



How can I expedite my order?

We appreciate your need for fast and efficient delivery of our conveyors for your project, therefore we offer an expedite service only for orders placed with Dorner, Hartland, WI.

This policy is specific to expediting ship dates. Our ability to expedite is dependent on the complexity of the order, the number of requests being made, and available inventory whether at Dorner or through one of our suppliers.

To Request an Expedite:

- 1. All formal expedites require a purchase order placed with Dorner*
- 2. We have processed your purchase order and you have received a Dorner sales order number and acknowledgement*
- 3. Agreeance to accept the additional fee (a seperate PO may be required to support customer accounting requirements)**

Once this information is received, we will send a request to our operations team. Within 24 hours we will respond with a yes and the expedite fee, or a no and the standard lead time date.

In the event we miss your expedited ship date your fee will be refunded 100%.

Fee Schedule:

Order Size/Type	Fee
Standard Orders of \$0-\$1,000	Minimum \$50.00
Standard Orders Greater than \$1,000	10% of list price
Custom L1 ETO Order	10% of list price for 25% lead time improvement
Custom L1 ETO Order	7.5% of list price for a 11-24% lead time improvement
Custom L1 ETO Order	5% of list price for a 10% lead time improvement

Please Note: we cannot guarantee any lead time improvement on standard products that already include a 3 day lead time or less in DTools.

**The expedite fee does not qualify for distributor discounting. If you feel a processing or handling charge is required with the expedite transaction, it is suggested this processing fee be valued at 10% or less of the final expedite fee. (Ex. \$1,000 expedite fee would incur a \$100 processing charge IF you believe it is required in the sales process)*