all belts, pulleys, bearings, drive train, gearmotors and accessories for wear. Replace parts as needed from customer’s Dorner stock if available at no additional labor.</td>
<td>✔ ✔</td>
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<tr>
<td>10% discount on all parts ordered with maintenance contract</td>
<td>✔ ✔</td>
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<tr>
<td>Audit parts stock and recommend any needed parts.</td>
<td>✔ ✔</td>
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</tbody>
</table>

### Level 2 (parts & labor)

- 24/7 Service Hotline for continuous support
- Installation services get you up and running faster
- Preventative maintenance and training services maximize up-time & productivity

## The Benefits of Dorners Parts & Services

### Quality Parts
- Original parts guaranty the best performance and longevity
- Industry leading in-house belting capabilities provide the best belts possible
- Pre-configured parts kits make ordering, stocking and installing parts easy

### Peace of Mind
- 24/7 Service Hotline for continuous support
- Installation services get you up and running faster
- Preventative maintenance and training services maximize up-time & productivity
At Dorner we make it our mission to provide you with a system that you can depend on to move your product from point A to point B with precision and speed. It’s that commitment and history of proven excellence that has made the Dorner Brand a recognized leader in precision conveyors for nearly 50 years. With our complete line of customizable conveyor systems we have the perfect solution for you!

1X Series
The 1X Series Line is designed for small part handling and transfers where space is a premium.

1X Series Family:
• Flat Belt
• Aluminum Frame
• Widths to 10”
• Loads to 15 lbs
• Speeds up to 80 fpm

2X Series
The 2X Series Line is engineered for small to medium sized parts, precision applications and flexible layouts.

2X Series Family:
• Flat Belt
• Cleated Belt
• Modular Belt
• Precision Move
• SmartFlex®
• Aluminum Frame
• Widths to 24”
• Loads to 200 lbs
• Speeds up to 400 fpm
• Curves

3X Series
The 3X Series Line is designed for medium to heavy sized parts, precision applications, bulk handling and flexible layouts.

3X Series Family:
• Flat Belt
• Cleated Belt
• Modular Belt
• Flexible Chain
• Precision Move
• Aluminum Frame
• Widths to 60”
• Loads to 1000 lbs
• Speeds up to 600 fpm
• Curves
• Z-Frame Elevators

7X Series
The 7X Series Stainless Steel Line is engineered for small to heavy product requiring various levels of sanitary design and flexible layouts.

7X Series Family:
• Flat Belt
• Cleated Belt
• Modular Belt
• Flexible Chain
• Stainless Steel Frame
• Widths to 52”
• Loads to 750 lbs
• Speeds up to 400 fpm
• Curves
• Z-Frame Elevators

NEED SOMETHING DIFFERENT?
DORNER’S ENGINEERED SOLUTIONS GROUP PROVIDES EXACTLY WHAT YOU NEED FOR YOUR SPECIFIC APPLICATION. FROM MODIFIED STANDARD CONVEYORS TO COMPLETE CUSTOM DESIGNS.

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