



Dorner iPad App – Installation Instructions

Link: <https://home.storyslabb.com/apps/dorner/>

iPad Quick Start:

1. Open the link from your iOS device and follow the prompts.
2. If you see a message that states "Please visit this page from your tablet to download the app" and are running iOS 13 or newer, see the note below.
3. Close the browser, find the icon on your screen and start the app once it has finished loading.
4. Trust Modern Industrial Marketing as a developer (detailed instructions below).
5. Use your email address and the password above when prompted.

Step-by-step instructions:

Do all of the following FROM YOUR iOS device:

1. Connect to reliable Wi-Fi.
2. From your iOS device, click on (or type into Safari) the install web link (above).
3. If you see a message that states "Please visit this page from your tablet to download the app" and are running iOS 13 or newer, turn off "Request Desktop Website":
 - a. Select the "AA" icon located on the left side of the Safari Address Bar
 - b. Open the "Website Settings"
 - c. The "Request Desktop Website" toggle should be currently set to on, switch it to off.
 - d. Select "Done", you should now see the "Download" button.
4. From the install portal page, select 'Download.' The app will install an icon on your iOS device desktop. (You may need to close the browser to find the icon on your desktop.)
5. When download is complete, start the app by touching the new icon.
6. If prompted, follow the below steps to trust Modern Industrial Marketing as a developer.
 - a. Go to Settings > General.
 - b. Tap Profiles (or Device Management)
 - c. Tap Modern Industrial Marketing
 - d. Tap Trust
7. Return to the home screen and tap the app icon to resume install/use
8. Sign-in with your email address and the password provided above (this sign-in step is only required at install).

Note: Please use your company email address. If you are using your company email address (e.g. email@dorner.com for Dorner employees) you should automatically receive your login credentials. If you are using a different email address we will need to approve before you receive your credentials.

9. Upon successful sign-in you will be prompted to install updates (must have Wi-Fi for this).

Dorner

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10. Accept updates

Note that the initial content update following the initial install will be a bit lengthy (future updates are faster as they only install new/edited files).

Installing an app on iOS 13 (or newer):

If you receive a message that states "Please visit this page from your tablet to download the app," on your iOS device, please follow the below instructions:

1. Select the "AA" icon located on the left side of the Safari Address Bar
2. Open the "Website Settings"
3. The "Request Desktop Website" toggle should be currently set to on, switch it to off.
4. Select "Done", you should now be able to download the application.

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